



JR-WEST Free Wi-Fi Service

Easy to use Free of charge for 8days



Map of hotspot locations

- Stations with hotspots
- Stations with free Wi-Fi service from March 1, 2016



Wi-Fi is available in the surrounding area wherever this mark is found. See other side for more details.



Wi-Fi is available in the cabin of the Kansai-Airport Express "HARUKA."

★ Guest codes required to use the service can be obtained at Kyoto Station, Osaka Station, and other stations.

* You need to provide your passport number to obtain a guest code

Osaka Station / Osaka Station City 3F Information (<http://osakastationcity.com/info/>)

Kyoto Station / Kyoto Station Building 2F Kyoto Station Building Information (<http://www.kyoto-station-building.co.jp/guidemap/english.html>)

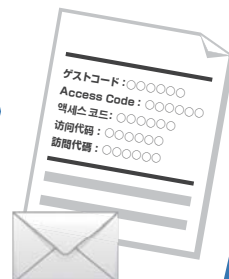
How to use the free Wi-Fi service

In an Internet-accessible environment before departing

Send a blank e-mail to the address below jrw@forquest.wi2.ne.jp



Get your guest code via e-mail



Configure your Wi-Fi settings

The SSID is JR-WEST_FREE_Wi-Fi



Select the special SSID on the Wi-Fi settings screen of your wireless device.

Enter your guest code on the login screen

The login screen will appear automatically.



You're ready to go!

Once you have logged in successfully, you will automatically be taken to the official JR-West site.



Important Notes

- You must obtain your guest code by yourself at an Internet-capable location. If you cannot obtain a guest code beforehand, directions for how to connect are provided at the locations displayed on the right. We also offer a Wi-Fi service which does not require authentication (JR-WEST FREE SPOT) at the JR Ticket Offices (Midori-no-madoguchi) of the Kansai Airport station. You can obtain the guest code on the spot using the JR-WEST FREE SPOT.

- For communications that require security, the use of a virtual private network (VPN) or a fee-based public wireless LAN service is recommended.

* To use this service, you must configure your settings to automatically obtain an IP address/DNS server address. If an IP address/DNS server address is already set, it is recommended that you make a note of the settings.

* For inquiries regarding other matters, visit <https://service.wi2.ne.jp/wi2net/contact/?lang=en>

★ Areas to obtain a guest code

OSAKA STATION CITY	3F Information
	B2F Gift salon (LUCUA1100)
Kyoto Station Building	2F Kyoto station building information
JR Kyoto Isetan	3F Tax-Free counter
Tennoji MIO	Service counter

Locations	Wi-Fi Service Areas
Toyama	Ticket gates (Shinkansen Gate), waiting rooms
Shin-Takaoka*3	Ticket gates
Kanazawa	Ticket gates (Shinkansen Gate, IR Ishikawa Railway), waiting rooms
Fukui	Ticket gates
Saga-Arashiyama	Ticket gates
Kyoto*1	Ticket gates (Central, West, and Underground East gates)
Kyoto Station Building	Sky Garden, Muromachi Square
JR Kyoto Isetan	3F Tax-Free counter
Inari*3	Ticket gates
Uji*3	Ticket gates
Osaka	Ticket gates (Central, Midosuji, South, and Sakurabashi gates)
OSAKA STATION CITY	B2F Gift salon (LUCUA1100), 3F Information (North Gate Building side), Atrium Plaza, Carillon Plaza, Toki-no-hiroba Plaza, Yawaragi-no-niwa Garden, Kaze-no-hiroba Plaza, Tenku-no-noen Farm, South Gate Plaza, 3F Service counter (South Gate Building side), Taiyo-no-hiroba Plaza, Umaimono Plaza
Shin-Osaka*1	Ticket gates (East Gate), waiting rooms, and JR West Travel Corner
Universal-City	Ticket gates
Tennoji	Ticket gates (Central and East gates)
Tennoji MIO	Tennoji MIO Main Building and Plaza Building

Locations	Wi-Fi Service Areas
JR-Namba	Ticket gates
Kansai-airport	Ticket gates (JR Gate)
Nara	Ticket gates
Wakayama	Ticket gates (Central Gate)
Shirahama*3	Ticket gates
Shin-Kobe	Ticket gates and waiting areas
Sannomiya	Ticket gates (Central Gate)
Nishi-Akashi*3	Ticket gates (West Gate)
Himeji	Ticket gates (Central Gate)
Okayama*2	Ticket gates (Shinkansen Gate) and waiting rooms
Kurashiki*3	Ticket gates
Onomichi	Ticket gates (South Gate)
Tottori*3	Ticket gates
Yonago	Ticket gates
Hiroshima*2	Ticket gates (Shinkansen Gate) and waiting rooms
Miyajimaguchi*3	Ticket gates
Tokuyama*3	Ticket gates (South Shinkansen Gate)
Shin-Yamaguchi	Ticket gates (Shinkansen Transfer Gate)
Shimonoseki	Ticket gates
Kokura*2	Ticket gates (Shinkansen Gate)
Hakata*2	Ticket gates (Central Shinkansen Gate), waiting rooms, and Hikari Square

Wi-Fi Service Areas	
Kansai-Airport Express HARUKA	Throughout the cabin

*1 Service is not available at ticket gates or waiting rooms for the Shinkansen.*2 Service is only available at ticket gates, waiting rooms, and waiting areas for the Shinkansen.
*3 Stations with free Wi-Fi service from March 1, 2016

Useful information



Visit the JR-WEST website for details on the free Wi-Fi service, including available locations, as well as frequently asked questions for passengers and information on train service conditions.

<http://www.westjr.co.jp/global/en/>



Wi-Fi information



How to use JR-WEST



Train operating status



Touch panel digital signage information

You can check the local station vicinity map and train status at each major station by using the touch panel display installed in those stations. To begin, please touch where it says "Language."



You can use digital signage wherever this mark is found.

Main locations	
Kanazawa	Kyoto
Osaka	Kyobashi
Morinomiya	Tennoji
Sannomiya	Himeji
Nishikujo	Okayama