April 21, 2017

Kyoto City Industry Affairs and Tourism Bureau

[Tourism MICE Promotion Division]

West Japan Railway Company

JR West Japan Marunix Co., Ltd.

Verification test for a luggage delivery service between Kyoto City/JR Kyoto Station and JR Kansai Airport Station

As part of the Kyoto Tourism Promotion Plan 2020 activities for "even greater promotion of 'hands-free' sightseeing"; Kyoto City, the West Japan Railway Company, and JR West Japan Marunix Co., Ltd. are implementing a luggage carrying service between "Crosta Kyoto" (located in JR Kyoto Station) or any of 65 Kyoto City hotels and "Crosta Kansai Airport" (located inside the gates of JR Kansai Airport Station).

- 1. Overview
- The "Crosta Kansai Airport" delivery service counter has been established inside the gates of JR Kansai Airport Station (a major Kansai region gateway for foreign tourists), and we are carrying out a verification test for a luggage delivery service between there and either a Kyoto City hotel or the "Crosta Kyoto" facility in JR Kyoto Station.
- 2. Period April 22 to September 30, 2017
- 3. Location "Crosta Kansai Airport" at JR Kansai Airport Station ticket gate (see map below)
- 4. Time 8:00 am to 8:00 pm
- 5. Operator JR West Japan Marunix Co., Ltd.
- 6. Service Luggage delivery service

JR Kansai Airport Station \Leftrightarrow Kyoto City hotels or "Crosta Kyoto" in JR Kyoto Station

Note: Luggage collected at Kyoto City hotels and JR Kyoto Station "Crosta Kyoto" by 10:00 am will be available at JR Kansai Airport Station from 4:00 pm onward.

Note: Luggage collected at JR Kansai Airport Station by 2:00 pm will be available at Kyoto City hotels from 8:00 pm onward.

7. Languages Japanese, English, Chinese

Note: Interpreting concierge assigned from 8:00 am to 4:00 pm

8. Fee 2,000 yen (tax included) per item

【JR Kansai Airport Station (inside ticket gates)】

