Notice Regarding Extension of Period of Validity for Shareholder Benefit Discount Coupons

West Japan Railway Company ("JR-West") sends shareholder benefit discount coupons to shareholders recorded in the final shareholders' register as of March 31 of each year. However, in consideration of the spread of the novel coronavirus infection, in order to ensure that shareholders will be able to use the coupons, JR-West will extend the period of validity, as described below.

Description

1. Eligible shareholder benefit discount coupons

   The following discount coupons with a period of validity from June 1, 2019, to May 31, 2020, which were sent to shareholders recorded in the final shareholders’ register as of March 31, 2019.

   (1) Railway benefit discount coupons

   (2) Kyoto Railway Museum entry discount coupons

   (3) JR West Group shareholder benefit discount coupons

      • JR-West Hotels  Accommodation discount coupons, restaurant discount coupons
      • VIA INN  Accommodation discount coupons
      • Hiroshima Diamond Hotel  Accommodation discount coupons, restaurant discount coupons
      • West Japan Railway Isetan  Shopping discount coupons, restaurant/cafe discount coupons, beauty salon discount coupons, rental clothing discount coupons, photography studio discount coupons, parking lot discount coupons
      • Nippon Travel Agency  Travel discount coupons
      • West Japan Railway Rent-A-Car & Lease  Station car rental discount coupons

2. Extension of period of validity

<table>
<thead>
<tr>
<th>Before change</th>
<th>After change</th>
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<tr>
<td>Up to May 31, 2020</td>
<td>Up to May 31, 2021</td>
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The validity period listed on the coupons should be read as indicated above. Coupons with the new validity period will not be exchanged for the original coupons.