

ICOCA Lockers at Kyoto Station Now Even More Convenient Launch of a Service to Find Info about Vacant Coin Lockers in Kyoto Station

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West Japan Railway Company
Kansai Station Services Company

Kansai Station Services Company, a member of the JR West Group, provides the ICOCA Locker Search service at Osaka and Shin-Osaka stations. It will now launch this service at Kyoto Station as of Thursday April 19, 2018.

Many tourists visit Kyoto, but the current situation is that they do not know if there are any empty coin lockers, or where they are, so they wander around looking for one or wait in front of the full coin lockers waiting for one to become vacant. In addition to using the newly-installed dedicated terminals for this service, visitors can access the dedicated website from a smartphone to check whether there are any vacant coin lockers on the station premises/Kyoto Station Building as well as in facilities near to Kyoto Station (Porta underground shopping mall, Kyoto Bus Ticket Center). They can also check whether there is any space available at the Left Luggage counter on the B1 level.

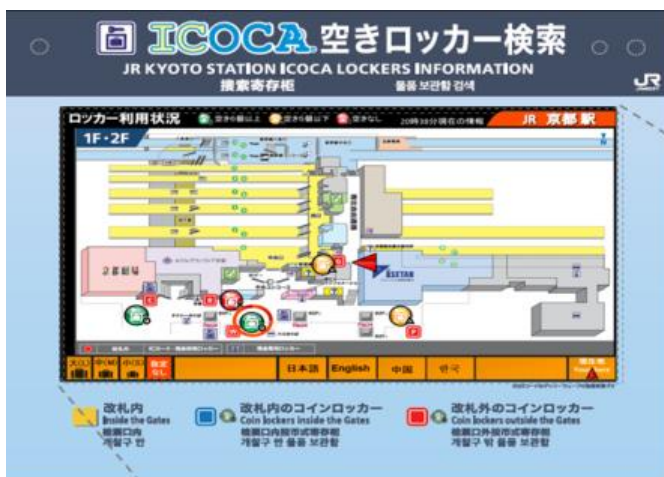
The service is available in four languages (Japanese, English, simplified Chinese and Korean) and the specs have been changed so that switching between search screens is done separately for each language. This will make it even more user-friendly for overseas visitors.

We hope that tourists visiting Kyoto during Golden Week and people passing through Kyoto Station on business will find this service helpful. The JR West Group will continue to make every effort to further expand and improve the services we offer.

- Service launched: Thursday April 19
- Details: Using the touch screen on the dedicated terminals, visitors tap on the coin locker or left luggage counter icon to check availability in real time (*). It is also possible to scan the QR code with a smartphone and perform the same search on the internet.
* Only for ICOCA lockers (lockers where payment is made with a transport system IC card)
- Search terminal Dedicated terminal located near the coin lockers (3 screens in 3 locations)
The QR code for the dedicated website is also posted on coin lockers in the station premises.

○ Illustration of the search process

1. Using the dedicated terminal touch screen



Tap the area on the screen that you want to search.

You can check availability in the area you selected (how many lockers are empty, etc.)



2. Scan the QR code and search on your smartphone



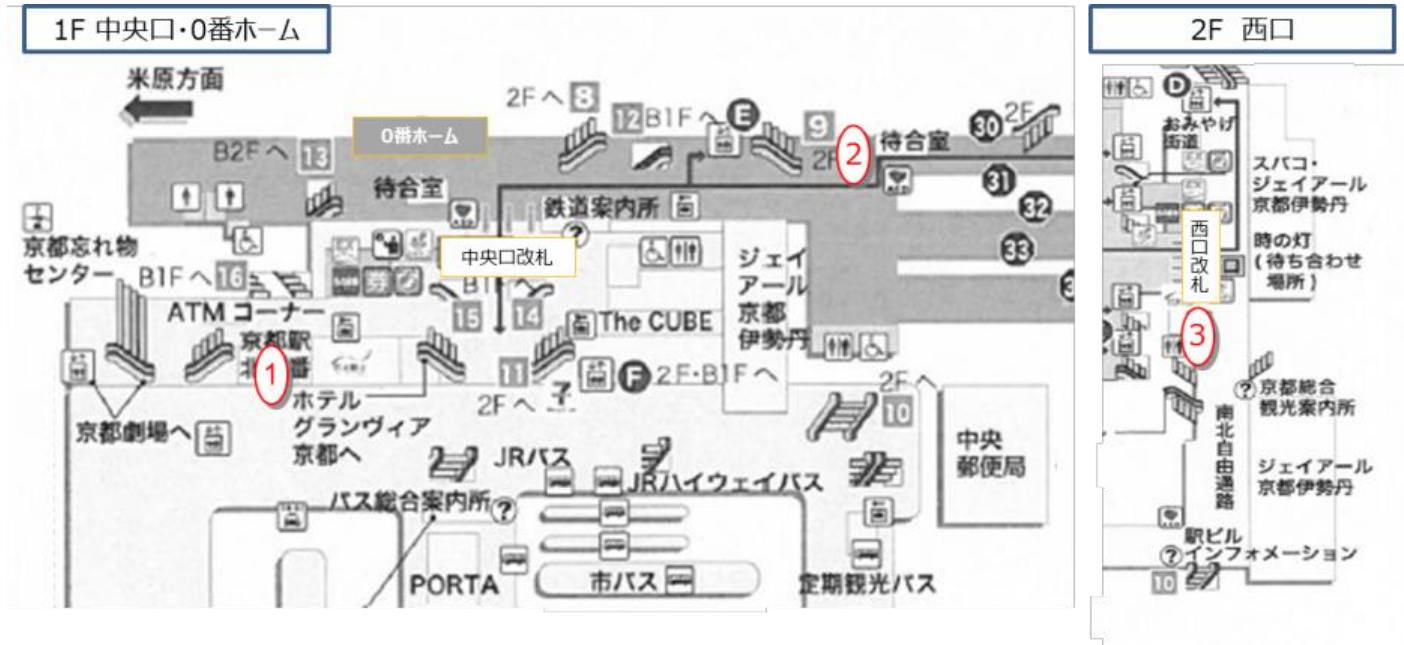
Select a language.

* Once an area is selected, the same screen as on the dedicated terminal is displayed. A search can also be made from the link banner at the bottom of the Kyoto Station page on the JR West Odekake Net website!

Top page > Railway Information > Station info/route maps > Station info (Kyoto Station)

○ Locations

- ① 1F near the Central Entrance ② Platform 0 ③ 2F West Gate ticket barrier



○ The dedicated terminal

※ The screen is mounted on the Platform 0 coin lockers.

