

### Explanation of icons

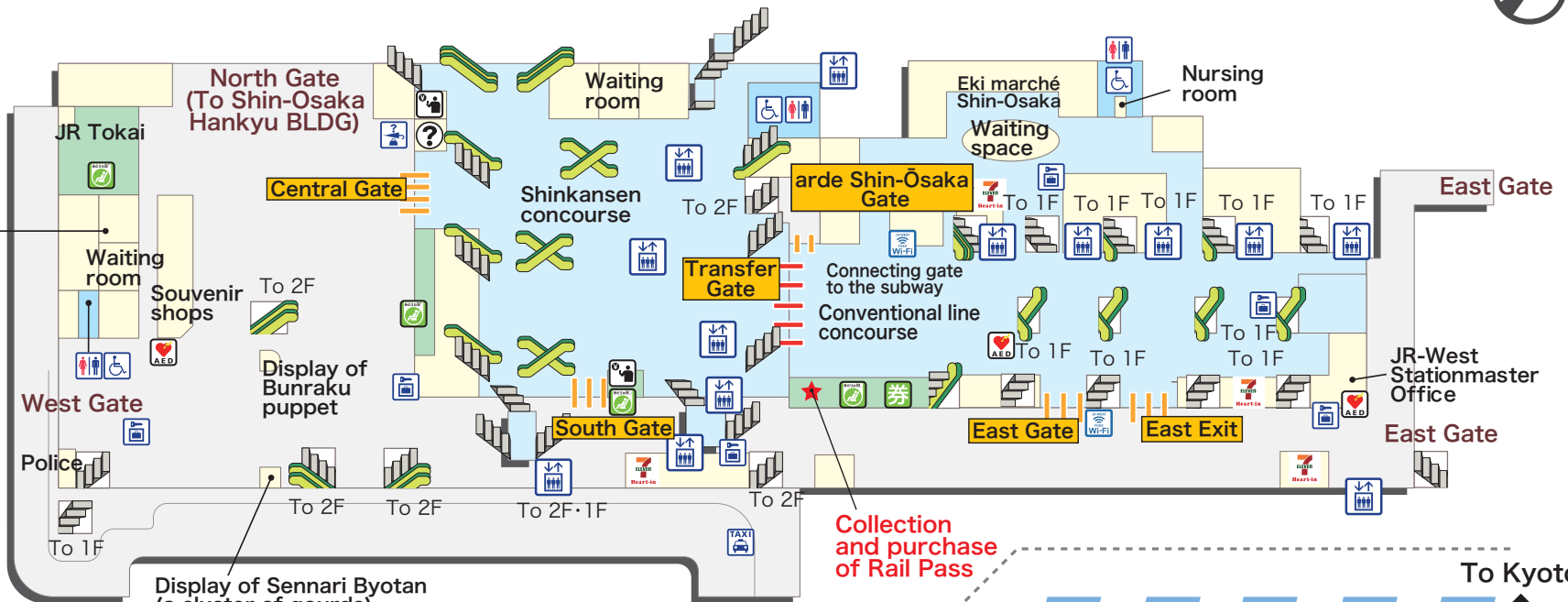
- |  |                        |                        |                      |              |                               |  |              |           |                          |          |
|--|------------------------|------------------------|----------------------|--------------|-------------------------------|--|--------------|-----------|--------------------------|----------|
| JR Ticket Office (Midori-no-madoguchi) | Ticket vending machine | Fare adjustment office | Nippon Travel Agency | Toilets      | Wheelchair-accessible Toilets | Coin lockers                                       | Buses        | Taxis     | Seven-Eleven Heart-in    | Elevator |
| Automated external defibrillator (AED) | Information            | Baggage Room           | Lost & Found         | Track number | Ticket gate                   | Shinkansen/conventional lines transfer ticket gate | Central Gate | Escalator | Free public wireless LAN |          |

Passengers may go from the Shinkansen concourse to the platform for track number 20 via elevator.



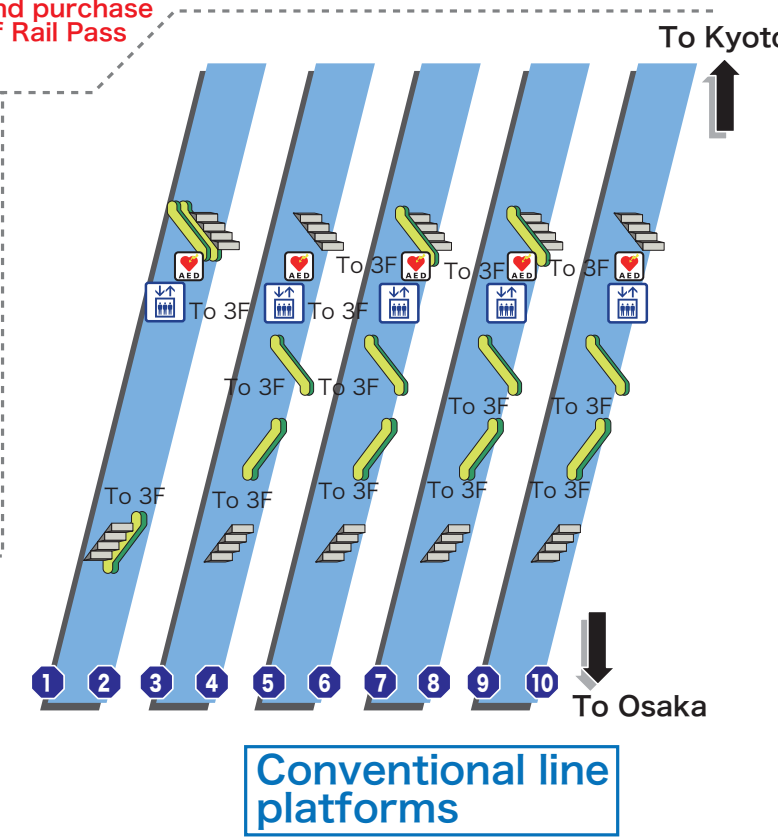
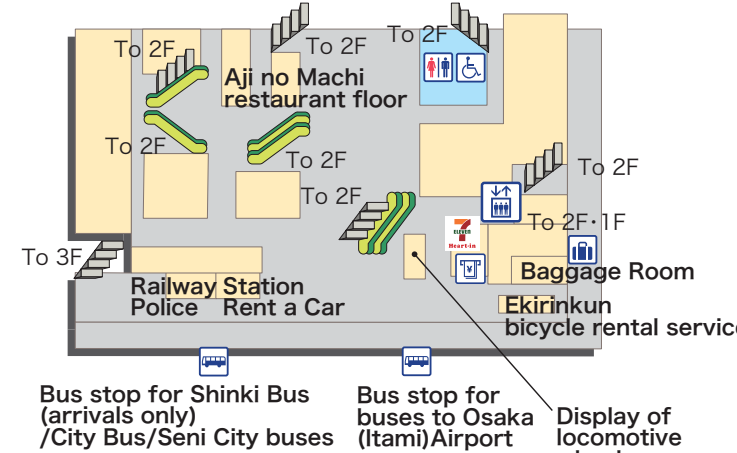
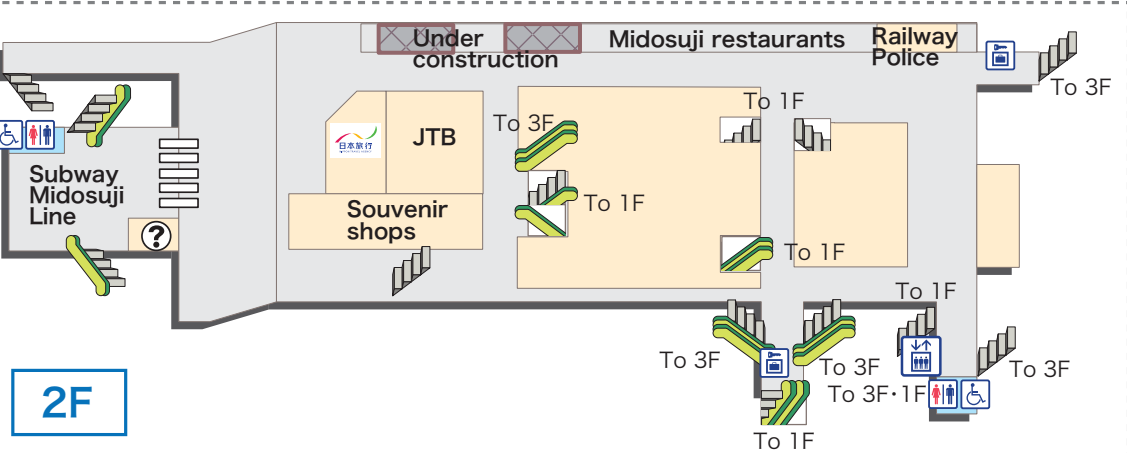
3F

Travel Service Center SHIN-OSAKA



2F

1F



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- |  |                        |                        |                      |              |                               |   |              |           |                          |          |
|--|------------------------|------------------------|----------------------|--------------|-------------------------------|---|--------------|-----------|--------------------------|----------|
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