

On the publication of “West Japan Railway Group Integrated Report 2019”

First of all, thank you for your continued understanding and support of JR-West Group's business.

In the past, the Group has published a CSR report so as to provide an understanding of our management policy, namely to “achieve sustainable growth for local communities and society into the future with a central focus on the railway business, based on safety and security,” and our initiatives to realize this aim.

In compiling the report, our focus has been on conveying as accurately as possible the extent to which the value we wish to provide to our stakeholders and society has been achieved, whether we have realized our aim of leaving smiles on people's faces, and also our goals for achieving this in the future.

We have endeavored to provide comprehensive content within these pages, while referencing a framework including “Guidance for Integrated Corporate Disclosure and Company-Investor Dialogues for Collaborative Value Creation” published by the Ministry of Economy, Trade and Industry (METI). Accordingly, we have now integrated our annual report and CSR report so as to align the objectives of our stakeholders and society with a view to the creation of shared value, and with the strong determination to provide value that benefits society. This report is therefore titled “West Japan Railway Group Integrated Report 2019 – Report on Our Value for Society.”

It is also our intention to convey as clearly as possible the “thinking” and “actions” of our employees, so that our stakeholders and society can gain an understanding of the attitude and approach that all of our staff members invest in our initiatives. At the same time, I believe that this will also enable all JR-West Group employees to work hand in hand with our business partners to realize common goals, through a sense of rapport with the strenuous efforts of their partners.

In the coming years, it is our aim to offer an even greater depth of content so as to provide you with a thorough understanding of the value provided by JR-West Group to our stakeholders and society, and the steps we are taking to create this value.

Tatsuo Kijima

Tatsuo Kijima
President, Representative Director, and
Executive Officer