

March 28, 2018
West Japan Railway Company

Overseas Visitor Counters with Improved Services in Kyoto Station's Central Ticket Office (Midori-no-madoguchi)!

With overseas visitors to Japan increasing and many expected in Kyoto Station, dedicated counters for overseas visitors have been set up in the Central Ticket Office (Midori-no-madoguchi) on the first floor, with improved services to make these visitors' journeys easier. These counters are used for the exchange and sale of products available only to overseas visitors, as well as the sale of other JR tickets. The counters are also partnered with Nippon Travel Agency Co., Ltd. to provide additional services such as reservations for accommodation and sale of tickets for optional tours.

1. Overview of improvements

- (1) Launch: From 8:00am April 1, 2018
- (2) Location: Central Ticket Office (Midori-no-madoguchi), 1F Kyoto Station



2. Details of services

Counters	2
Open hours	8:00am-8:00pm
Languages	English, Chinese
Services	<ul style="list-style-type: none"> ■Exchange and sale of tickets <ul style="list-style-type: none"> • Exchange and sale of products available only to overseas visitors • Sale of standard tickets, limited express tickets and special tickets ■Sale of products for travel within Japan <ul style="list-style-type: none"> • Sale of tickets for optional local tours • Reservations for accommodation and car rentals, including same-day reservations • Agent services for inbound travel insurance