

**Collection and purchase of Rail Pass**

Passengers may go from the Shinkansen concourse to the platform for track number 20 via elevator.

### Explanation of icons

- |  |  |                        |                        |                      |              |                               |  |                     |           |                          |
|--|--|------------------------|------------------------|----------------------|--------------|-------------------------------|--|---------------------|-----------|--------------------------|
| JR Ticket Office (Midori-no-madoguchi) | Ticket machines for 5489 service       | Ticket vending machine | Fare adjustment office | Nippon Travel Agency | Toilets      | Wheelchair-accessible Toilets | Coin lockers                                       | Buses               | Taxis     | Seven-Eleven Heart-in    |
| Elevator                               | Automated external defibrillator (AED) | Information            | Baggage Room           | Lost & Found         | Track number | Ticket gate                   | Shinkansen/conventional lines transfer ticket gate | Name of Ticket gate | Escalator | Free public wireless LAN |

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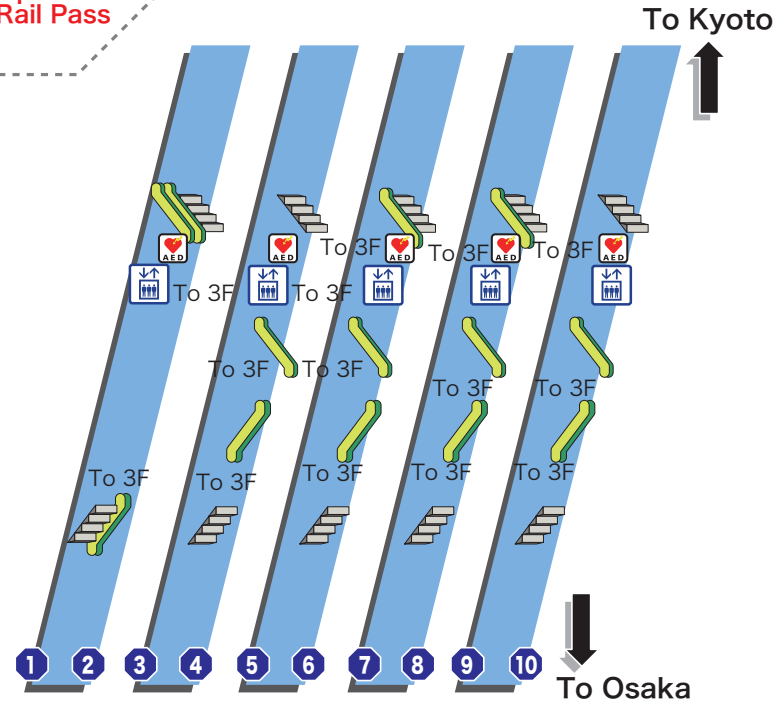
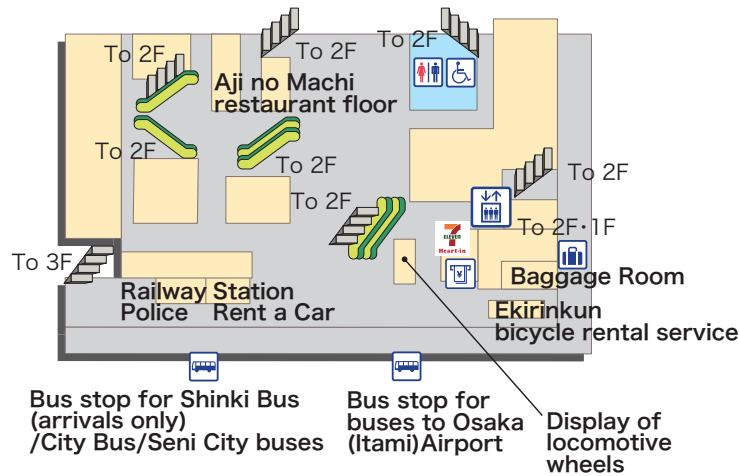
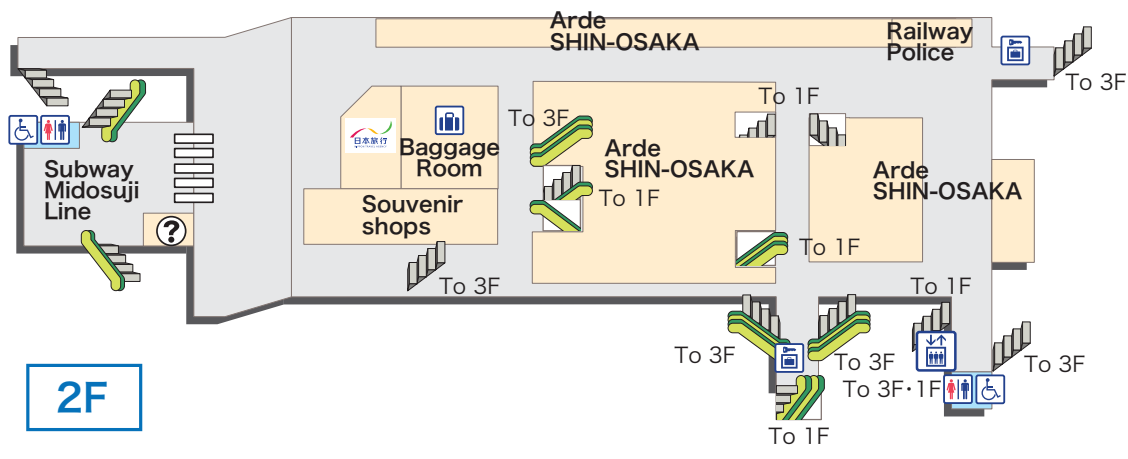
3F

Travel Service Center SHIN-OSAKA



2F

1F



Conventional line platforms

## Explanation of icons

- |  |                                       |                        |                        |                      |              |                               |  |                     |           |                          |
|--|---------------------------------------|------------------------|------------------------|----------------------|--------------|-------------------------------|--|---------------------|-----------|--------------------------|
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