



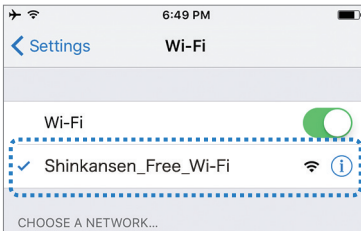
Shinkansen Free Wi-Fi

Shinkansen Free Wi-Fi is available on Tokaido, Sanyo, and Kyushu shinkansen trains featuring the Wi-Fi sticker inside the car.

- Please note that communication speed may be hindered or connectivity limited due to the device being used or the number of passengers connected.
- To ensure adequate connectivity for all users, bandwidth-heavy tasks such as OS updates and application downloads may be limited.
- This service uses mobile phone radio waves. As such, the service may not be available depending on the mobile phone radio wave environment.

How to Use the Shinkansen Free Wi-Fi Service

1 Wi-Fi Settings



Select "Shinkansen Free Wi-Fi" on the Wi-Fi settings screen of your device, and then start your web browser.

2 Authentication Method Selection

On the usage agreement screen, select one of the following authentication methods:

A an Email Address

B an SNS Account



A Authentication with an Email Address



Enter your email address to register temporarily. An email will be sent to the address you have registered. This email contains a URL for you to follow in order to complete the registration. Access this URL during the temporary registration period in order to complete the authentication. You can now use Shinkansen Free Wi-Fi.



B Authentication with an SNS Account



Enter the details of your SNS account (ID and password) to complete the authentication. You can now use Shinkansen Free Wi-Fi.

* You can use a Facebook, Twitter or Google account.

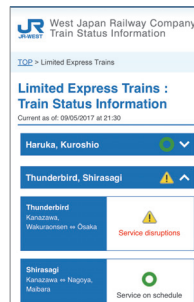
Status of Train Operations

Notifications regarding the status of train operations will be posted on the JR-WEST website. These notifications include information on significant delays and disruptions in train service. Feel free to bookmark the site for future use.



Train operating status

<http://global.trafficinfo.westjr.co.jp/en/readme.html>



Screen image

Other

Frequently asked questions regarding using trains, see the JR-WEST website.



Wi-Fi information



How to use JR-WEST

<http://www.westjr.co.jp/global/en/>

Notes

- If you require secure communication, we recommend that you use a VPN (Virtual Private Network) or a paid public wireless LAN service.
- To use this service, your device must be set to enable the automatic acquisition of IP addresses and DNS server addresses. If an IP address and a DNS server address are already set on your device, we recommend that you write down these settings before using this service.
- For any other inquiries, access the following URL (only available in English): <https://service.wi2.ne.jp/wi2net/contact/?lang=en>