Launch of the JR-WEST Online Train Reservation Service

This press release is to provide details about the launch of JR-WEST ONLINE TRAIN RESERVATION, a service to enable the purchase of JR tickets online from overseas. This service was first announced on December 19, 2018.

1. Service launch
   ○ Standard tickets (reserved/non-reserved seating): March 26, 2019 (Tues.)
   ○ Special products for overseas visitors (JR-WEST RAIL PASS, etc.): May 21, 2019 (Tues.)

2. Areas/products for which reservations can be made
   ○ Standard tickets
     Standard tickets (reserved/non-reserved seating) in the areas listed below (See Appendix 1)
     - Shinkansens: Hokuriku Shinkansen, Tokaido/Sanyo Shinkansen, Kyushu Shinkansen, Joetsu Shinkansen, Tohoku Shinkansen (some sections only)
     - Limited expresses: Limited express trains on conventional lines in the JR West, Shikoku, Kyushu and Tokai areas, and in part of the JR East area
   ○ Special products for overseas visitors
     - The Discover West Japan Setouchi Area Pass
     - ICOCA & HARUKA
     * We plan to expand the product line-up after the service has been launched as well.

3. Languages available
   English, Chinese (simplified/traditional), Korean

4. Reservation and receipt of tickets. See Appendix 2

5. Special products for overseas visitors
   ○ Conditions
     These products are marketed for persons who hold a passport issued by a foreign government and have a visa status equivalent to ‘short-term stay’.
   ○ Launch prices. See Appendix 3
The following map shows the areas for which you can book “normal tickets (reserved and non-reserved seating.)” Areas for which you can book “foreign visitor tickets (i.e., our JR-WEST RAIL PASS, etc.)” depend upon individual products.

- Sanyo Shinkansen (Shin-Osaka – Hakata)
- Hokuriku Shinkansen (Kanazawa – Tokyo)
- Kyushu Shinkansen (Hakata – Kagoshima Chuo)
- Joetsu Shinkansen (Takasaki – Niigata) / Tohoku Shinkansen (Omia – Nasu-Shiobara)
- Tokaido Shinkansen (Tokyo – Shin-Osaka)
- Limited Express on the conventional line / conventional lines
Reservation process

**Before arrival**

(1) Reserve tickets

Check the details of the tickets you are looking for and the areas where they can be used on the JR-West website and then reserve your tickets.

The following tickets can be purchased:
- Standard tickets (reserved and non-reserved seats)
- Special tickets for overseas tourists (JR-West tickets such as the JR-West Rail Pass)

**After arrival**

(2) Collect reserved tickets

Reserved tickets can be collected from facilities such as Midori ticket machines and Midori no Madoguchi ticket offices with the “5489 Service” symbol.

Note: If collecting a special ticket for overseas tourists from a Midori ticket machine, these can only be collected from machines with a JR-West passport reader. (Some tickets cannot be collected from ticket machines.)

Caution
- Restrictions apply regarding where tickets can be collected and used due to the conditions of the tickets and reservation areas. See the JR-West website, etc. for details.

Note: The images here are for illustrative purposes only.
## Launch Prices for JR-WEST ONLINE TRAIN RESERVATION

### (In Japanese yen)

<table>
<thead>
<tr>
<th>Product</th>
<th>Launch Price</th>
<th>Adult Ticket Price (Ref.)</th>
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</thead>
<tbody>
<tr>
<td></td>
<td>Adult</td>
<td>Child</td>
</tr>
<tr>
<td><strong>Kansai Area Pass</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>One-day</td>
<td>2,250</td>
<td>1,120</td>
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<tr>
<td>Two-day</td>
<td>4,450</td>
<td>2,220</td>
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<tr>
<td>Three-day</td>
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<td>Four-day</td>
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<td><strong>Kansai WIDE Area Pass</strong></td>
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<td><strong>Kansai-Hiroshima Area Pass</strong></td>
<td>14,300</td>
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<td><strong>Sanyo-San’in Area Pass</strong></td>
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<td><strong>Kansai-Hokuriku Area Pass</strong></td>
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<td><strong>Hokuriku Area Pass</strong></td>
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<td><strong>San’in-Okayama Area Pass</strong></td>
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<td><strong>Hiroshima-Yamaguchi Area Pass</strong></td>
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<tr>
<td><strong>Setouchi Area Pass</strong></td>
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* The ICOCA & HARUKA prices are the same as the current launch prices.