

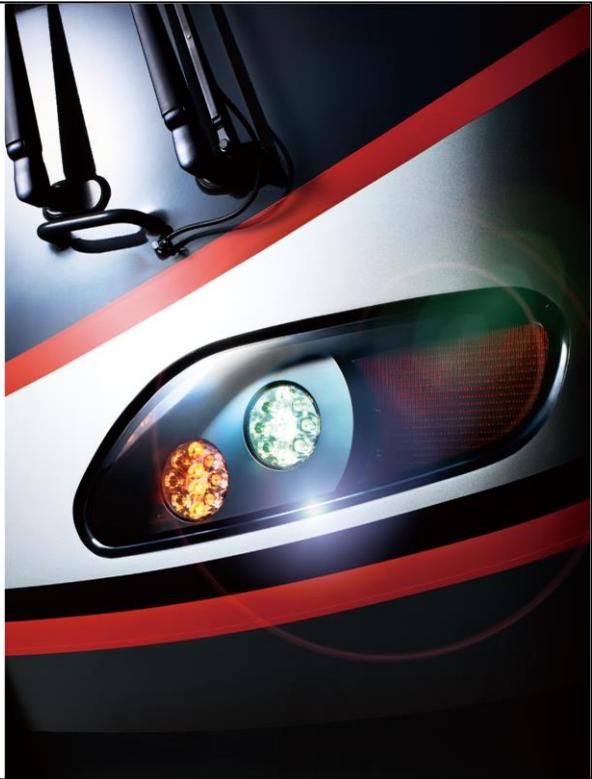


IR Meeting (FY2017.3)

Results for the Fiscal Year
Ended March 31, 2017
and Future Initiatives



May 1, 2017
West Japan Railway Company



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I . Results for FY2017.3

- My name is Yutaka Nakanishi, and I am general manager of the Finance Department.
- I will be providing a brief explanation of the Company's financial results for the fiscal year ended March 31, 2017 (FY2017.3), and our forecasts for the fiscal year ending March 31, 2018 (FY2018.3), which were announced on April 28, 2017.

Financial Highlights



¥ Billions

| | Results FY2016.3 A | Results FY2017.3 B | YoY | | Forecasts FY2018.3 C | YoY | |
|---|--------------------------|--------------------------|--------------------------------|------------|----------------------------|--------------------------------|------------|
| | | | Increase/ (Decrease) B-A | % B/A-1 | | Increase/ (Decrease) C-B | % C/B-1 |
| 【Consolidated】 | | | | | | | |
| Operating Revenues | 1,451.3 | 1,441.4 | (9.8) | (0.7) | 1,492.0 | 50.5 | 3.5 |
| Operating Income | 181.5 | 176.3 | (5.1) | (2.8) | 183.5 | 7.1 | 4.0 |
| Recurring Profit | 162.2 | 160.7 | (1.4) | (0.9) | 168.5 | 7.7 | 4.8 |
| Profit attributable to owners of parent | 85.8 | 91.2 | 5.4 | 6.3 | 109.0 | 17.7 | 19.4 |
| 【Non-Consolidated】 | | | | | | | |
| Operating Revenues | 954.2 | 956.1 | 1.8 | 0.2 | 967.0 | 10.8 | 1.1 |
| Transportation Revenues | 850.0 | 849.6 | (0.3) | (0.0) | 859.0 | 9.3 | 1.1 |
| Operating Expenses | 817.0 | 820.6 | 3.6 | 0.4 | 828.0 | 7.3 | 0.9 |
| Personnel costs | 233.3 | 223.3 | (10.0) | (4.3) | 221.5 | (1.8) | (0.8) |
| Non personnel costs | 392.4 | 394.3 | 1.9 | 0.5 | 403.0 | 8.6 | 2.2 |
| Energy costs | 44.1 | 40.5 | (3.5) | (8.0) | 46.5 | 5.9 | 14.6 |
| Maintenance costs | 152.8 | 157.1 | 4.2 | 2.8 | 158.0 | 0.8 | 0.5 |
| Miscellaneous costs | 195.4 | 196.6 | 1.1 | 0.6 | 198.5 | 1.8 | 0.9 |
| Depreciation | 132.3 | 137.6 | 5.3 | 4.0 | 137.0 | (0.6) | (0.5) |
| Operating Income | 137.2 | 135.4 | (1.7) | (1.3) | 139.0 | 3.5 | 2.6 |
| Recurring Profit | 116.7 | 118.4 | 1.7 | 1.5 | 123.0 | 4.5 | 3.8 |
| Net Income | 61.1 | 70.8 | 9.7 | 15.9 | 83.0 | 12.1 | 17.2 |

Note: Figures in brackets () are negative values.

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- First, we will look at slide 3. The slide shows financial highlights from FY2017.3, and our forecasts for FY2018.3.
- In FY2017.3, revenues and income both declined despite firm transportation revenues in the second half, due to the absence of special factors that were present in FY2016.3, such as the beneficial arrangement of holidays over Silver Week, a leap year, and the Hokuriku Shinkansen opening. Performance was also affected by extraordinary factors, such as the earthquakes in Kumamoto. Furthermore, in non-transportation operations our performance was affected by the absence of large project orders in the construction business that were present in the previous fiscal year.
- In FY2018.3, we expect revenues and income to rise, spurred by such factors as higher transportation revenues and the new consolidation of Ryoju Properties. As a result, we anticipate record levels of operating revenues and operating income.

Non-Consolidated Financial Results



¥ Billions

| | Results FY2016.3 A | FY2017.3 | | YoY | | Difference from the forecasts Increase/(Decrease) C-B |
|--|--------------------------|------------------------------------|--------------|--------------------------------|------------|--|
| | | Forecasts (As of Jan 30) B | Results C | Increase/ (Decrease) C-A | % C/A-1 | |
| Operating Revenues | 954.2 | 951.0 | 956.1 | 1.8 | 0.2 | 5.1 |
| Transportation revenues | 850.0 | 846.0 | 849.6 | (0.3) | (0.0) | 3.6 |
| Other | 104.1 | 105.0 | 106.4 | 2.2 | 2.1 | 1.4 |
| Operating Expenses | 817.0 | 817.5 | 820.6 | 3.6 | 0.4 | 3.1 |
| Personnel costs | 233.3 | 223.0 | 223.3 | (10.0) | (4.3) | 0.3 |
| Non personnel costs | 392.4 | 390.5 | 394.3 | 1.9 | 0.5 | 3.8 |
| Energy costs | 44.1 | 41.0 | 40.5 | (3.5) | (8.0) | (0.4) |
| Maintenance costs | 152.8 | 154.0 | 157.1 | 4.2 | 2.8 | 3.1 |
| Miscellaneous costs | 195.4 | 195.5 | 196.6 | 1.1 | 0.6 | 1.1 |
| Rental payments, etc. | 26.9 | 30.5 | 30.2 | 3.3 | 12.5 | (0.2) |
| Taxes | 31.9 | 35.0 | 34.9 | 3.0 | 9.5 | (0.0) |
| Depreciation | 132.3 | 138.5 | 137.6 | 5.3 | 4.0 | (0.8) |
| Operating Income | 137.2 | 133.5 | 135.4 | (1.7) | (1.3) | 1.9 |
| Non-operating revenues and expenses, net | (20.4) | (17.0) | (17.0) | 3.4 | (17.0) | (0.0) |
| Non-operating revenues | 6.3 | 6.5 | 6.1 | (0.1) | - | (0.3) |
| Non-operating expenses | 26.8 | 23.5 | 23.1 | (3.6) | - | (0.3) |
| Recurring Profit | 116.7 | 116.5 | 118.4 | 1.7 | 1.5 | 1.9 |
| Extraordinary profit and loss, net | (15.5) | (3.5) | (16.5) | (1.0) | - | (13.0) |
| Extraordinary profit | 19.5 | - | 18.3 | (1.1) | - | - |
| Extraordinary loss | 35.0 | - | 34.9 | (0.1) | - | - |
| Net Income | 61.1 | 78.0 | 70.8 | 9.7 | 15.9 | (7.1) |

Note: Figures in brackets () are negative values.

4

- Next, we will look at non-consolidated financial results on slide 4.
- Transportation revenues were down a slight ¥0.3 billion year on year. Despite major reductions in personnel costs, operating expenses grew due to the commencement of an allowance reserve for large-scale renovation—a new cost—as well as higher depreciation and amortization associated with our high level of capital expenditures in recent years. As a result, operating income decreased ¥1.7 billion year on year, to ¥135.4 billion. Operating revenues exceeded our forecast level by ¥5.1 billion, buoyed by firm transportation revenues in the second half. Operating expenses exceeded our forecast by ¥3.1 billion, as we booked the cost of disposing of unnecessary assets for future development. We also incurred advertising expenses for the next fiscal year as part of our measures to counter airlines in the Kyushu direction. Accordingly, operating income outpaced our forecast by ¥1.9 billion.
- We booked an additional extraordinary loss as mentioned in our previous teleconference, corresponding to estimated bridge removal expenses in tandem with the cessation of service on the Sanko Line, and other items. As a result, net extraordinary profit and loss was ¥13.0 billion more negative than we had forecast.

Major Factors of Increase/Decrease in Transportation Revenues



¥ Billions

| Transportation revenues | | Results FY2017.3 | | Major factors | | |
|---|--------------|-------------------------|--------------|---|-------|--------|
| | | YoY Increase/(Decrease) | | | | Amount |
| | | Amount | % | | | |
| Shinkansen | 434.6 | (2.6) | (0.6) | Fundamentals 1.2% | 5.3 | |
| | | | | Special factors | | |
| | | | | Rebound decline from the opening of Hokuriku Shinkansen | (3.4) | |
| | | | | Kumamoto earthquake | (2.7) | |
| | | | | Silver Week (a five-day holiday in September), leap year effect, etc. | (2.5) | |
| | | | | Typhoon effect | 0.3 | |
| | | | | Inbound demand | 0.2 | |
| Kansai Urban Area (Kyoto-Osaka-Kobe Area) | 305.0 | 2.7 | 0.9 | Fundamentals 0.5% | 1.4 | |
| | | | | Special factors | | |
| | | | | Inbound demand | 0.8 | |
| | | | | Typhoon effect | 0.5 | |
| | | | | Kyoto Railway Museum | 0.1 | |
| | | | | Silver Week (a five-day holiday in September), leap year effect, etc. | (0.7) | |
| | | | | etc. | | |
| Other lines | 110.0 | (0.4) | (0.4) | Fundamentals (0.3%) | (0.3) | |
| | | | | Special factors | | |
| | | | | Silver Week (a five-day holiday in September), leap year effect, etc. | (0.4) | |
| | | | | Typhoon effect | 0.3 | |
| | | | | Inbound demand | 0.0 | |
| | | | | etc. | | |
| | | | | Conventional lines | 415.0 | 2.3 |
| Total | 849.6 | (0.3) | (0.0) | | | |

Note: Revenues from luggage transportation are omitted due to the small amount.
Figures in brackets () are negative values.

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- We will now move on to slide 5, which explains major factors behind increases and decreases in transportation revenues.
- In FY2017.3, transportation revenues were down ¥0.3 billion year on year, to ¥849.6 billion, due largely to extraordinary factors: the earthquakes in Kumamoto, the absence of the impact from the Hokuriku Shinkansen opening, and a rebound decline from the previous year's beneficial lineup of holidays. In the second half, however, transportation revenues were firm, outpacing expectations, for both Shinkansen lines and the Kansai Urban Area.
- Shinkansen revenues were down ¥2.6 billion year on year, to ¥434.6 billion, due to decreases in extraordinary factors, but trended firmly upward in the second half as we absorbed robust business and travel demand. Furthermore, in the fourth quarter the Hokuriku Shinkansen performance had essentially stabilized, due to an absence of the decrease that occurred in rebound to the opening.
- In the Kansai Urban Area, transportation revenues were up ¥2.7 billion, to ¥305.0 billion. This increase reflects the success of our efforts to increase the value of railway belts, such as station improvements and the relocations of universities to sites along our route, favorable underlying employment conditions, and efforts to absorb inbound demand.

Transportation Revenues and Passenger-Kilometers



| | Transportation Revenues | | | | | | Passenger-Kilometers | | | | | |
|--|-----------------------------|----------|-----------------|-------------------------------|----------|-----------------|----------------------------------|----------|-----------------|-------------------------------|----------|----------------|
| | Fiscal Year (4/1 - 3/31) | | | 3 months (4Q) (1/1 - 3/31) | | | Fiscal Year (4/1 - 3/31) | | | 3 months (4Q) (1/1 - 3/31) | | |
| | FY2016.3 | FY2017.3 | YoY | FY2016.3 | FY2017.3 | YoY | FY2016.3 | FY2017.3 | YoY | FY2016.3 | FY2017.3 | YoY |
| | ¥ Billions | | | | | | Millions of passenger-kilometers | | | | | |
| Total | 850.0 | 849.6 | (0.3) (0.0%) | 203.7 | 206.7 | 2.9 1.5% | 58,341 | 58,271 | (69) (0.1%) | 13,884 | 13,926 | 42 0.3% |
| Shinkansen | 437.2 | 434.6 | (2.6) (0.6%) | 102.7 | 104.4 | 1.6 1.6% | 20,449 | 20,348 | (101) (0.5%) | 4,806 | 4,871 | 64 1.3% |
| Commuter Passes | 10.1 | 10.2 | 0.1 1.4% | 2.5 | 2.5 | 0.0 1.6% | 804 | 815 | 11 1.4% | 198 | 197 | (1) (0.8%) |
| Non-Commuter Passes | 427.1 | 424.3 | (2.8) (0.7%) | 100.2 | 101.8 | 1.6 1.6% | 19,644 | 19,532 | (112) (0.6%) | 4,608 | 4,674 | 66 1.4% |
| Conventional Lines | 412.7 | 415.0 | 2.3 0.6% | 100.9 | 102.2 | 1.3 1.3% | 37,891 | 37,923 | 31 0.1% | 9,077 | 9,054 | (22) (0.2%) |
| Commuter Passes | 141.0 | 141.5 | 0.5 0.4% | 33.8 | 33.9 | 0.0 0.2% | 22,764 | 22,723 | (41) (0.2%) | 5,350 | 5,283 | (67) (1.3%) |
| Non-Commuter Passes | 271.7 | 273.5 | 1.8 0.7% | 67.1 | 68.3 | 1.2 1.8% | 15,127 | 15,200 | 73 0.5% | 3,726 | 3,771 | 44 1.2% |
| Kansai Urban Area (Kyoto-Osaka-Kobe Area) | 302.2 | 305.0 | 2.7 0.9% | 73.7 | 74.8 | 1.1 1.5% | 29,522 | 29,592 | 70 0.2% | 7,078 | 7,064 | (14) (0.2%) |
| Commuter Passes | 115.6 | 116.4 | 0.7 0.7% | 27.8 | 28.0 | 0.1 0.6% | 18,714 | 18,689 | (24) (0.1%) | 4,431 | 4,377 | (53) (1.2%) |
| Non-Commuter Passes | 186.5 | 188.5 | 2.0 1.1% | 45.8 | 46.8 | 0.9 2.1% | 10,808 | 10,903 | 95 0.9% | 2,647 | 2,686 | 38 1.5% |
| Other Lines | 110.5 | 110.0 | (0.4) (0.4%) | 27.2 | 27.3 | 0.1 0.6% | 8,369 | 8,330 | (38) (0.5%) | 1,998 | 1,990 | (7) (0.4%) |
| Commuter Passes | 25.3 | 25.1 | (0.2) (1.1%) | 5.9 | 5.8 | (0.0) (1.5%) | 4,050 | 4,033 | (16) (0.4%) | 919 | 905 | (13) (1.5%) |
| Non-Commuter Passes | 85.1 | 84.9 | (0.1) (0.2%) | 21.2 | 21.4 | 0.2 1.2% | 4,319 | 4,297 | (21) (0.5%) | 1,079 | 1,085 | 6 0.6% |

Note: Figures in brackets () are negative values.

Major Factors of Increase/Decrease in Operating Expenses (Non-consolidated)



¥ Billions

| Item | Results FY2017.3 | | | Major factors (YoY) |
|-------------------------------|------------------|-------------------------|-------|--|
| | | YoY | | |
| | | Increase/ (Decrease) | % | |
| Personnel costs | 223.3 | (10.0) | (4.3) | · Decrease in amortization of accumulated unrecognized actuarial differences of retirement benefits obligation (7.0), etc. |
| Energy costs | 40.5 | (3.5) | (8.0) | · Decrease in adjustment amount for fuel cost (3.4), etc. |
| Maintenance costs | 157.1 | 4.2 | 2.8 | · Allowance reserve for the large-scale renovation +4.1, etc. |
| Miscellaneous costs | 196.6 | 1.1 | 0.6 | · Increase in expenses from the introduction of new uniforms +2.0 · Increase in system related costs +0.9 · Decrease in advertising expenses (2.5), etc. |
| Rental Payments, etc | 30.2 | 3.3 | 12.5 | · Increase in amount equivalent to fixed asset tax for Hokuriku Shinkansen infrastructure, etc. |
| Taxes | 34.9 | 3.0 | 9.5 | · Increase in business tax +1.6, etc. |
| Depreciation and amortization | 137.6 | 5.3 | 4.0 | · Kansai Urban Area commuter trains, etc. |
| Total | 820.6 | 3.6 | 0.4 | |

Note: Figures in brackets () are negative values.

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- Let us now move on to slide 7, where you will see factors affecting non-consolidated operating expenses.
- We experienced lower retirement allowances due to the partial conclusion of the amortization of accumulated unrecognized actuarial differences, as well as other factors, plus a lower adjustment amount for fuel costs. However, we started accumulating an allowance reserve for large-scale Shinkansen renovation, rental payments rose in tandem with an increase in the amount equivalent to fixed asset tax for Hokuriku Shinkansen infrastructure, and depreciation and amortization expanded in line with high levels of capital expenditure in recent years. As a result, operating expenses rose ¥3.6 billion.

Consolidated Financial Results



¥ Billions

| | Results FY2016.3 A | FY2017.3 | | YoY | | Difference from the forecasts Increase/(Decrease) C-B |
|--|--------------------------|------------------------------------|--------------|--------------------------------|---------------|--|
| | | Forecasts (As of Jan 30) B | Results C | Increase/ (Decrease) C-A | % C/A-1 | |
| Operating Revenues | 1,451.3 | 1,445.5 | 1,441.4 | (9.8) | (0.7) | (4.0) |
| Operating Expenses | 1,269.7 | 1,272.5 | 1,265.0 | (4.7) | (0.4) | (7.4) |
| Operating Income | 181.5 | 173.0 | 176.3 | (5.1) | (2.8) | 3.3 |
| Non-operating revenues and expenses, net | (19.2) | (16.0) | (15.6) | 3.6 | (19.0) | 0.3 |
| Non-operating revenues | 7.8 | 7.5 | 8.0 | 0.2 | - | 0.5 |
| Non-operating expenses | 27.1 | 23.5 | 23.7 | (3.3) | - | 0.2 |
| Recurring Profit | 162.2 | 157.0 | 160.7 | (1.4) | (0.9) | 3.7 |
| Extraordinary profit and loss, net | (17.1) | (5.0) | (23.0) | (5.9) | - | (18.0) |
| Extraordinary profit | 21.5 | - | 19.6 | (1.8) | - | - |
| Extraordinary loss | 38.6 | - | 42.6 | 4.0 | - | - |
| Profit attributable to owners of parent | 85.8 | 102.5 | 91.2 | 5.4 | 6.3 | (11.2) |
| <i>Comprehensive Income</i> | <i>104.8</i> | - | <i>92.0</i> | <i>(12.7)</i> | <i>(12.1)</i> | - |

Note: Figures in brackets () are negative values.

8

- Next, please look at slide 8. This slide shows our consolidated financial results.
- Operating revenues decreased ¥9.8 billion year on year, to ¥1,441.4 billion, stemming from a substantial decrease in orders for construction work. Due to decreases on a non-consolidated basis and lower revenues from construction, operating income fell ¥5.1 billion year on year, to ¥176.3 billion. However, operating income was ¥3.3 billion above our forecast, due to favorable transportation revenues, sales of goods and food services, and real estate business performance.
- We recorded an additional extraordinary loss, booking estimated bridge removal expenses in tandem with the cessation of service on the Sanko Line on a non-consolidated basis. In addition, we recorded an impairment and removal allowance on a station building in Sannomiya, Kobe, that we intend to reconstruct. As a result, the net extraordinary profit and loss was ¥18.0 billion more negative than we had forecast.

Consolidated Financial Results (Segment Information)



¥ Billions

| | Results FY2016.3 A | FY2017.3 | | YoY | | Difference from the forecasts Increase/(Decrease) C-B |
|---|--------------------------|----------------------------------|--------------|--------------------------------|------------|--|
| | | Forecasts (As of Jan 30) B | Results C | Increase/ (Decrease) C-A | % C/A-1 | |
| | | | | | | |
| Operating Revenues* ¹ | 1,451.3 | 1,445.5 | 1,441.4 | (9.8) | (0.7) | (4.0) |
| Transportation | 928.7 | 924.2 | 929.1 | 0.3 | 0.0 | 4.9 |
| Retail | 232.0 | 235.8 | 233.9 | 1.8 | 0.8 | (1.8) |
| Sales of goods and food services ^{2,3} | 144.9 | 152.1 | 152.5 | 7.5 | 5.2 | 0.4 |
| Department stores | [10.3] | - | [10.8] | [0.5] | [4.8] | - |
| Real estate | 79.1 | 74.7 | 73.4 | (5.6) | (7.2) | (1.2) |
| Shopping center | 108.8 | 107.4 | 109.5 | 0.6 | 0.6 | 2.1 |
| Real estate lease and sale ⁴ | 57.8 | 60.9 | 60.5 | 2.6 | 4.6 | (0.3) |
| Other businesses | 49.2 | 44.7 | 47.2 | (2.0) | (4.2) | 2.5 |
| Hotel | [19.5] | [13.6] | [16.1] | [(3.4)] | [(17.6)] | [2.4] |
| Nippon Travel Agency | 181.5 | 178.1 | 168.8 | (12.7) | (7.0) | (9.2) |
| Operating Income* ² | 36.5 | 36.6 | 36.2 | (0.3) | (1.0) | (0.3) |
| Transportation | 41.6 | 42.8 | 42.0 | 0.3 | 0.9 | (0.7) |
| Retail | 181.5 | 173.0 | 176.3 | (5.1) | (2.8) | 3.3 |
| Sales of goods and food services | 125.1 | 119.8 | 121.7 | (3.3) | (2.7) | 1.9 |
| Department stores | 5.3 | 4.9 | 5.2 | (0.0) | (1.3) | 0.3 |
| Real estate | 4.6 | - | 5.1 | 0.4 | 10.1 | - |
| Shopping center | 0.3 | - | (0.1) | (0.5) | - | - |
| Real estate lease and sale | 32.7 | 31.9 | 32.2 | (0.5) | (1.5) | 0.3 |
| Other businesses | 9.3 | - | 9.6 | 0.3 | 3.6 | - |
| Hotel | 12.5 | - | 11.6 | (0.8) | (7.2) | - |
| Nippon Travel Agency | 22.4 | 19.9 | 20.4 | (1.9) | (8.7) | 0.5 |
| Transportation | 2.7 | - | 2.4 | (0.2) | (8.1) | - |
| Retail | 0.4 | - | 0.6 | 0.2 | 64.0 | - |

Note: Figures in brackets () are negative values.

*¹ Operating revenues are the revenues from third parties (= customers).

*² The breakdowns of operating revenues by each segment are the sums of revenues of major subsidiaries.

*³ The breakdowns of operating income by each segment are the sums of incomes of major subsidiaries before eliminating internal transactions.

*⁴ Figures in brackets [] are the sales of budget hotel, "VIA INN", sales (net sales (restated)), excluding Shimonoeki (non-consolidated),

Asakusa (other business segment), and Hiroshima Kansayamacho (other business segment) locations.

*⁵ Figures in brackets [] are the sales of condominiums. (Revenues from third parties) (included in Real estate lease and sale)

9

- We will look next at slide 9, which shows consolidated financial results by segment.
- In the Retail Business segment, operating revenues increased ¥1.8 billion, to ¥233.9 billion, due to the impact of converting to Seven-Eleven Japan franchised stores on sales of goods and foods, overcoming such negative factors as sluggish apparel sales at department stores and the cessation of operation at the B1 and B2 levels of the Osaka Store. Although positively affected by higher sales of goods and food services, operating income was substantially hit by lower department store revenues, leading to a slight overall decline, to ¥5.2 billion. Operating income outpaced our forecast, spurred by favorable Via-inn performance.
- We have disclosed earnings on budget hotels, which are recorded in the Retail Business segment, separately for ease of understanding overall hotel performance.
- In the real estate business, the number of residences sold decreased, but operating revenues were up ¥0.6 billion year on year, to ¥109.5 billion, thanks to the positive impact of shopping center renovation in Akashi. Operating income fell ¥0.5 billion year on year, to ¥32.2 billion, reflecting the recording of ¥0.7 billion in expenses related to purchasing shares in Ryoju Properties. The real estate sales business performed well against our forecasts, exceeding expectations in both operating revenues and operating income.
- Performance in Other Businesses is typically affected by major fluctuations in the construction business. Reflecting an absence of large-scale construction orders in FY2017.3, operating revenues were down ¥12.7 billion year on year, to ¥168.8 billion, and operating income decreased ¥1.9 billion year on year, to ¥20.4 billion.

Consolidated Financial Situation and Statements of Cash Flows



¥ Billions

| | As of March 31, 2016 A | As of March 31, 2017 B | Difference increase/(decrease) B-A |
|--|------------------------------|------------------------------|--|
| Assets | 2,843.1 | 3,007.8 | 164.6 |
| Liabilities | 1,916.8 | 1,975.2 | 58.4 |
| Net assets | 926.3 | 1,032.6 | 106.2 |
| Balance of Long-term Debt and Payables | 1,001.8 | 1,037.9 | 36.0 |
| 【Average interest rate (%)】 | 【2.25】 | 【1.97】 | 【(0.28)】 |
| Shinkansen Purchase Liability | 134.6 | 104.6 | (29.9) |
| 【Average interest rate (%)】 | 【6.28】 | 【6.55】 | 【0.27】 |
| Bonds | 494.9 | 534.9 | 40.0 |
| 【Average interest rate (%)】 | 【2.00】 | 【1.75】 | 【(0.25)】 |
| Equity ratio (%) | 30.9 | 31.3 | 0.4 |
| Net assets per share (¥) | 4,534.29 | 4,857.50 | 323.21 |

| | Results FY2016.3 A | Results FY2017.3 B | YoY increase/(decrease) B-A |
|--|--------------------------|--------------------------|-----------------------------------|
| Cash flows from operating activities | 259.8 | 234.1 | (25.7) |
| Cash flows from investing activities | (233.2) | (295.8) | (62.5) |
| Free cash flows | 26.6 | (61.6) | (88.3) |
| Cash flows from financing activities | (31.3) | 44.3 | 75.6 |
| Change in cash and cash equivalents, net | (4.6) | (17.3) | (12.7) |
| Cash and cash equivalents at the end of the period | 80.6 | 63.3 | (17.3) |

Note: Figures in brackets () are negative values.

Ⅱ . Forecasts for FY2018.3

Non-Consolidated Financial Forecasts



¥ Billions

| | Results FY2017.3 A | Forecasts FY2018.3 B | YoY | |
|--|--------------------------|----------------------------|--------------------------------|------------|
| | | | Increase/ (Decrease) B-A | % B/A-1 |
| Operating Revenues | 956.1 | 967.0 | 10.8 | 1.1 |
| Transportation revenues | 849.6 | 859.0 | 9.3 | 1.1 |
| Other | 106.4 | 108.0 | 1.5 | 1.5 |
| Operating Expenses | 820.6 | 828.0 | 7.3 | 0.9 |
| Personnel costs | 223.3 | 221.5 | (1.8) | (0.8) |
| Non-personnel costs | 394.3 | 403.0 | 8.6 | 2.2 |
| Energy costs | 40.5 | 46.5 | 5.9 | 14.6 |
| Maintenance costs | 157.1 | 158.0 | 0.8 | 0.5 |
| Miscellaneous costs | 196.6 | 198.5 | 1.8 | 0.9 |
| Rental payments, etc. | 30.2 | 30.5 | 0.2 | 0.7 |
| Taxes | 34.9 | 36.0 | 1.0 | 2.9 |
| Depreciation | 137.6 | 137.0 | (0.6) | (0.5) |
| Operating Income | 135.4 | 139.0 | 3.5 | 2.6 |
| Non-operating revenues and expenses, net | (17.0) | (16.0) | 1.0 | (5.9) |
| Non-operating revenues | 6.1 | 6.0 | (0.1) | - |
| Non-operating expenses | 23.1 | 22.0 | (1.1) | - |
| Recurring Profit | 118.4 | 123.0 | 4.5 | 3.8 |
| Extraordinary profit and loss, net | (16.5) | (3.0) | 13.5 | - |
| Extraordinary profit | 18.3 | - | - | - |
| Extraordinary loss | 34.9 | - | - | - |
| Net Income | 70.8 | 83.0 | 12.1 | 17.2 |

Note: Figures in brackets () are negative values.

12

- Moving on, please turn to slide 12. This slide details our non-consolidated financial forecasts.
- We are positioning FY2018.3, the final fiscal year of the medium-term management plan, as the year in which we will demonstrate the results of our initiatives to date.
- Due to higher transportation revenues, we expect operating revenues to grow ¥10.8 billion year on year, to ¥967.0 billion, and forecast that operating expenses will rise ¥7.3 billion year on year, to ¥828.0 billion. As a result, we anticipate operating income of ¥139.0 billion, up ¥3.5 billion year on year.

Transportation Revenue Forecasts



¥ Billions

| | Results FY2017.3 A | Forecasts FY2018.3 B | YoY | |
|--|------------------------------|--------------------------------|--------------------------------|------------|
| | | | Increase/ (Decrease) B-A | % B/A-1 |
| Shinkansen | 434.6 | 441.7 | 7.1 | 1.6 |
| Kansai Urban Area (Kyoto-Osaka-Kobe Area) | 305.0 | 306.2 | 1.1 | 0.4 |
| Other lines | 110.0 | 111.0 | 1.0 | 0.9 |
| Conventional lines | 415.0 | 417.2 | 2.2 | 0.5 |
| Transportation revenues | 849.6 | 859.0 | 9.3 | 1.1 |

Note: Revenues from luggage transportation are omitted due to the small amount.

Figures in brackets () are negative values.

13

- Next, please turn to slide 13.
- In FY2018.3, we expect transportation revenues to rise year on year in all baskets, Shinkansen, Kansai Urban Area and other conventional lines, due to the absence of last year's earthquakes in Kumamoto and absorbing the effects of various measures we are implementing: heightened competitiveness on the Sanyo Shinkansen, the stabilization of customer traffic on the Hokuriku Shinkansen, etc.

Operating Expenses Forecasts (Non-Consolidated)



¥ Billions

| Item | Forecasts FY2018.3 | | | |
|-------------------------------|--------------------|-------------------------|-------|---|
| | | YoY | | Major factors (YoY) |
| | | Increase/ (Decrease) | % | |
| Personnel costs | 221.5 | (1.8) | (0.8) | · Difference in personnel, etc |
| Energy costs | 46.5 | 5.9 | 14.6 | · Increase in adjustment amount for fuel cost, etc. |
| Maintenance costs | 158.0 | 0.8 | 0.5 | · Increase in externally funded constructions · Decrease in maintenance costs for structures, etc. |
| Miscellaneous costs | 198.5 | 1.8 | 0.9 | · Increase in adjustment amount for fuel cost, etc. |
| Rental Payments, etc | 30.5 | 0.2 | 0.7 | |
| Taxes | 36.0 | 1.0 | 2.9 | · Increase in fixed assets tax, etc. |
| Depreciation and amortization | 137.0 | (0.6) | (0.5) | · Progress of depreciation and amortization, etc. |
| Total | 828.0 | 7.3 | 0.9 | |

Note: Figures in brackets () are negative values.

14

- Moving on, please look at slide 14.
- We forecast non-consolidated operating expenses will rise ¥7.3 billion year on year, to ¥828.0 billion. Although we expect personnel costs to decline ¥1.8 billion year on year as an increase in retirements causes the workforce to shrink, we believe energy costs and miscellaneous costs will increase a substantial ¥6.2 billion as the result of an increased adjustment amount for fuel costs and a higher renewable energy surcharge. We also expect externally funded construction costs to climb ¥2.0 billion due to the Tsuruga extension on the Hokuriku Shinkansen. As externally funded construction costs are essentially equivalent to the amount of miscellaneous revenues, these revenues and expenses should essentially cancel each other out.

Consolidated Financial Forecasts



¥ Billions

| | Results FY2017.3 A | Forecasts FY2018.3 B | YoY | |
|--|--------------------------|----------------------------|--------------------------------|------------|
| | | | Increase/ (Decrease) B-A | % B/A-1 |
| Operating Revenues | 1,441.4 | 1,492.0 | 50.5 | 3.5 |
| Operating Expenses | 1,265.0 | 1,308.5 | 43.4 | 3.4 |
| Operating Income | 176.3 | 183.5 | 7.1 | 4.0 |
| Non-operating revenues and expenses, net | (15.6) | (15.0) | 0.6 | (3.9) |
| Non-operating revenues | 8.0 | 7.2 | (0.8) | - |
| Non-operating expenses | 23.7 | 22.2 | (1.5) | - |
| Recurring Profit | 160.7 | 168.5 | 7.7 | 4.8 |
| Extraordinary profit and loss, net | (23.0) | (4.0) | 19.0 | - |
| Extraordinary profit | 19.6 | - | - | - |
| Extraordinary loss | 42.6 | - | - | - |
| Profit attributable to owners of parent | 91.2 | 109.0 | 17.7 | 19.4 |
| Net income per share(¥) | 471.52 | 563.00 | - | - |

Note: Figures in brackets () are negative values.

15

- I would now like to explain our consolidated financial forecasts by looking at slide 15.
- We project operating revenues of ¥1,492.0 billion, up ¥50.5 billion year on year, and operating income of ¥183.5 billion, a year-on-year rise of ¥7.1 billion. We expect to reach historic highs in both categories.

Consolidated Financial Forecasts (Segment Information)



¥ Billions

| | Results FY2017.3 A | Forecasts FY2018.3 B | YoY | |
|--|--------------------------|----------------------------|--------------------------------|------------|
| | | | Increase/ (Decrease) B-A | % B/A-1 |
| Operating Revenues* ¹ | 1,441.4 | 1,492.0 | 50.5 | 3.5 |
| Transportation | 929.1 | 939.0 | 9.8 | 1.1 |
| Retail | 233.9 | 240.8 | 6.8 | 2.9 |
| Sales of goods and food services* ² | 152.5 | 164.2 | 11.6 | 7.6 |
| Department stores | 73.4 | 68.6 | (4.8) | (6.6) |
| Real estate | 109.5 | 138.7 | 29.1 | 26.6 |
| Shopping center | 60.5 | 59.1 | (1.4) | (2.4) |
| Real estate lease and sale* ³ | 47.2 | 77.7 | 30.4 | 64.6 |
| Other businesses | 168.8 | 173.5 | 4.6 | 2.8 |
| Hotel | 36.2 | 35.9 | (0.3) | (0.8) |
| Nippon Travel Agency | 42.0 | 43.5 | 1.4 | 3.5 |
| Operating Income | 176.3 | 183.5 | 7.1 | 4.0 |
| Transportation | 121.7 | 125.1 | 3.3 | 2.7 |
| Retail | 5.2 | 7.0 | 1.7 | 33.3 |
| Real estate | 32.2 | 35.5 | 3.2 | 10.2 |
| Other businesses | 20.4 | 19.0 | (1.4) | (7.2) |

Note: Figures in brackets () are negative values.

*¹ Operating revenues are the revenues from third parties (= customers).

The breakdowns of operating revenues by each segment are the sums of revenues of major subsidiaries.

*² Figures in brackets 【 】 are the sales of budget hotel, "VIA INN", sales (net sales [restated]), excluding Shimonoseki (non-consolidated), Asakusa (other business segment), and Hiroshima Kanayamacho (other business segment) locations.

*³ Figures in brackets 【 】 are the sales of condominiums. (Revenues from third parties) (Included in Real estate lease and sale)

16

- Moving on, please look at slide 16, where you will see our forecasts by segment.
- Operating revenues in the Retail Business segment are expected to rise ¥6.8 billion, to ¥240.8 billion, due to the impact of the conversion to Seven-Eleven franchised stores. We anticipate a ¥1.7 billion year-on-year rise in operating income, to ¥7.0 billion.
- In the Real Estate Business segment, due to the new consolidation of Ryoju Properties we expect operating revenues to grow ¥29.1 billion, to ¥138.7 billion year on year, and operating income to rise ¥3.2 billion, to ¥35.5 billion.
- The goodwill equivalent associated with the consolidation of Ryoju Properties is ¥11.6 billion. However, tax treatment related to the share acquisition results in deferred tax assets of ¥5.6 billion, with the remaining ¥5.9 billion recorded as goodwill from an accounting standpoint. As goodwill can be expensed as an operating expense and deferred tax assets can be expensed as corporation tax over a five-year period, the new consolidation has a positive impact on consolidated operating income of ¥2.7 billion.
- We believe the Other Businesses segment will benefit from higher orders in the construction business, pushing up operating revenues ¥4.6 billion, to ¥173.5 billion. However, because of such factors as the closure of a Sannomiya hotel in Kobe due to station building reconstruction, we expect operating income to fall ¥1.4 billion year on year, to ¥19.0 billion.
- With this, I conclude my portion of today's presentation.

Other Data



Persons, ¥ Billions

| | Results FY2016.3 | Results FY2017.3 | Forecasts FY2018.3 |
|---|---------------------|---------------------|-----------------------|
| ROA (% Consolidated) | 6.4 | 6.0 | 6.1 |
| ROE (% Consolidated) | 10.2 | 10.0 | 11.1 |
| EBITDA (Consolidated) ^{*1} | 338.1 | 339.1 | 348.7 |
| Depreciation (Consolidated) | 156.6 | 162.7 | 164.0 |
| Capital Expenditure (Consolidated, own fund) | 233.1 | 192.4 | 166.0 |
| Capital Expenditure (Non-consolidated, own fund) | 198.7 | 159.8 | 130.0 |
| Safety related capital expenditure | 126.0 | 105.0 | 79.0 |
| Dividends per share (¥) | 135 | 140 | 160 |

*1 EBITDA = Operating Income + Depreciation + Amortization of goodwill

| | Results FY2016.3 | | Results FY2017.3 | | Forecasts FY2018.3 | |
|---------------------------------------|---------------------|------------------|---------------------|------------------|-----------------------|------------------|
| | Consolidated | Non-Consolidated | Consolidated | Non-Consolidated | Consolidated | Non-Consolidated |
| No. of employees at the end of period | 47,456 | 26,555 | 47,382 | 25,821 | - | - |
| Financial Expenses, net | (23.3) | (22.6) | (21.6) | (21.0) | (20.4) | (19.7) |
| Interest and dividend income | 0.7 | 1.5 | 0.6 | 1.1 | 0.6 | 1.1 |
| Interest expenses | 24.1 | 24.1 | 22.3 | 22.2 | 21.0 | 20.8 |

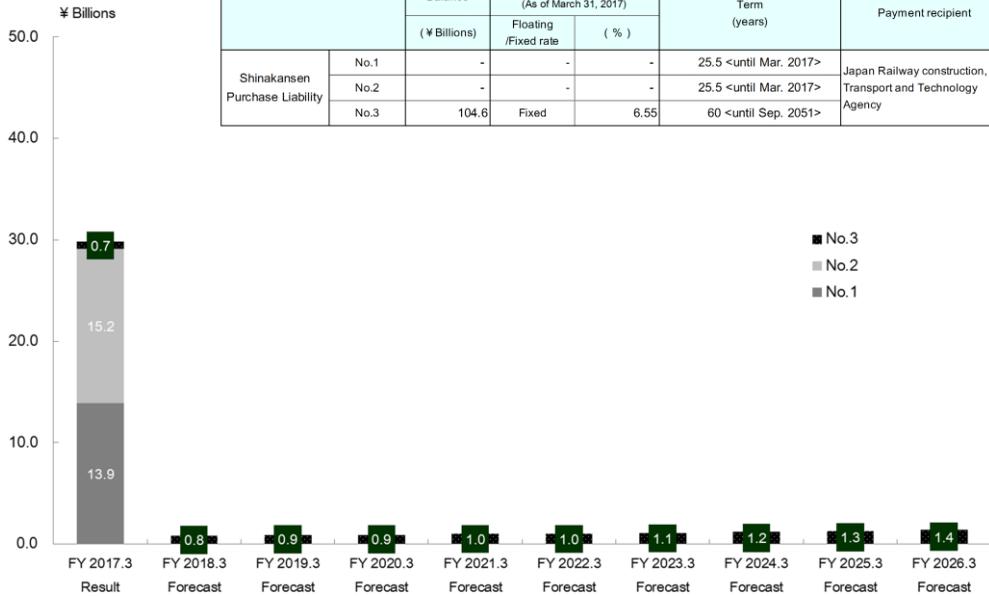
Note: Figures in brackets () are negative values.

Redemption Plan of Shinkansen Purchase Liability



【As of March 31, 2017】

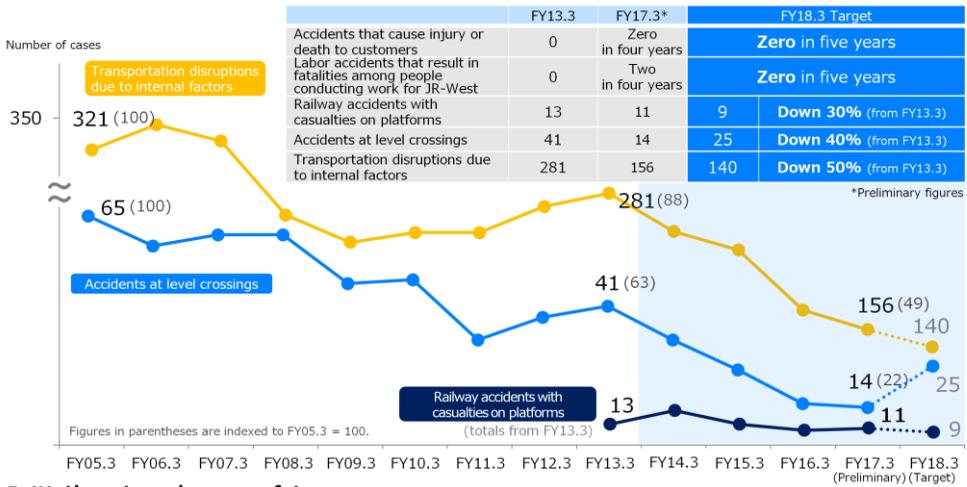
| | | Balance (¥ Billions) | Interest rate (As of March 31, 2017) | | Term (years) | Payment recipient |
|----------------------------------|------|---------------------------|---|-------|------------------------|---|
| | | | Floating /Fixed rate | (%) | | |
| Shinkansen Purchase Liability | No.1 | - | - | - | 25.5 <until Mar. 2017> | Japan Railway construction, Transport and Technology Agency |
| | No.2 | - | - | - | 25.5 <until Mar. 2017> | |
| | No.3 | 104.6 | Fixed | 6.55 | 60 <until Sep. 2051> | |



Ⅲ. State of Progress on the Medium-Term Management Plan

- I am Tatsuo Kijima, president of JR-West.
- As we move into the final fiscal year of our medium-term management plan, I would like to review our progress to date and explain future initiatives for each business.

Progress toward Medium-Term Management Plan Targets (Safety)



Initiatives to enhance safety

- Improving safety on platforms** Installing platform gates
- Measures to cope with intensifying natural disasters** [Earthquake countermeasures] Installing derailment prevention guards on the Sanyo Shinkansen



Installing platform gates at Osaka Station (platforms 6 and 7) (representative image)

Ensure that we reach our targets, and link to initiatives in the near future

20

- Please look at slide 20. With regard to safety, since the Fukuchiyama Line accident we have engaged in safety enhancement initiatives. These efforts are proving effective, with railway operation incidents falling to a minimal level. Under these circumstances, we have set targets to enhance safety further in our medium-term management plan, and we are working toward these goals.
- In FY2017.3, a labor accident occurred that resulted in the fatality of a company that cooperates with the Group—the second such occurrence in four years. Clearly, we still have numerous issues to address. We will continue working toward our goals.

Individual Business Initiatives for the Medium-Term Management Plan Period



| | | Medium-Term Management Plan 2017 | | | | | After FY19.3* |
|--------------------------|---|---|---|--|----------------------------------|--|---------------|
| | | FY14.3 | FY15.3 | FY16.3 | FY17.3 | FY18.3* | |
| Transportation | Sanyo Shinkansen | Introducing N700A One train | | Four trains | Four trains | Three trains | 12 trains |
| | | Complete renewal of ATC system | | | Starting to use new ATC | | |
| Hokuriku Shinkansen | Preparing for opening | Opening of Joetsu-Myoko-Kanazawa segment | Preparing for extension | | Start of "Smart EX" | Tsuruga extension | |
| Kansai Urban Area | Opening new stations | | Maya and Higashi-Himeji stations | | JR Sojiji and Kizuri stations | JR Shichijo Station | |
| Other conventional lines | | | Starting operations | | | Relocating a portion of a branch line of the Tokaido Line underground and opening new stations | |
| Other conventional lines | Sharing issues and discuss with the local community | | | Providing notification of cessation of service on the Sanko Line | | Ceasing service on the Sanko Line | |
| Business development | | Converting stores to Seven-Eleven Japan franchised stores | | | Continuing to opening new stores | | |
| Retail | Budget hotels Nagoya | Asakusa, Shinsaibashi, Hiroshima | Karafuneya Coffee and other share acquisitions | | Tennoji, Umeda | Shin-Osaka, Nagoya, etc. | |
| Real estate | | | Opening LUCUA 1100 | | | | |
| Real estate | | | | Acquiring shares in Ryoju Properties | | | |
| Other businesses | | Transferring the golf business | Investing in urban passenger railway business in Brazil | Alliance with Nippon Signal | | | |

*Initiatives for FY18.3 and after FY19.3 are plans; station names are provisional.

Steadily promote various measures with a view to increasing corporate value over the medium to long term

21

- Next, slide 21 outlines principal measures implemented during the period of our medium-term management plan.
- We have worked to increase the competitiveness of the Sanyo Shinkansen through efforts such as commencing use of our new ATC. We have begun operations on the Hokuriku Shinkansen. We have increased the value of railway belts in the Kansai Urban Area by opening new stations and through community development centered on stations, and we have issued a notice of the cessation of operations on the Sanko Line. In the Retail Business, we have bolstered asset efficiency by converting stores within stations to Seven-Eleven Japan franchised stores. In the Real Estate business, we acquired shares in Ryoju Properties. In these ways, I believe you can see that we have steadily taken steps to increase corporate value over the medium to long term.

Progress toward Medium-Term Management Plan Targets
(Financial Indicators)



(Billions of yen, %)

| | FY14.3 | FY15.3 | FY16.3 | FY17.3 | FY18.3 Forecast | FY18.3 Medium-Term Plan Target |
|--|---------------|---------------|---------------|---------------|--------------------|--------------------------------------|
| Operating Revenues | 1331.0 | 1350.3 | 1451.3 | 1441.4 | 1492.0 | 1423.0 |
| Transportation | 851.3 | 868.4 | 928.7 | 929.1 | 939.0 | 902.5 |
| Retail | 240.1 | 220.1 | 232.0 | 233.9 | 240.8 | 246.5 |
| Real estate | 102.2 | 87.2 | 108.8 | 109.5 | 138.7 | 106.0 |
| Other businesses | 137.1 | 174.4 | 181.5 | 168.8 | 173.5 | 168.0 |
| Operating Income | 134.5 | 139.7 | 181.5 | 176.3 | 183.5 | 157.0 |
| Transportation | 91.0 | 100.6 | 125.1 | 121.7 | 125.1 | 105.0 |
| Retail | 4.4 | 1.5 | 5.3 | 5.2 | 7.0 | 6.0 |
| Real estate | 27.7 | 25.1 | 32.7 | 32.2 | 35.5 | 33.5 |
| Other businesses | 11.8 | 15.6 | 22.4 | 20.4 | 19.0 | 14.0 |
| Recurring Profit | 112.9 | 121.9 | 162.2 | 160.7 | 168.5 | 141.0 |
| Profit attributable to owners of parent | 65.6 | 66.7 | 85.8 | 91.2 | 109.0 | 91.5 |
| Transportation Revenues | 780.6 | 797.0 | 850.0 | 849.6 | 859.0 | 820.5 |
| ROE | 8.6 | 8.4 | 10.2 | 10.0 | 11.1 | 9.8 |
| ROA | 5.1 | 5.1 | 6.4 | 6.0 | 6.1 | 5.5 |
| EBITDA | 288.4 | 289.3 | 338.1 | 339.1 | 348.7 | 325.5 |

We expect to achieve the highest levels to date in FY18.3, the final year of the medium-term management plan.

22

- Slide 22 shows how our performance has steadily increased as a result of these initiatives. Now in the final fiscal year of the medium-term management plan, the international outlook is growing increasingly uncertain, and we face rising electricity prices and the closure of a portion of LUCUA 1100. However, on every indicator, we are outpacing the targets set when we updated our plan, and we expect to post historically highest levels for operating revenues and operating income.

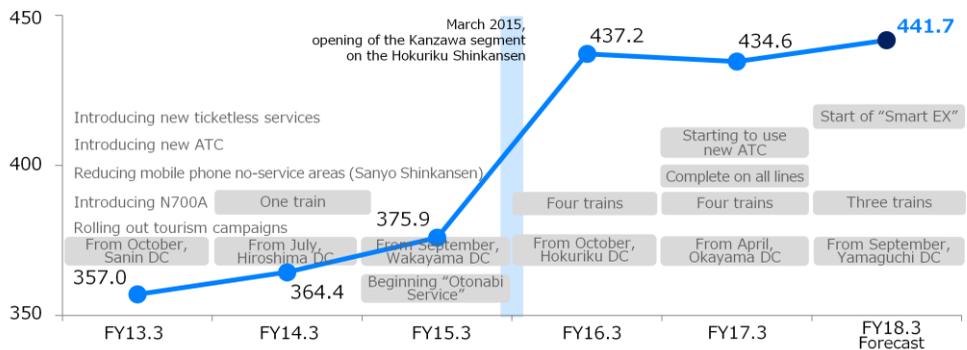
IV. Individual Business Initiatives

- Next, I would like to introduce initiatives in each of our business segments.

Transportation: Shinkansen



Trend in transportation revenues



Future Initiatives

| | Heightening competitiveness | Stimulating tourism demand |
|---------------------|---|---|
| Sanyo Shinkansen | <ul style="list-style-type: none"> Enhancing convenience: Beginning "Smart EX," a new ticketless service Enhancing safety and comfort: Additional introduction of N700A | <ul style="list-style-type: none"> Rolling out tourism campaigns: Campaigns in collaboration with regions (Yamaguchi DC, etc.) Stimulating senior demand: Increasing the number of "Otonabi Service" members, Establishing member-only products |
| Hokuriku Shinkansen | <ul style="list-style-type: none"> Extension to Tsuruga: Preparing for opening Enhancing comfort: Reducing mobile phone no-service areas | <ul style="list-style-type: none"> Capturing demand from inbound visitors (→P.32) |

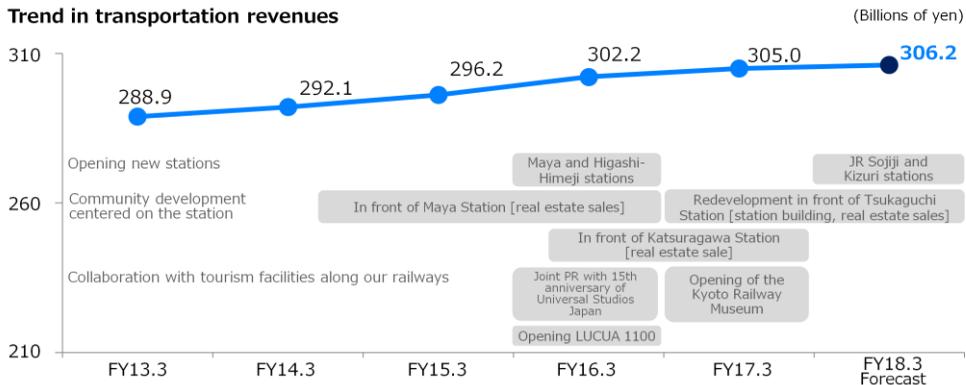
By enhancing the Sanyo Shinkansen's competitiveness and stabilizing ridership on the Hokuriku Shinkansen, we expect to record the highest revenues in FY18.3.

- Slide 24 shows Shinkansen-related initiatives.
- Improving competitiveness on the Sanyo Shinkansen, fostering tourism demand, and commencing operations on the Hokuriku Shinkansen have led to major revenue increases. We will continue these initiatives in FY2018.3.
- In terms of enhancing competitiveness on the Sanyo Shinkansen, in late September we will begin operations of "Smart EX," a new ticketless service, which heightens convenience. With the Hokuriku Shinkansen now entering its third year since operations began, we are seeing stable ridership on both the business and tourism fronts. Furthermore, we are preparing to begin operations at Kanazawa-Tsuruga segment in spring of 2023.
- To foster tourism demand, we will implement tourist campaigns such as Yamaguchi DC and "Japan's Beauty is in Hokuriku" in collaboration with local communities. To stimulate demand among seniors, we are working to increase the number of "Otonabi" members and expanding member-only products. I will explain our efforts to capture demand from inbound visitors later on.
- Through these initiatives, in FY2018.3 we expect Shinkansen revenues to grow to historic highs. We also expect that revenues for the Sanyo Shinkansen alone will reach record levels.

Transportation: Kansai Urban Area



Trend in transportation revenues



Future Initiatives

Enhancing the value of railway belts

Opening new stations

*Station names are provisional.
JR Sojji, Kizuri (scheduled for spring of 2018)
JR Shichijo (scheduled for spring of 2019)

Railway network expansion

Osaka Higashi Line, Northern Part (scheduled for spring of 2019)
Relocate a portion of a branch line of the Tokaido Line underground and open a new station (scheduled for spring of 2023)

Advancement of urban tourism

Capturing demand from inbound visitors

Setting up facilities that welcome them, etc. (→P.32)

Introducing new rolling stock

Osaka Loop Line (in stages to FY19.3)

Improving transportation quality

Operation of 12-car special rapid service trains all day on weekdays

We have succeeded in efforts to enhance the value of railway belts. In FY18.3, we aim to exceed the previous year's level.

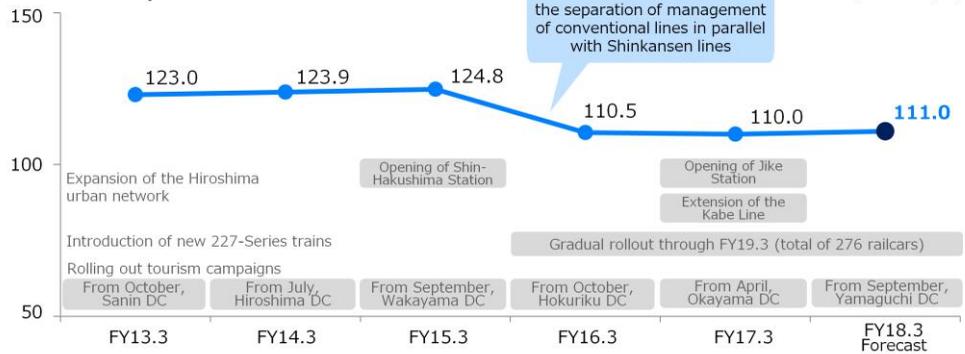
25

- Please turn next to slide 25, which discusses the Kansai Urban Area.
- Initiatives to date have included enhancing the value of railway belts by opening new stations and through community development centered on stations, as well as fostering urban tourism via collaboration with tourism facilities along our railways. The population of the Kansai Urban Area has already begun declining, but the success of these initiatives has led to revenue increases for six consecutive fiscal years, since FY2012.3. We will continue with these initiatives in FY2018.3.
- To enhance the value of railway belts, we are opening new stations, opening the northern part of the Osaka Higashi Line, and preparing to relocate a portion of the Tokaido Line underground. We are also continuing with the Osaka Loop Line Renovation Project and other initiatives focused on invigorating central Osaka.
- To foster urban tourism, we are making preparations to welcome inbound visitors to attract them and running promotions taking the opening of a new area at the Universal Studios Japan theme park as an opportunity.
- Through these initiatives, we expect to increase revenues from the Kansai Urban Area.

Transportation: Other conventional lines



Trend in transportation revenues



Future Initiatives

Start of operations of TWILIGHT EXPRESS MIZUKAZE



TWILIGHT EXPRESS MIZUKAZE
(representative image)

Cooperation in considering alternative transportation after railway operations cease on the Sanko Line



Observation car
(representative image)



Royal Twin
(representative image)

We aim to take the start of operations of TWILIGHT EXPRESS MIZUKAZE as an opportunity to invigorate the Western Japan Area.

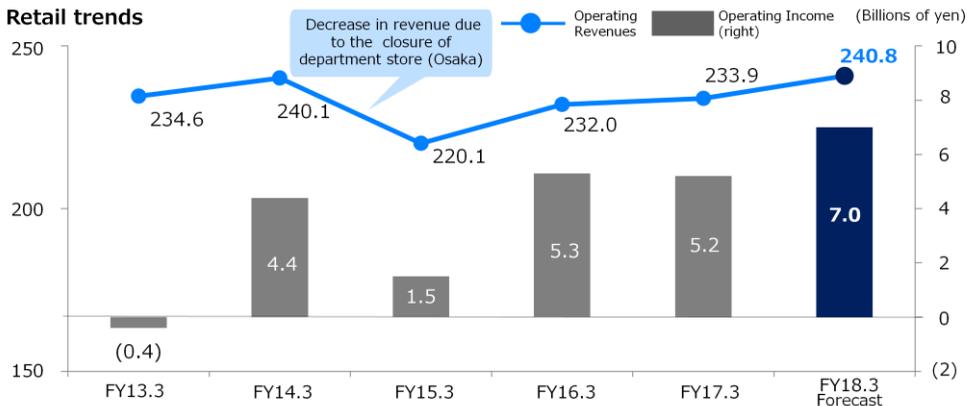
26

- Please turn to slide 26 for a discussion of other conventional lines.
- In June, operations will begin on the TWILIGHT EXPRESS MIZUKAZE, for which we have already received numerous customer applications. We look forward to providing this service to customers via a well-prepared structure.
- We are preparing to cease operations on the Sanko Line on April 1, 2018. Our preparations include cooperating with local government bodies on considering alternative transportation after railway operations cease.

Business development: Retail



Retail trends



Future Initiatives

Enhancing asset efficiency

Sales of goods and food services

Augmenting operations of Seven-Eleven Japan franchised stores and increasing the number of stores
 A total of **335** stores as of March 31, 2017 (conversion of existing stores generally complete)
 Continuing to expand from current fiscal year, aiming for **500** stores

Expansion of businesses in which we can demonstrate strength

Budget hotels

Expansion of new hotel openings
 A total of **17** hotels, with **4,272** rooms, as of March 31, 2017
 Opening **two** new hotels in current fiscal year (hotel initiatives → p28)

In FY18.3, we expect revenues and income to increase, thanks to the impact of converting to Seven-Eleven franchise stores.

27

- Beginning on slide 27, we describe our business development, particularly in the Retail and Real Estate business segments, which we are positioning as pillars of growth.
- First, in the Retail Business, we have worked to improve asset efficiency by reviewing our department store in Osaka and converting our kiosks and convenience stores to Seven-Eleven Japan franchised stores. We have also worked to expand businesses where the Company has strengths, such as accommodation-oriented budget hotels.
- In FY2017.3, our conversion to Seven-Eleven Japan franchised stores was essentially completed. In FY2018.3, in addition to enhancing operating efficiency, we will convert remaining stores and open new stores. Eventually, we expect to have 500 stores in operation. By completing these conversions, we expect the stores to begin contributing to operating income in FY2018.3.
- We will also open two accommodation-oriented budget hotels, Via-inn Umeda and Tennoji in Osaka.
- As a result of these initiatives, in FY2018.3 we expect operating revenues and operating income to surpass the targets in our updated medium-term management plan. Despite the reduction in selling floor space in our Osaka department store in FY2016.3, we also expect to post record results.

[Topics] Hotel Business Initiatives



Expanding our lineup of budget hotels in response to growing and diversifying needs for accommodation

| | | As of March 31, 2017 | | Opening plans | |
|----------|--|----------------------------|-------------|------------------------------|--|
| | | | | Number of new locations | Schedule, etc. |
| Existing | Other businesses Granvia (city hotels) | 8 locations* ¹ | 2,648 rooms | — | Refurbish guest rooms |
| New | Other businesses New brand (high-class accommodation-oriented hotels) | — | — | 2 locations, 830 rooms | Spring 2018: Osaka Spring 2019: Kyoto |
| Existing | Retail Via-inn (Accommodation-oriented budget hotels) | 17 locations* ² | 4,272 rooms | 6 location, 1,491 rooms | Spring 2017: Tennoji (April 27) Summer 2017: Umeda Summer 2018: Shin-Osaka, Nagoya Autumn 2018: Iidabashi Spring 2019: Kyoto |
| New | Non-consolidated New brand (high-end capsule hotels) | — | — | First facility during FY2017 | Use of idle land and real estate |

*1: Of which, two locations are non-consolidated

*2: Of which, two locations are in other businesses, and one location is non-consolidated

We plan to grow by expanding accommodation-oriented budget hotels.

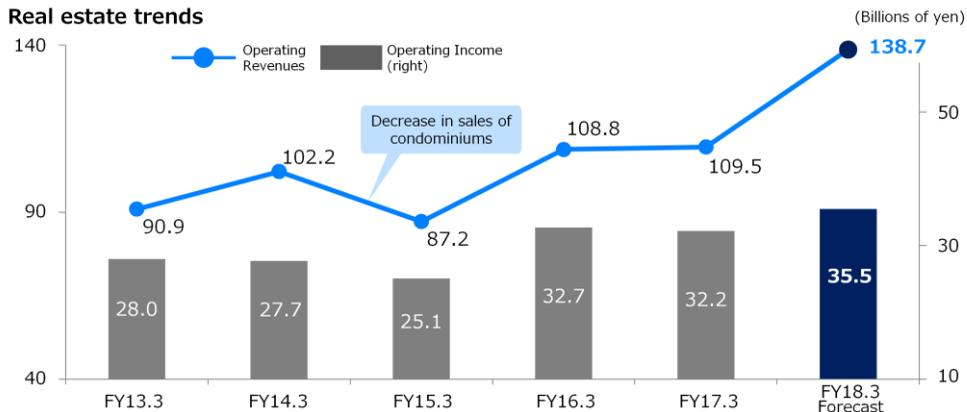
28

- Please turn to slide 28. Here, we explain our expanding hotel business.
- We are currently operating the hotel business via two brands: Granvia city hotels and Via-inn budget hotels. We plan to prioritize the expansion of accommodation-oriented budget hotels, which offer high asset efficiency and are an area of strength for us.
- Supported by both inbound and domestic travel demand, the market for accommodation is expanding in scale. There are more diverse needs due to such factors as growing use by families, women, inbound, and other groups and a heightening need for reasonably priced, comfortable accommodation brought about by increasing prices at budget hotels. In response to this demand, we will enhance our lineup of accommodation-oriented budget hotels as we work to expand our hotel business.
- One such effort is the establishment of high-class accommodation-oriented budget hotels—of a grade that falls between our Granvia and Via-inn brands—that focus on providing accommodation rather than being set up for banquets. We are opening two hotels in this category, in Osaka and Kyoto.
- Another effort is developing high-end capsule hotels. Through a joint venture with First Cabin Inc., we are developing simple, cabin-style lodging, mainly using our idle properties.
- We will also accelerate hotel openings under our existing Via-inn brand.

Business Development: Real estate



Real estate trends



Future Initiatives

Enhancing asset efficiency

Shopping centers

- Promotion of refurbishment
- Refurbishment of the B1 and B2 floors of LUCUA 1100
- Grand opening of Shin-Osaka Station shopping center, "arde!"

Expansion of businesses in which we can demonstrate strength

Real estate lease and sale

- New consolidation of Ryoju Properties
- Increase in properties provided in the sale business (Real estate lease and sale initiatives → p.30, 31)

We forecast increases in operating revenues and operating income in FY18.3, due to an increase in the number of units provided in the real estate sale business and the consolidation of Ryoju Properties.

29

- Please turn next to slide 29, which describes the Real Estate segment.
- In the Real Estate segment, we are increasing asset efficiency by renovating shopping centers and working to expand the lease and sale business—an area of strength.
- In FY2018.3, we will perform renovations on the B1 and B2 floors of the LUCUA 1100 shopping center, in preparation for a re-opening in autumn or later. In the lease and sale business, we are increasing condominium sales and have newly consolidated Ryoju Properties, which should contribute to consolidated operating performance.
- As a result of these initiatives, in FY2018.3 we expect to outpace the operating revenue and operating income targets set in the updated medium-term management plan, achieving record results in a similar manner as we have in the Retail Business segment.

[Topics] Real Estate Lease and Sale Business (1)
Initiatives in the Current Fiscal Year



New consolidation of Ryoju Properties: A key initiative in creating a business foundation as the JR-West Group

Principal plans (including joint projects)

Unit sales: Approx. 700 residences (435 residences in previous fiscal year) after taking share into account
Lease development area: Approx. 29,000m²

[Reference] Ryoju Properties
Current fiscal year forecasts
Operating revenues: ¥27.0 billion
Operating income: ¥4.0 billion

Sale projects
Number of residences, transfer timing (scheduled)

Lease projects
Use, total area, completion timing



- Please turn now to slide 30. This slide describes future initiatives in the real estate lease and sale business, including for the consolidated Ryoju Properties.
- First, in FY2018.3 Ryoju Properties will prioritize efforts to build a foundation for the JR-West Group, such as transitioning its IT systems.
- This slide outlines our principal development plans. We will strive to increase the value of railway belts in the Western Japan Area. At the same time, through Ryoju Properties we will proactively develop business outside the JR-West service area, in the Tokyo metropolitan and Nagoya areas.
- We plan to sell 700 condominiums and develop lease space equivalent to 29,000 square meters.
- Ryoju Properties' non-consolidated performance forecast for FY2018.3 is for operating revenues of ¥27.0 billion and operating income of ¥4.0 billion.

[Topics] Real Estate Lease and Sale Business (2)
Medium- to Long-Term Initiatives



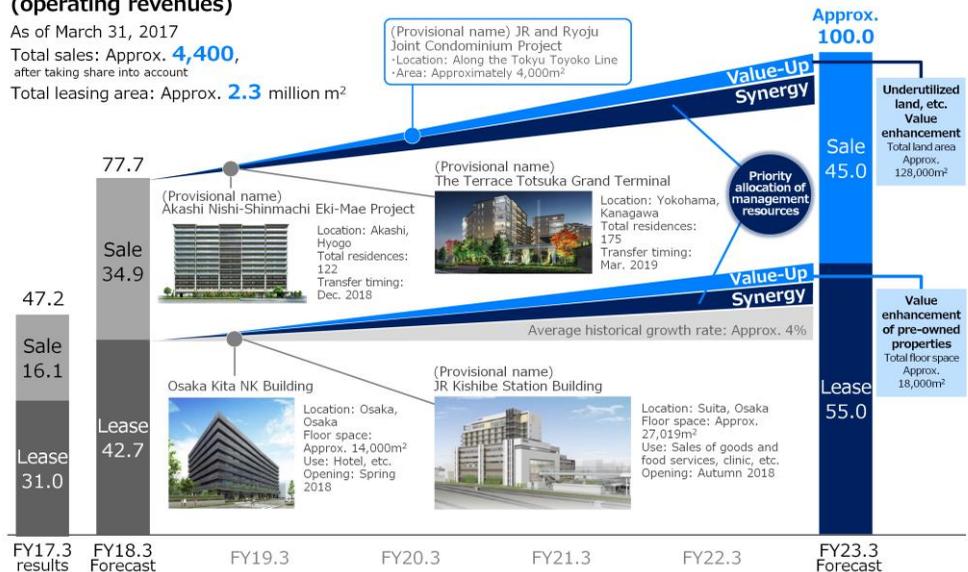
Anticipated growth in the real estate lease and sale business
(operating revenues)

(Billions of yen)

As of March 31, 2017

Total sales: Approx. **4,400**,
after taking share into account

Total leasing area: Approx. **2.3 million m²**



Expand through synergies of bringing Ryoju Properties into the Group, value enhancement and organic growth

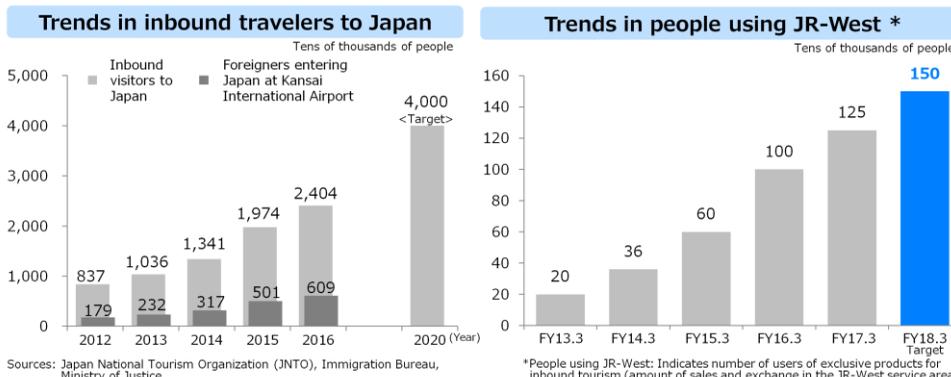
- Looking next at slide 31, we envision growth that will lead to operating revenues of ¥100.0 billion by FY2023.3.
- There are three drivers of growth. The first is the leasing business, which averaged 4% annual growth for the past 10 years. We will work to continue this organic growth.
- The second is synergistic effects. Now that Ryoju Properties has joined the JR-West Group, we will focus on allocating management resources and achieving growth. As the Real Estate and Retail Sale segments have been non-core businesses for the MHI Group to date, they have not carried out significant investments in these segments. However, now that Ryoju Properties has become a member of the JR-West Group, we will back up its operations with the capital expenditure funding and working capital necessary to expand the condominium sales business.
- The third driver of growth will be to enhance the value of held properties. This initiative will only begin in earnest from FY2024.3, however, as it includes properties that are currently being leased.

Initiatives Extending Across Business Fields: Capturing Inbound Visitor Demand



FY2018.3 targets: **1.5 million users (+250,000 year on year)**, consolidated operating revenues up **¥2.0 billion year on year**

FY2017.3 results: 1.25 million users (+250,000 year on year), consolidated operating revenues up ¥2.0 billion year on year



Future Initiatives

Inviting more customers to Western Japan area, expanding use of the JR-West Group

Developing and enhancing wide-area tourism routes

Expanding exclusive products for inbound visitors, considering measures for groups

Expanding services to welcome inbound visitors

Introducing station numbers in Kansai Urban Area, augmenting tourism announcement functions at stations, establishing tourism desks

Reinforcing promotions

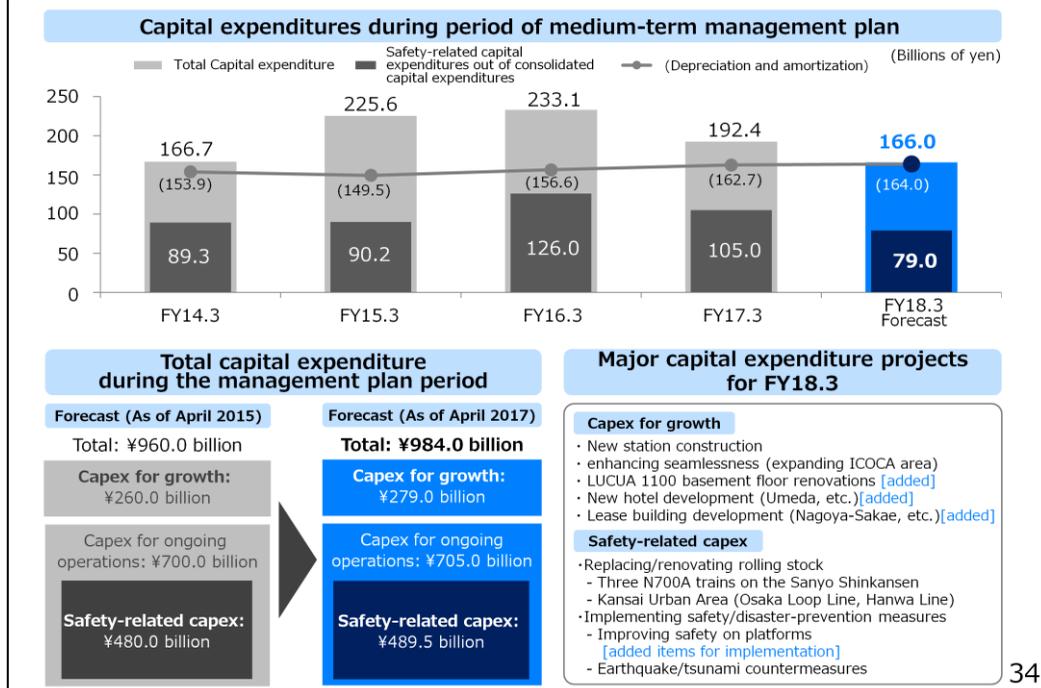
Expanding targets using overseas offices, enhancing dissemination of information using SNS

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- Next, see slide 32, on capturing inbound visitor demand.
- In FY2017.3, we achieved our goal of increasing the number of people making use of exclusive products for inbound visitors by 250,000. Consolidated operating revenues increased ¥2.0 billion, below our growth target of ¥2.5 billion due to purchase unit price reductions at department stores.
- In FY2018.3, the rate of growth in the number of inbound travelers to Japan is expected to slow. However, we have set a target to increase the number of people using our exclusive products for inbound tourism by 250,000 as well as a new growth target of ¥2.0 billion for consolidated operating revenues.
- To reach these targets, we will develop and enhance wide-area tourism routes, expand services welcoming inbound visitors, and reinforce promotions.

V . Capital Expenditure Plan, Cash Flows, Returns to Shareholders

Capital Expenditure Plan

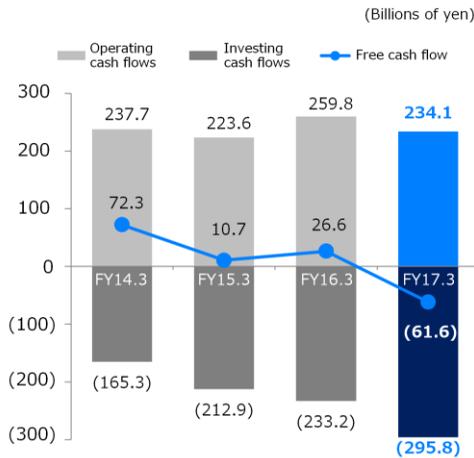


- Please turn now to slide 34, which shows the status of our capital expenditures.
- On a consolidated basis, capital expenditures totaled ¥192.4 billion in FY2017.3.
- For FY2018.3, on a consolidated basis we are planning capital expenditures of ¥166.0 billion. This figure is lower than in the preceding year because investment in rolling stock is down and construction on the new ATC system is complete. However, the figure is ¥24.0 billion higher than indicated in our medium-term management plan. Behind this difference is a ¥19.0 billion increase in investment in the growth mainly of non-transportation operations, including real estate investment and preparation for new hotel openings. Also, an additional ¥5.0 billion will be needed for ongoing operations. This amount includes ¥9.5 billion in additional investment in safety in order to increase safety measures on platforms, for which there is a growing social need.
- As a result, we have increased total capital expenditures planned for the period of the medium-term management plan from ¥960.0 billion to ¥984.0 billion.

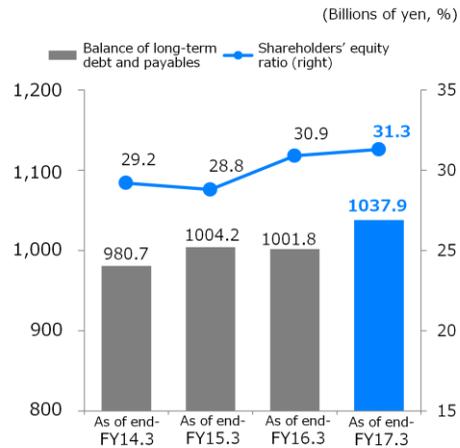
Cash Flows, Financial Condition



Cash flows (consolidated)



Financial condition (consolidated)



In FY17.3, free cash flow was negative due to the acquisition of shares in Ryoju Properties. The balance of long-term debt and payables was ¥1,037.9 billion.
In FY18.3, we expect the balance of long-term debt and payables to exceed ¥1 trillion, as we increase capex for growth.

35

- Please turn now to slide 35, which discusses cash flows and financial condition.
- Looking at cash flows, free cash flow was substantially negative in FY2017.3, at minus ¥61.6 billion, due to the acquisition of shares in Ryoju Properties, and long-term debt rose to ¥1,037.9 billion. Short-term debt also increased by ¥35.0 billion.
- One year ago, we noted that over the five-year period of the medium-term management plan, there is a possibility that cash flows will be about ¥100.0 billion more than expected. Meanwhile, we have used approximately ¥110.0 billion to make various investments, including in Ryoju Properties, the project in Brazil, and Nippon Signal. We also expect capital expenditures to increase by ¥24.0 billion, mainly for investment in growth. In addition, payments will be required in line with the cessation of service on the Sankyo Line, and we therefore expect that cash flows will be used in an amount that exceeds the potential ¥100.0 billion increase. Accordingly, at the end of FY2018.3 we expect consolidated long-term debt and payables to surpass ¥1 trillion, reaching around ¥1,030.0 billion

Returns to Shareholders

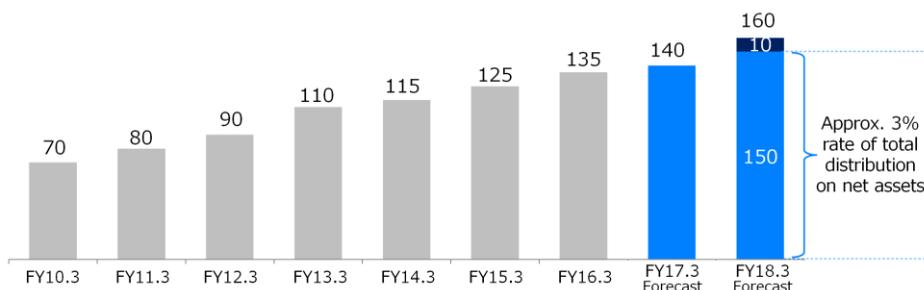


Shareholder return policy

- We recognize the importance of returns to our shareholders on a long-term and constant basis. Reflecting the policy, we continue providing returns to shareholders based on consideration of total shareholders' equity.
- Specifically, in light of the progress toward the achievement of the current medium-term management plan, **we aim to attain an approximately 3% "rate of total distribution on net assets"* on a consolidated basis for FY2018.3.**

*Rate of total distribution on net assets (%) = (total dividends + acquisitions of treasury stock) ÷ consolidated net assets x 100

Annual dividends per share (Yen)



Eight consecutive years of higher dividends (including forecast), return levels to exceed around 3% rate of total distribution on net assets in FY18.3

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- In closing, I would like to discuss shareholder returns, on slide 36.
- As we have already announced, we plan a full-year dividend of ¥140 for FY2017.3. We expect to increase this level by ¥20 per share in FY2018.3, to ¥160. We have already used our excess funds, but the medium-term management plan is progressing smoothly, and we expect to substantially outpace our targets for the final fiscal year of the medium-term management plan, with operating performance rising to historic highs. Therefore, we will reward our shareholders by increasing the dividend by ¥10 above our target of ¥150 per share, which represents around 3% of total distribution on net assets, paying out a total of around ¥2.0 billion.
- This concludes my explanation.

VI. Supplemental Data

Principal Properties Owned by Ryoju Properties (1)

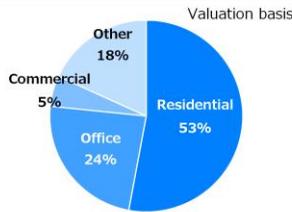


As of March 31, 2017

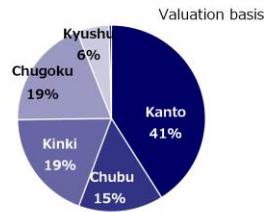
Properties: Approx. **280***
 Floor space: Approx.
400,000m²

*Excluding real estate for condominiums

Use



Area



Leased residences

| | | | | | | | | |
|------------------------|----------------------------|---------------------|----------------------------|-----------------------|-------------------------------|--------------------------|--------------------------|-------------------------|
| | | | | | | | | |
| Property name | Dia Heights Jyugoaoka | Dia Lens Choujamaru | Dia Heights Nakano | Dia Heights Otsuka | Share Place Denenchofu Minami | Dia Heights Umegaoka | Minami Aoyama Hill Flats | Garden House Hamadayama |
| Location | Setagaya, Tokyo | Shinagawa, Tokyo | Nakano, Tokyo | Toshima, Tokyo | Ota, Tokyo | Setagaya, Tokyo | Minato, Tokyo | Suginami, Tokyo |
| Residences | 28 | 5 | 29 | 106 | 73 | 23 | 3 | 13 |
| Construction completed | March 1996 | May 1998 | February 1999 | March 2001 | March 2011 (refurbished) | March 2004 | May 1987 | November 1990 |
| | | | | | | | | |
| Property name | Dia Heights Higashi Koerji | Dia Lens Saginuma | Dia Lens Yokohama Sawatari | Dia Lens Takashimadai | Yakumo Mansion A-G Wings | Sakurayama Nishi Mansion | Heim Asahigaoka | Heim Mizuhodori |
| Location | Suginami, Tokyo | Kawasaki, Kanagawa | Yokohama, Kanagawa | Yokohama, Kanagawa | Nagoya, Aichi | Nagoya, Aichi | Nagoya, Aichi | Nagoya, Aichi |
| Residences | 27 | 60 | 67 | 19 | 60 | 24 | 50 | 39 |
| Construction completed | February 2007 | September 1965 | September 2009 | September 2013 | October 1969, March 1987 | September 2005 | September 1996 | September 2003 |

Principal Properties Owned by Ryoju Properties (2)



Leased residences

| | | | | | | | | |
|------------------------|------------------|------------------------|------------------|---------------------|----------------------|------------------------------------|-----------------------|--------------------|
| | | | | | | | | |
| Property name | Konan Yamate Mio | Avita Mio Kobe Okamoto | Port Aremio KOBE | Seishin Kojida Miyo | Dia Maison Deshio | Deia Maison Shin-Hakushima Station | Deia Maison Kamiyacho | Torelia Suwanomori |
| Location | Kobe, Hyogo | Kobe, Hyogo | Kobe, Hyogo | Kobe, Hyogo | Hiroshima, Hiroshima | Hiroshima, Hiroshima | Hiroshima, Hiroshima | Nagasaki, Nagasaki |
| Residences | 10 | 25 | 148 | 51 | 60 | 27 | 50 | 30 |
| Construction completed | March 2003 | September 1984 | February 2007 | August 1990 | February 2011 | December 2014 | January 2009 | August 2012 |

Office building

| | | | | | | | | |
|------------------------|---------------------------|----------------------------------|---------------------------------|------------------------------------|----------------------------------|---------------------------|--------------------------|---------------------------|
| | | | | | | | | |
| Property name | Yoyogi Dia Building | Ryoko Takashimada Dai-3 Building | Ryoko Shin-Takashimada Building | Port Side Dia Building | Ryoko Takashimada Dai-2 Building | Ryoko Building Minami Kan | Dai-3 Ryoko Building | Ryoko Center Building |
| Location | Shibuya, Tokyo | Yokohama, Kanagawa | Yokohama, Kanagawa | Yokohama, Kanagawa | Yokohama, Kanagawa | Nagoya, Aichi | Kobe, Hyogo | Hiroshima, Hiroshima |
| Floor space | 721m ² | 4,303m ² | 6,326m ² | 7,909m ² | 4,063m ² | 2,570m ² | 2,606m ² | 10,737m ² |
| Scale | Eight floors above ground | Nine floors above ground | Eight floors above ground | One floor below ground, five above | Six floors above ground | Five floors above ground | Five floors above ground | Seven floors above ground |
| Construction completed | September 2008 | March 1973 | November 1986 | January 2001 | December 1963 | March 1991 | May 1988 | September 1994 |

Commercial facility

Other

| | | | | | | | | | |
|------------------------|--------------------------|-------------------------------|--------------------------------------|--------------------------------|---------------------------------|---|---|---|--|
| | | | | | | | | | |
| Property name | Kobe commercial facility | Hiroshima commercial facility | Site of the former Hyoshi Apartments | Takashimada Dai-5 Parking Lot | Building already demolished | Site of the former Kaminizo Company Housing | Site of the former Narumi Company Housing | Site of the former Takarazuka Dormitory | Site of the former Hamaguchi Company Housing |
| Location | Kobe, Hyogo | Hiroshima, Hiroshima | Yokohama, Kanagawa | Yokohama, Kanagawa | Sagamihara, Kanagawa | Nagoya, Aichi | Takarazuka, Hyogo | Nagasaki, Nagasaki | Nagasaki, Nagasaki |
| Floor space | 501m ² | 3,141m ² | Site area: 4,405m ² | Site area: 1,272m ² | Site area: 13,483m ² | Site area: 34,627m ² | Site area: 3,308m ² | Site area: 6,694m ² | Site area: 6,694m ² |
| Scale | Two floors above ground | One floor above ground | - | - | - | - | - | - | - |
| Construction completed | February 1990 | September 2004 | - | - | - | - | - | - | - |

Cautionary Statement Regarding Forward-looking Statements



- This presentation contains forward-looking statements that are based on JR-West's current expectations, assumptions, estimates and projections about its business, industry, and capital markets around the world.
- These forward-looking statements are subject to various risks and uncertainties. Generally, these forward-looking statements can be identified by the use of forward-looking terminology such as "may", "will", "expect", "anticipate", "plan" or similar words. These statements discuss future expectations, identify strategies, contain projections of results of operations or of JR-West's financial condition, or state other forward-looking information.
- Known or unknown risks, uncertainties and other factors could cause the actual results to differ materially from those contained in any forward-looking statements. JR-West cannot promise that the expectations expressed in these forward-looking statements will turn out to be correct. JR-West's actual results could be materially different from and worse than expectations.
- Important risks and factors that could cause actual results to be materially different from expectations include, but are not limited to:
 - expenses, liability, loss of revenue or adverse publicity associated with property or casualty losses;
 - economic downturn, deflation and population decreases;
 - adverse changes in laws, regulations and government policies in Japan;
 - service improvements, price reductions and other strategies undertaken by competitors such as passenger railway and airlines companies;
 - infectious disease outbreak and epidemic;
 - earthquake and other natural disaster risks; and
 - failure of computer telecommunications systems disrupting railway or other operations
- All forward-looking statements in this release are made as of May 1, 2017 based on information available to JR-West as of May 1, 2017 and JR-West does not undertake to update or revise any of its forward-looking statements or reflect future events or circumstances.
- Compensation for damages caused by the accident on Fukuchiyama Line happened on April 25, 2005 is NOT considered this presentation.