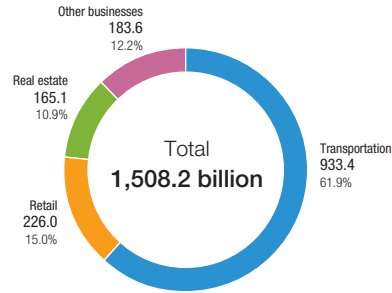


Business

Non-Transportation Operations (Financial Overview) Years ended March 31

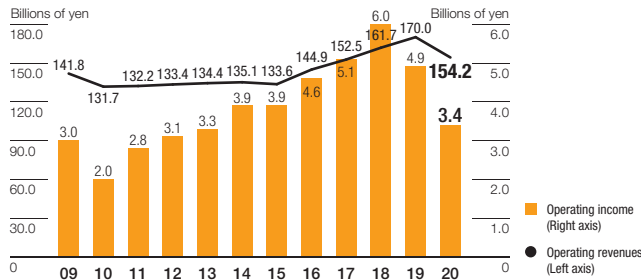
OPERATING REVENUES BY SEGMENT

Year ended March 31, 2020 (Billions of yen)

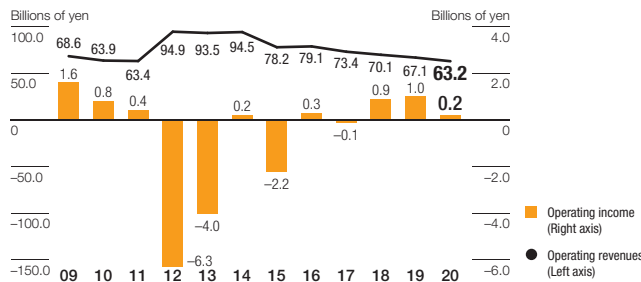


Retail

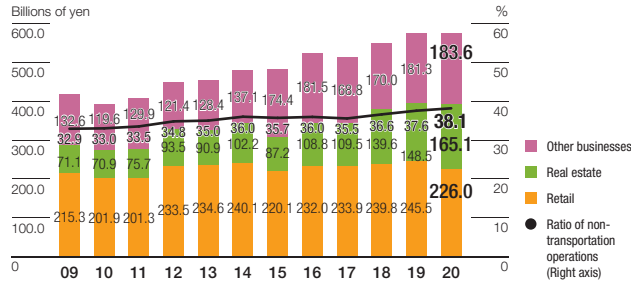
SALES OF GOODS AND FOOD SERVICES



DEPARTMENT STORE

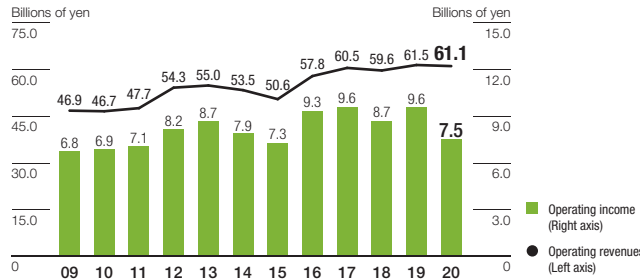


OPERATING REVENUES OF NON-TRANSPORTATION OPERATIONS

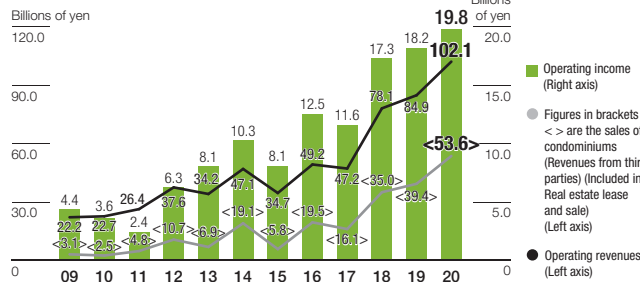


Real estate

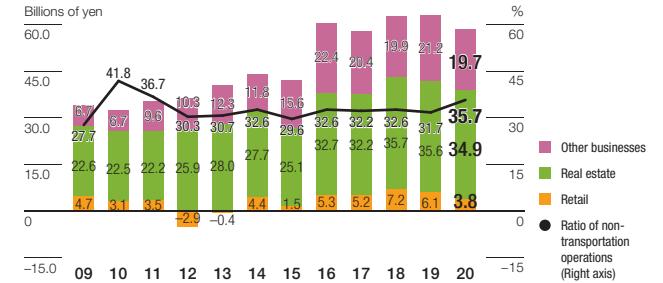
SHOPPING CENTER OPERATIONS



REAL ESTATE LEASE AND SALE

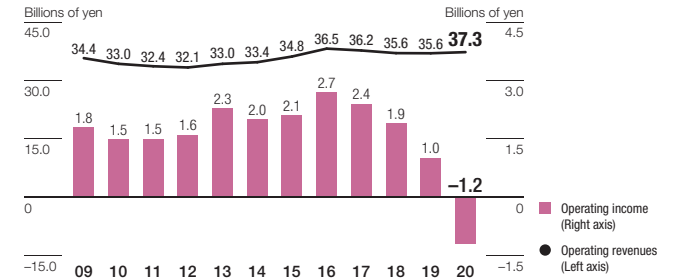


OPERATING INCOME OF NON-TRANSPORTATION OPERATIONS

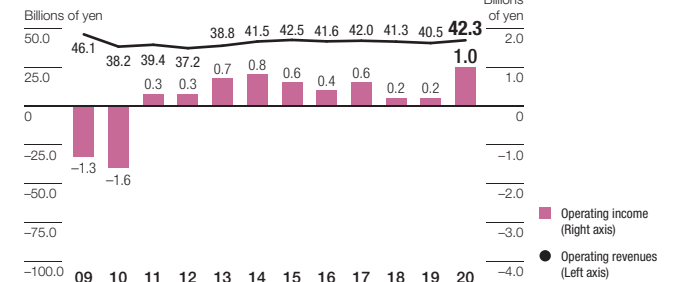


Other businesses

HOTELS



TRAVEL AGENCY



Notes: 1. Operating revenues are the revenues from third parties (= customers). The breakdown of operating revenues by each segment is the sum of revenues of major subsidiaries.
2. The breakdown of operating income by each segment is the sum of incomes of major subsidiaries before eliminating internal transactions.