

Changes to the Free Public Wireless LAN Service for Foreign Visitors to Japan: Expansion of Service at Stations and Partial Termination of Service

Regarding the service JR-WEST FREE Wi-Fi which is currently available for foreign visitors to Japan, in consideration of customer usage, the service area inside stations will be expanded, and the service will also be newly provided at seven stations. Meanwhile, the service will be terminated in some local trains and stations.

I. Service Expansion in Stations

1. Expansion of service area

i. Locations (2 stations)

- a. Near the East Gate JR Ticket Office (Midori-no-madoguchi) and Green ticket vending machines (Midori-no-kenbaiki) in Shin-Ōsaka Station
- b. Near the Hachijo East Gate ticket vending machines and the passageway inside Underground East Gate in Kyōto Station

ii. Service start date

End of March 2024

2. New service provision

i. Locations (7 stations)

- a. Near the JR Ticket Offices (Midori-no-madoguchi) and Green ticket vending machines (Midori-no-kenbaiki) in stations on the extended section of the Hokuriku Shinkansen (Tsuruga, Echizen-Takefu, Fukui, Awaraonsen, Kagaonsen, Komatsu)
- b. Near the ticket gates in Nishikujō Station

ii. Service start date

- a. March 16, 2024 for Tsuruga, Echizen-Takefu, Fukui, Awaraonsen, Kagaonsen, and Komatsu Stations
- b. End of March 2024 for Nishikujō Station

II. Partial Termination of Service

1. The service will be terminated on March 31, 2024 on local trains of the Kansai-airport Line, Ōsaka Loop Line, and Hanwa Line.

*The service will continue to be available on Limited Express Haruka trains.

2. With the extension of the Hokuriku Shinkansen, the service will be terminated at non-Shinkansen stations (Kanazawa and Fukui) that will be transferred to the third sector.

*The service will be available at Kanazawa and Fukui Shinkansen Stations. (from March 16, 2024 for Fukui)

III. Overview of JR-WEST FREE Wi-Fi Service

This service is provided for foreign visitors to Japan. It is available in Japanese, English, Chinese (simplified, traditional), Korean, Thai, French, and German.

*Stickers are posted at locations where the service is available.



IV. Others

This initiative is being carried out with the cooperation of Wire and Wireless Co., Ltd.