

February 28, 2019
West Japan Railway Company

Launch of the JR-WEST Online Train Reservation Service

This press release is to provide details about the launch of JR-WEST ONLINE TRAIN RESERVATION, a service to enable the purchase of JR tickets online from overseas. This service was first announced on December 19, 2018.

1. Service launch

- Standard tickets (reserved/non-reserved seating): March 26, 2019 (Tues.)
- Special products for overseas visitors (JR-WEST RAIL PASS, etc.): May 21, 2019 (Tues.)

2. Areas/products for which reservations can be made

- Standard tickets

Standard tickets (reserved/non-reserved seating) in the areas listed below (See Appendix 1)

[Shinkansens] Hokuriku Shinkansen, Tokaido/Sanyo Shinkansen, Kyushu Shinkansen, Joetsu Shinkansen, Tohoku Shinkansen (some sections only)

[Limited expresses] Limited express trains on conventional lines in the JR West, Shikoku, Kyushu and Tokai areas, and in part of the JR East area

- Special products for overseas visitors
 - JR-WEST RAIL PASS (Kansai Area Pass, Kansai WIDE Area Pass, Kansai-Hiroshima Area Pass, Sanyo-San'in Area Pass, San'in-Okayama Area Pass, Hiroshima-Yamaguchi Area Pass, Okayama-Hiroshima-Yamaguchi Area Pass, Kansai-Hokuriku Area Pass, Hokuriku Area Pass)
 - The Discover West Japan Setouchi Area Pass
 - ICOCA & HARUKA

* We plan to expand the product line-up after the service has been launched as well.

3. Languages available

English, Chinese (simplified/traditional), Korean

4. Reservation and receipt of tickets. See Appendix 2

5. Special products for overseas visitors

- Conditions

These products are marketed for persons who hold a passport issued by a foreign government and have a visa status equivalent to 'short-term stay'.

- Launch prices. See Appendix 3

Areas for which tickets can be booked

The following map shows the areas for which you can book “normal tickets (reserved and non-reserved seating.)”

Areas for which you can book “foreign visitor tickets (i.e., our JR-WEST RAIL PASS, etc.)” depend upon individual products.



*The image is for guidance only.

Before arrival

After arrival

(1) Reserve tickets

Check the details of the tickets you are looking for and the areas where they can be used on the JR-West website and then reserve your tickets.



(2) Collect reserved tickets

Reserved tickets can be collected from facilities such as Midori ticket machines and Midori no Madoguchi ticket offices with the “5489 Service” symbol.

Note: If collecting a special ticket for overseas tourists from a Midori ticket machine, these can only be collected from machines with a JR-West passport reader. (Some tickets cannot be collected from ticket machines.)



The following tickets can be purchased:

- Standard tickets (reserved and non-reserved seats)
- Special tickets for overseas tourists (JR-West tickets such as the JR-West Rail Pass)



Caution

- Restrictions apply regarding where tickets can be collected and used due to the conditions of the tickets and reservation areas. See the JR-West website, etc. for details.

Note: The images here are for illustrative purposes only.

Appendix 3

Launch Prices for JR-WEST ONLINE TRAIN RESERVATION (In Japanese yen)

Product		Launch Price		Adult Ticket Price (Ref.)	
		Adult	Child	Overseas Launch Price	Domestic Launch Price
Kansai Area Pass	One-day	2,250	1,120	2,200	2,300
	Two-day	4,450	2,220	4,300	4,500
	Three-day	5,450	2,720	5,300	5,500
	Four-day	6,450	3,220	6,300	6,500
Kansai WIDE Area Pass		9,800	4,900	9,000	10,000
Kansai-Hiroshima Area Pass		14,300	7,150	13,500	14,500
Sanyo-San'in Area Pass		19,800	9,900	19,000	20,000
Kansai-Hokuriku Area Pass		15,800	7,900	15,000	16,000
Hokuriku Area Pass		5,400	2,700	5,000	5,500
San'in-Okayama Area Pass		5,300	2,650	4,500	5,500
Hiroshima-Yamaguchi Area Pass		11,800	5,900	11,000	12,000
Okayama-Hiroshima-Yamaguchi Area Pass		14,300	7,150	13,500	14,500
Setouchi Area Pass		17,800	8,900	17,000	18,000

* The ICOCA & HARUKA prices are the same as the current launch prices.