





# Same-day Delivery WEST – User Guide(Ver1.0) –

～ Enjoy a more comfortable journey with Same-day Delivery WEST ～

Thank you for your booking. Please see below for the luggage drop-off and pick-up process, as well as instructions for pre-registering your delivery destination.

## 1. Flow of Service

(1) Register Destination	(2) Present QR Codes	(3) Drop Off Luggage	(4) Pick Up at Destination
<p>After booking, please register your delivery destination (station or hotel) using the "SAGAWA Hands-Free Travel" before visiting our counter. ※Please see 2 below.</p> 	<p>Please present your "E-Ticket" and "SAGAWA Hands-Free Travel" QR codes at the counter. (Proof of hotel booking is required for hotel delivery.)</p> 	<p>Our counter staff will check your luggage and safely arrange for its delivery.</p> 	<p>After arriving at your destination, present your QR code to the front desk to receive your luggage.</p> 

## 2. SAGAWA Hands-Free Travel : Delivery Destination Registration ※Required in Advance

※For a smooth drop-off, please complete this process before arriving at the counter.

Drop-off Locations	Cut-off Time	Registration Link (Click here ↓)
● <b>Kyoto Station</b>	<b>1:00 PM</b>	<a href="#">[Kyoto Sta.]</a> → <a href="#">Hiroshima/Fukuoka(Hakata)</a>
● <b>Osaka Station</b>	<b>12:00 PM</b>	<a href="#">[Osaka Sta.]</a> → <a href="#">Hiroshima/Fukuoka(Hakata)</a>
● <b>Shin-Osaka Station</b>	<b>2:00 PM</b>	<a href="#">[Shin-Osaka Sta.]</a> → <a href="#">Hiroshima/Fukuoka(Hakata)</a>
● <b>Hiroshima Station</b>	<b>1:00 PM</b>	<a href="#">[Hiroshima Sta.]</a> → <a href="#">Kyoto/Osaka</a>
● <b>Hakata Station</b>	<b>12:30 PM</b>	<a href="#">[Hakata Sta.]</a> → <a href="#">Kyoto/Osaka</a>

📄 Click [here](#) for a detailed manual on how to enter your information

## 3. Drop-off Locations & Access Information

Please check the official website below for drop-off locations and access details for each station.

 [Same-day Delivery WEST Official Website](#)

[Notice]

**Two Codes Required:** Please present your "E-Ticket" and "SAGAWA Hands-Free Travel" QR codes at the counter.

**Hotel Delivery:** Proof of your accommodation booking is required if delivering to a hotel.

**Prohibited Items:** We cannot accept valuables, dangerous goods or fragile items. Please check our official website for details.