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CORPORATE PROFILE As of March 31, 2020

Date of establishment : April 1, 1987

Common stock : ¥100 billion

Shares outstanding : 191,334,500

Employees at work : 24,439 (non-consolidated)

48,323 (consolidated)

Number of subsidiaries: 156

(incl. 64 consolidated

subsidiaries)

BUSINESSES As of March 31, 2020

Railway Services

Total route length : 4,903.1 kilometers
Shinkansen 812.6 kilometers
Conventional lines 4,090.5 kilometers

* The total route length is the sum of the Shinkansen and conventional lines.

Number of stations : 1,174

Number of passenger cars: 6,441

Number of passengers : Total 1,911 million
Shinkansen 82 million
Conventional lines 1,848 million
Kansai Urban Area 1,540 million
Other 361 million

Passenger-kilometers : Total 58,588 million
Shinkansen 20,610 million
Conventional lines 37,977 million

Kansai Urban Area 29,693 million Other 8.284 million

Train-kilometers per day : Total 517thousand

Shinkansen 124 thousand Conventional lines 393 thousand

CONSOLIDATED SEGMENT As of March 31, 2020

Transportation

Railway Services

Shinkansen, Conventional lines
 Consolidated subsidiary: 1 company
 Subsidiary: Sagano Scenic Railway



Bus Services

Express buses, conventional buses
 Consolidated subsidiaries: 2 companies
 Subsidiaries: West Japan JR Bus Company
 Chugoku JR Bus Company

Ferry Services

Consolidated subsidiary: 1 company Subsidiary: JR West Miyajima Ferry Co., Ltd.

Retail

Sales of Goods and Food Services

- Operation of stores within railway stations (convenience stores, gift shops, restaurants, etc.)
- Operation of VIA INN accommodation-oriented budget hotels

Consolidated subsidiaries: 7 companies

Main subsidiaries: West Japan Railway Daily Service Net Company
West Japan Railway Food Service Net Company
West Japan Railway Fashion Goods Co., Ltd.

Department Store

 Operation of JR Kyoto Isetan and isetan shops in LUCUA osaka

Consolidated subsidiary: 1 company Subsidiary: West Japan Railway Isetan Limited



Wholesale and others

Consolidated subsidiaries: 2 companies Subsidiaries: Japan Railway West Trading Company, West Japan Railway Sanin Development Company

Real Estate

Shopping Centers

 Operation of shopping centers in station buildings and surrounding areas of stations

Consolidated subsidiaries: 11 companies

Real Estate Lease and Sale

Main subsidiaries: JR West Japan Shopping Center Development Company

KOBE SC DEVELOPMENT COMPANY — Changed name to JR West Urban Development

Co., Ltd. in August 2020

- Operation of station buildings and development of commercial facilities surrounding areas of stations and underneath elevated tracks
- Development of condominiums and community along railway belts

Consolidated subsidiaries: 4 companies

Subsidiaries: Kyoto Station Building Development Co., Ltd.

Osaka Terminal Building Company

JR WEST REAL ESTATE & DEVELOPMENT COMPANY

JR West Properties Co., Ltd.

Other Businesses

Hotels

• Operation of hotels directly connected to main stations

Consolidated subsidiaries: 6 companies

Main subsidiaries: West Japan Railway Hotel Development Limited

Hotel Granvia Osaka Co., Ltd.

Travel Services

Consolidated subsidiary: 1 company Subsidiary: Nippon Travel Agency Co., Ltd.

Construction

• Construction, Maintenance Works, Electric Works, etc.

Consolidated subsidiaries: 10 companies Main subsidiaries: DAITETSU KOGYO Co., LTD. WEST JAPAN RAII WAY

TECHNOS CORPORATION
Nishinihon Electric System Co., Ltd.



Others

• Advertising Services, Cleaning and Maintenance Works, etc.

Consolidated subsidiaries: 18 companies

Main subsidiaries: West Japan Marketing Communications, Inc.

JR West MAINTEC Co., LTD.