

Same-day Delivery WEST – User Guide(Ver1.0) –

～ Enjoy a more comfortable journey with Same-day Delivery WEST ～

Thank you for your booking. Please see below for the luggage drop-off and pick-up process, as well as instructions for pre-registering your delivery destination.

1. Flow of Service

(1) Register Destination	(2) Present QR Codes	(3) Drop Off Luggage	(4) Pick Up at Destination
After booking, please register your delivery destination (station or hotel) using the "SAGAWA Hands-Free Travel" before visiting our counter. ※Please see 2 below.	Please present your "E-Ticket" and "SAGAWA Hands-Free Travel" QR codes at the counter. (Proof of hotel booking is required for hotel delivery.)	Our counter staff will check your luggage and safely arrange for its delivery.	After arriving at your destination, present your QR code to the front desk to receive your luggage.
			

2. SAGAWA Hands-Free Travel : Delivery Destination Registration ※Required in Advance

※For a smooth drop-off, please complete this process before arriving at the counter.

Drop-off Locations	Cut-off Time	Registration Link (Click here ↓)
● Kyoto Station	1:00 PM	[Kyoto Sta.] → Hiroshima/Fukuoka(Hakata)
● Osaka Station	12:00 PM	[Osaka Sta.] → Hiroshima/Fukuoka(Hakata)
● Shin-Osaka Station	2:00 PM	[Shin-Osaka Sta.] → Hiroshima/Fukuoka(Hakata)
● Hiroshima Station	1:00 PM	[Hiroshima Sta.] → Kyoto/Osaka
● Hakata Station	12:30 PM	[Hakata Sta.] → Kyoto/Osaka

 Click [here](#) for a detailed manual on how to enter your information

3. Drop-off Locations & Access Information

Please check the official website below for drop-off locations and access details for each station.

 [Same-day Delivery WEST Official Website](#)

[Notice]

Two Codes Required: Please present your "E-Ticket" and "SAGAWA Hands-Free Travel" QR codes at the counter.

Hotel Delivery: Proof of your accommodation booking is required if delivering to a hotel.

Prohibited Items: We cannot accept valuables, dangerous goods or fragile items. Please check our official website for details.