

Explanation of icons

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|--|------------------------|------------------------|----------------------|--------------|-------------------------------|--|--------------|-----------|--------------------------|----------|
| | | | | | | | | | | |
| JR Ticket Office (Midori-no-madoguchi) | Ticket vending machine | Fare adjustment office | Nippon Travel Agency | Toilets | Wheelchair-accessible Toilets | Coin lockers | Buses | Taxis | Seven-Eleven Heart-in | Elevator |
| | | | | | | | | | | |
| Automated external defibrillator (AED) | Information | Baggage Room | Lost & Found | Track number | Ticket gate | Shinkansen/conventional lines transfer ticket gate | Central Gate | Escalator | Free public wireless LAN | |

Passengers may go from the Shinkansen concourse to the platform for track number 20 via elevator.

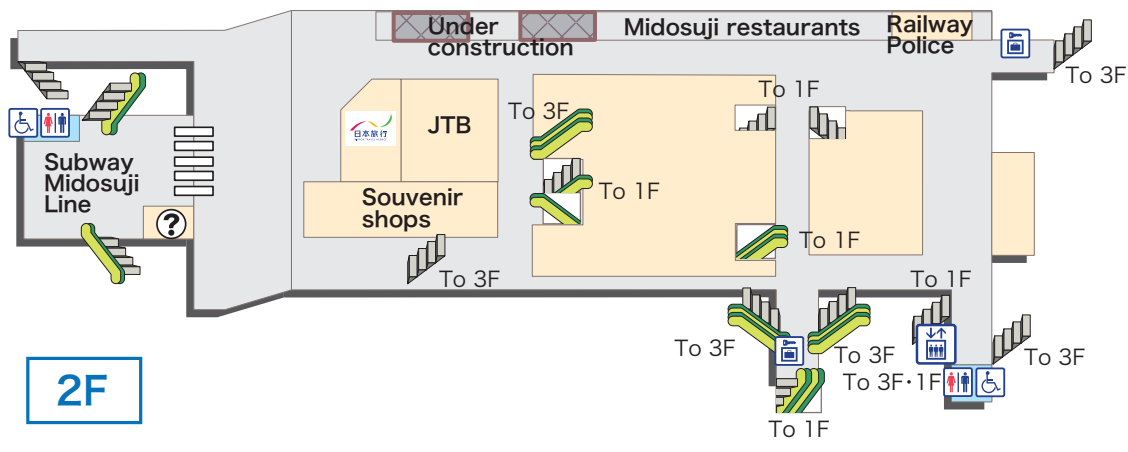


3F

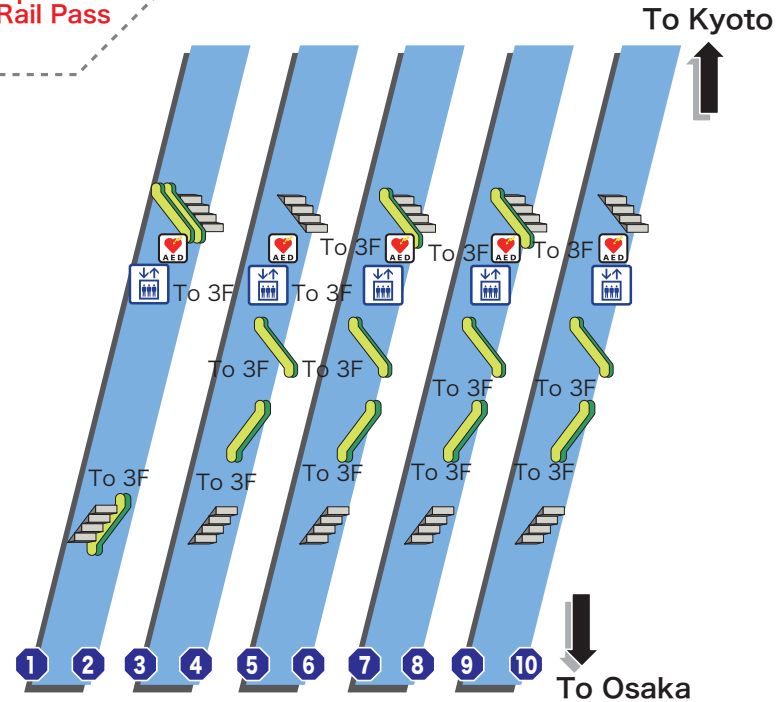
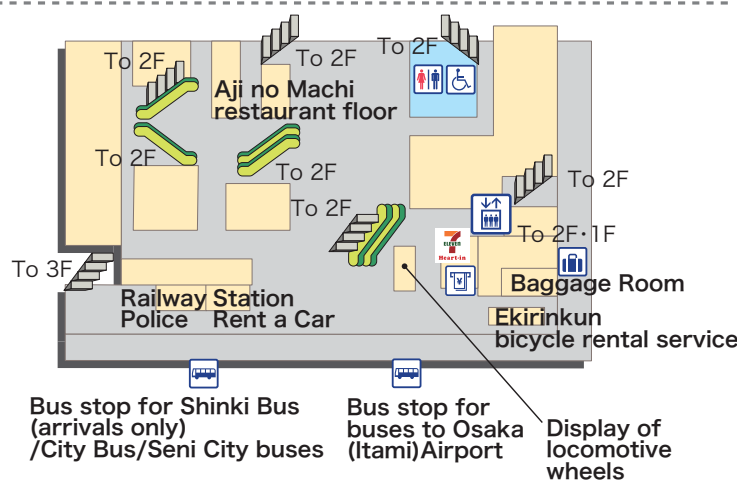
Travel Service Center SHIN-OSAKA



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Conventional line platforms

Explanation of icons

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|--|------------------------|------------------------|----------------------|--------------|-------------------------------|--|---------------------|-----------|--------------------------|----------|
| JR Ticket Office (Midori-no-madoguchi) | Ticket vending machine | Fare adjustment office | Nippon Travel Agency | Toilets | Wheelchair-accessible Toilets | Coin lockers | Buses | Taxis | Seven-Eleven Heart-in | Elevator |
| Automated external defibrillator (AED) | Information | Baggage Room | Lost & Found | Track number | Ticket gate | Shinkansen/conventional lines transfer ticket gate | Name of Ticket gate | Escalator | Free public wireless LAN | |