■Trend of handling revenues (from April 2019 to March 2020)

*Percentage indicates year-on-year increase / (decrease)

	Handling revenues	Breakdowns			
	YoY (%)	Short-haul	Medium- & Long-haul (%)	Commuter Pass (%)	
April	2.1	4.5	5.0	(5.9)	
May	3.0	6.4	1.9	2.6	
June	3.9	9.5	2.2	3.1	
1st Quarter	2.9	6.7	3.1	(1.8)	
July	8.1	16.9	7.8	0.1	
August	1.9	5.4	0.6	3.3	
September	20.2	11.2	7.1	65.1	
2nd Quarter	10.2	10.8	5.0	29.3	
First half	6.5	8.7	4.1	12.7	
October	(14.8)	0.7	(6.4)	(47.8)	
November	0.3	4.6	(1.3)	1.6	
December	1.7	5.2	0.8	0.0	
3rd Quarter	(4.7)	3.6	(2.3)	(23.7)	
January	2.7	5.6	3.2	(2.2)	
February	(9.4)	(1.2)	(14.4)	3.0	
March	(46.3)	(39.4)	(62.5)	0.5	
4th Quarter	(20.1)	(13.4)	(27.5)	0.1	
Second half	(12.2)	(4.8)	(14.5)	(12.1)	
Total	(2.8)	1.8	(5.3)	0.8	

^{*} Figures in brackets () are negative values.

■Trend of passenger volume (from April 2019 to March 2020)



*Percentage indicates year-on-year increase / (decrease)

	Sanyo Shinkansen			Hokuriku Shinkansen	Conventional Lines		
	Nozomi/ Mizuho	Hikari/ Sakura	Kodama	Total	Kagayaki/ Hakutaka	Kansai Urban Area	Express Trains
	(%)	(%)	(%)	(%)	(%)	(%)	(%)
April	6	9	10	6	8	7	5
May	6	5	8	6	3	9	4
June	3	7	9	4	0	14	8
1st Quarter	5	7	9	6	4	10	6
July	10	11	9	10	(4)	16	28
August	(0)	2	2	0	(1)	6	5
September	2	6	9	3	(2)	14	15
2nd Quarter	3	6	6	4	(2)	12	15
First half	4	6	8	5	1	11	10
October	(1)	6	1	0	(47)	2	(0)
November	(1)	2	(0)	(0)	(10)	3	1
December	0	2	0	1	(5)	4	(1)
3rd Quarter	(1)	3	0	0	(21)	3	0
January	1	3	6	1	(0)	5	(1)
February	(8)	(5)	(1)	(7) [(10)]	(8) [(12)]	(2) [(5)]	(15) [(18)]
March	(59)	(54)	(49)	(58)	(57)	(37)	(61)
4th Quarter	(25)	(21)	(19)	(24)	(24)	(13)	(27)
Second half	(12)	(8)	(9)	(11)	(22)	(5)	(13)
Total	(4)	(1)	(1)	(3)	(11)	3	(2)

^{*} Figures in brackets () are negative values.

^{*} Handling revenues are the revenues from ticket sales in our ticket offices, at ticket vending machines and group tours tickets sold in travel agencies in JR-West area.

^{*} Handling revenues include transactions between JR-West and other railway companies and consumption tax. They are not equivalent to transportation revenues reported in the statements of income.

^{* &}quot;P" denotes preliminary figures, which does not include ticket sales in travel agencies in JR-West area.

^{*} With regard to the Sanyo Shinkansen, above figures are based on the passenger volume between Shin-Osaka and Nishi-Akashi.

^{*} With regard to the Hokuriku Shinkansen, above figures are based on the passenger volume between Joetsu Myoko and Itoigawa.

^{*} With regard to the Kansai Urban Area, above figures are based on the number of short-haul tickets sold.

^{* &}quot;P" denotes preliminary figures.

^{*} Figures in brackets [] are values without leap year effect (YoY passenger volume per day).