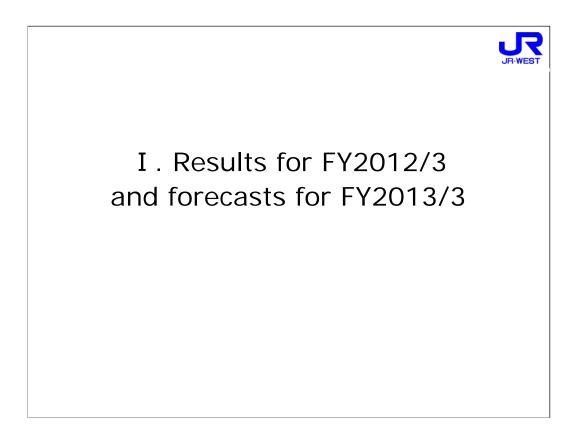


Results for the fiscal year ended March 2012 and Future Initiatives





May 2012 West Japan Railway Company



I am Katsunori Matsuura, general manager of the finance department.

I would like to explain the results for the fiscal year ended March 2012 and forecasts for the fiscal year ending March 2013 announced on April 27.

Last year was the special year, during which we completed our two major projects, the "Direct service between the Sanyo and the Kyushu Shinkansen" and the "Grand opening of Osaka Station City".



	Result	Result	YC	Y	Forecast	YC	PΥ
	FY2011/3 A	FY2012/3 B	Increase/ (Decrease) B-A	% 1-B/A	FY2013/3 C	Increase/ (Decrease) C-B	% 1-C/B
(Consolidated)							
Operating Revenues	1,213.5	1,287.6	74.1	6.1	1,288.0	0.3	0.0
Operating Income	95.9	109.7	13.8	14.4	111.5	1.7	1.5
Recurring Profit	68.9	82.4	13.4	19.6	86.5	4.0	4.9
Net Income	34.9	29.4	(5.4)	(15.7)	51.0	21.5	72.9
[Non-Consolidated]							
Operating Revenues	828.6	862.1	33.5	4.0	862.5	0.3	0.0
Transportation Revenues	728.0	758.7	30.7	4.2	760.0	1.2	0.2
Operating Expenses	752.8	772.8	20.0	2.7	772.0	(0.8)	(0.1)
Personnel costs	235.3	237.9	2.6	1.1	233.5	(4.4)	(1.9)
Non personnel costs	333.4	339.5	6.1	1.8	347.5	7.9	2.3
Energy costs	33.7	36.2	2.5	7.5	39.5	3.2	9.0
Maintenance costs	135.8	133.3	(2.4)	(1.8)	135.0	1.6	1.2
Miscellaneous costs	163.8	169.9	6.0	3.7	173.0	3.0	1.8
Depreciation	129.1	140.7	11.6	9.0	135.0	(5.7)	(4.1)
Operating Income	75.8	89.2	13.4	17.8	90.5	1.2	1.4
Recurring Profit	48.5	62.8	14.3	29.6	66.0	3.1	5.0
Net Income	28.5	22.1	(6.3)	(22.3)	41.0	18.8	85.0

In the fiscal year ended March 2012, operating revenues and income rose from the previous fiscal year on both a consolidated and non-consolidated basis, due mainly to the early recovery from the Great East Japan Earthquake and the opening of the two major projects. The boost from direct service with the Kyushu Shinkansen was particularly positive. Net income, however, decreased from the previous fiscal year due to the reduction of deferred tax assets according to the revision of the tax system.

In the current fiscal year, both operating revenues and operating income are anticipated to increase from last fiscal year, and operating income on a consolidated basis is forecasted to be 111.5 billion yen, an upward revision from 95.5 billion yen, shown in "Revision of JR West Group's Medium-Term Management plan 2008-2012".

						¥ Billions
	Result	FY201	2/3	YC	γ	Difference from the forecast
	FY2011/3 A	Forecast (As of 1/27) B	Result C	Increase/ (Decrease) C-A	% 1-C/A	Increase/ (Decrease) C-B
Operating Revenues	828.6	864.0	862.1	33.5	4.0	(1.8)
Transportation revenues	728.0	762.0	758.7	30.7	4.2	(3.2)
Other	120.0	102.0	103.4	2.7	2.8	1.4
Operating Expenses	752.8	773.0	772.8	20.0	2.7	(0.1)
Personnel costs	235.3	237.5	237.9	2.6	1.1	0.4
Non personnel costs	333.4	339.0	339.5	6.1	1.8	0.5
Energy costs	33.7	37.0	36.2	2.5	7.5	(0.7)
Maintenance costs	135.8	134.5	133.3	(2.4)	(1.8)	(1.1)
Miscellaneous costs	163.8	167.5	169.9	6.0	3.7	2.4
Rental payments, etc.	25.1	23.6	23.6	(1.5)	(6.0)	0.0
Taxes	29.8	31.5	30.9	1.1	3.8	(0.5)
Depreciation	129.1	141.4	140.7	11.6	9.0	(0.6)
Operating Income	75.8	91.0	89.2	13.4	17.8	(1.7)
Non-operating revenues	(07.0)	(00.5)	(00.4)		(2.0)	
and expenses	(27.2)	(26.5)	(26.4)	0.8	(3.3)	0.0
Non-operating revenues	7.0	6.8	7.1	0.1	-	0.3
Non-operating expenses	34.3	33.3	33.5	(0.7)	-	0.2
Recurring Profit	48.5	64.5	62.8	14.3	29.6	(1.6)
Extraordinary profit	(0.4)	(4.5)	(4 7)	(1.2)		(0.0)
and loss, net	(0.4)	(1.5)	(1.7)	(1.2) (25.7)		(0.2)
Extraordinary profit Extraordinary loss	48.9 49.4		23.1 24.8	(25.7)	-	
3	49.4		24.8	(24.5)	_	
Net Income	28.5	23.5	22.1	(6.3)	(22.3)	(1.3)

This sheet explains non-consolidated financial results.

Operating income in the fiscal year ended March 2012 increased 13.4 billion yen to 89.2 billion yen from the previous fiscal year. This was mainly because transportation revenues rose more than non-personnel costs and depreciation.

					¥Billions
			sult FY2012	2/3	
Transportati	ion		DY (Decrease)	Major factors	
revenues	5	Amount	%		Amount
				Fundamentals 0.2%	0.7
				Special factors	
				Direct service bewteen the Sanvo and the Kyushu Shinkansen	15.0
	054 5	07 5	0.5	Rebound of the Great East Japan	2.8
Shinkansen	351.5	27.5	8.5	Earthquake Golden week Summer holidays Convenient holidays-Reap year effect	2.0
				Osaka Station City	1.7
				The Great East Japan Earthquake	(1.0)
				etc.	
				Fundamentals (0.4%)	(1.1)
				Special factors	
Kuata Oseka				Osaka Station City	3.0
Kyoto-Osaka- Kobe Area				Rebound of the Great East Japan Earthquake	0.8
conventional	287.3	2.9	1.0	Golden week-Summer holidays- Convenient holidays-Reap year effect	0.7
lines				The Great East Japan Earthquake	(0.6)
				Typhoons	(0.4)
				etc.	·
				Fundamentals (0.4%)	(0.4)
				Special factors	
				Rebound of the Great East Japan Earthquake	0.6
Other	110.0	0.0		Golden week Summer holidays Convenient holidays Reap year effect	0.5
coventional lines	119.8	0.2	0.2	Osaka Station City	0.2
intes				The Great East Japan Earthquake	(0.5)
				Typhoons	(0.4)
				etc.	
Conventional lines	407.2	3.1	0.8		
Total	758.7	30.7	4.2		

Operating revenues in both Shinkansen and conventional lines increased.

Total transportation revenues increased 30.7 billion yen to 758.7 billion yen due mainly to the 15.0 billion yen of positive effect by the direct service with Kyushu Shinkansen, 5.0 billion yen of positive effect by the opening of Osaka Station City, and the positive effect of the leap year and convenient holidays etc.

## Transportation Revenues and Passenger-Kilometers



	-	Fiscal Year 4/1~3/31		3	months (4Q) 1/1~3/31			Fiscal Year 4/1~3/31		3 1	nonths (4Q) 1/1~3/31	
	FY2011/3	FY2012/3	YOY	FY2011/3	FY2012/3	YOY	FY2011/3	FY2012/3	YOY	FY2011/3	FY2012/3	YOY
otal	728.0	758.7	30.7 4.2%	176.1	184.8	8.6 4.9%	52,614	54,117	1,503 2.9%	12,525	12,943	4 3.:
Shinkansen	323.9	351.5	27.5 8.5%	78.1	84.0	5.8 7.5%	15,546	16,878	1,331 8.6%	3,705	3,978	2 7.
Commuter Passes	8.9	8.9	<mark>(0.0)</mark> 0.0%	2.1	2.1	0.0 0.8%	718	722	4 0.6%	172	176	2.
Non-Commuter Passes	314.9	342.5	27.5 8.8%	76.0	81.8	5.8 7.7%	14,828	16,155	1,326 <i>8.9%</i>	3,532	3,802	2 7.
Conventional Lines	404.0	407.2	3.1 <i>0.8%</i>	97.9	100.7	2.7 2.8%	37,067	37,239	171 0.5%	8,820	8,965	1 1.
Commuter Passes	140.3	140.4	0.0 0.1%	33.6	33.6	0.0 0.2%	22,692	22,788	96 0.4%	5,273	5,340	1.
Non-Commuter Passes	263.6	266.7	3.0 1.2%	64.3	67.0	2.6 4.2%	14,374	14,450	75 0.5%	3,546	3,624	2.
Kyoto-Osaka-Kobe Area	284.4	287.3	2.9 1.0%	68.8	70.8	1.9 2.8%	28,047	28,218	171 0.6%	6,675	6,792	1 1.
Commuter Passes	113.3	113.4	0.1 <i>0.1%</i>	27.2	27.3	0.0 0.3%	18,352	18,440	87 0.5%	4,301	4,356	1.
Non-Commuter Passes	171.0	173.8	2.7 1.6%	41.6	43.4	1.8 4.5%	9,694	9,778	83 0.9%	2,373	2,436	2.
Other Lines	119.6	119.8	0.2 <i>0</i> .2%	29.1	29.9	0.8 2.8%	9,020	9,020	0 0.0%	2,145	2,172	1.
Commuter Passes	27.0	27.0	(0.0) <i>(0.2%)</i>	6.3	6.3	0.0 0.1%	4,340	4,348	8 0.2%	971	983	1.
Non-Commuter Passes	92.5	92.8	0.2 0.3%	22.7	23.5	0.8 3.5%	4,680	4,672	(7) (0.2%)	1,173	1,188	1.
Note: Figures in bracket	( ) are negativ	e values.				. <u> </u>						

				¥Billions
			Result F	Y2012/3
Item			ОҮ	Major factors
		Increase/ (Decrease)	%	-
Personnel costs	237.9	2.6	1.1	<ul> <li>Increase in amortization of accumulated unrecognized actuarial differences due to revision of basic rate of retirement benefits obligation 0.8, etc.</li> </ul>
Energy costs	36.2	2.5	7.5	Increase in fuel price, etc.
Maintenance costs	133.3	(2.4)	(1.8)	•Decrease in maintenance work contributed by third parties (2.6), etc.
Miscellaneous costs	169.9	6.0	3.7	Increase in payments for other JR companies 3.2     Increase in sales charge 1.6     Increase in system related costs0.9, etc.
Rental payments, etc	23.6	(1.5)	(6.0)	Decrease in rental payments of Tozai line
Taxes	30.9	1.1	3.8	Decrease in property taxes, etc.
Depreciation and amortization	140.7	11.6	9.0	Increase in facilities
Total	772.8	20.0	2.7	

This sheet explains main factors of change in operating costs from the previous year.

Depreciation and amortization was the highest ever due to more than 200 billion yen of investment in the previous year. Energy costs and miscellaneous costs also increased due to the increase in fuel prices and payments to other JR companies owing to the direct services with Kyushu Shinkansen. As a result, operating costs increased 20.0 billion yen to 772.8 billion yen.

						¥Billions	
	Result	FY201	2/3	YC	γ	Difference from the forecast	
	FY2011/3 A	Forecast (As of 1/27) B	Result C	Increase/ (Decrease) C-A	% 1-C/A	Increase/ (Decrease) C-B	
Operating Revenues	1,213.5	1,289.0	1,287.6	74.1	6.1	(1.3)	
Operating Expenses	1,117.5	1,181.5	1,177.8	60.3	5.4	(3.6)	
Operating Income	95.9	107.5	109.7	13.8	14.4	2.2	
Non-operating revenues and expenses	(27.0)	(28.0)	(27.3)	(0.3)	_	0.6	
Non-operating revenues	9.4	7.9	7.9	(1.5)	(16.0)	0.0	
Non-operating expenses	36.5	35.9	35.2	(1.2)	(3.3)	(0.6)	
Recurring Profit	68.9	79.5	82.4	13.4	19.6	2.9	
Extraordinary profit and loss, net	(7.9)	(2.5)	(2.2)	5.7	_	0.2	
Extraordinary profit	51.1	_	27.6	(23.5)	(46.0)	_	
Extraordinary loss	59.0	_	29.8	(29.2)	(49.5)	_	
Net Income	34.9	28.5	29.4	(5.4)	(15.7)	0.9	

On a consolidated basis, operating revenues increased 74.1 billion yen to 1.2876 trillion yen, operating costs increased 60.3 billion yen to 1.1778 trillion yen, and operating income increased 13.8 billion yen to 109.7 billion yen.

						¥Billions	
	Result	FY20	12/3	YC	γ	Difference from the forecast	
	FY2011/3	Forecast (As of 1/27) B	Result C	Increase/ (Decrease) C-A	% 1-C/A	Increase/ (Decrease) C-B	
Operating Revenues*1	1,213.5	1.289.0	1,287.6		6.1	(1.3)	
Transportation	806.4	841.9	839.0	32.6	4.0	(2.8)	
Sales of goods and food services	201.3	233.9	233.5	32.2	16.0	(0.3)	
Sales of goods and food services	132.2	133.8	133.4	1.2	0.9	(0.3)	
Department stores	63.4	94.7	94.9	31.5	49.7	0.2	
Real estate	75.7	93.9	93.5	17.8	23.5	(0.3)	
Shopping center	47.7	54.5	54.3	6.6	13.9	(0.1)	
Real estate lease and sale*3	26.4 [4.8]	37.7 [10.5]	37.6 [10.7]	11.2	42.6	(0.0)	
Other businesses	129.9	119.3	121.4	(8.4)	(6.5)	2.1	
Hotel	32.4	32.0	32.1	(0.2)	(0.9)	0.1	
Nippon Travel Agency	39.4	36.8	37.2	(2.2)	(5.6)	0.4	
Operating Income* <sup>2</sup>	95.9	107.5	109.7	13.8	14.4	2.2	
Transportation	61.1	78.2	76.7	15.5	25.5	(1.4)	
Sales of goods and food services	3.5	(3.4)	(2.9)	(6.5)	-	0.4	
Sales of goods and food services	2.8		3.1	0.2	8.6	-	
Department stores	0.4	-	(6.3)	(6.8)	-	-	
Real estate	22.2	25.1	25.9	3.7	16.8	0.8	
Shopping center	7.1	-	8.2	1.0	14.5	-	
Real estate lease and sale	2.4	_	6.3	3.9	158.0	-	
Other businesses	9.6	8.2	10.3	0.7	7.3	2.1	
Hotel	1.5	-	1.6	0.1	7.5	-	
Nippon Travel Agency	0.3	-	0.3	0.0	25.6	-	

## Retail Business

Operating revenues increased 32.2 billion yen to 233.5 billion yen due mainly to the opening of JR Osaka Mitsukoshi Isetan department store. In terms of earnings, however, this segment posted 2.9 billion yen of operating loss, 6.5 billion yen worse than the previous year, mainly because of increase in costs stemming from the opening of the JR Osaka Mitsukoshi Isetan department store.

## Real Estate Business

Operating revenues increased 17.8 billion yen to 93.5 billion yen and operating income increased 3.7 billion yen to 25.9 billion yen as a result of the opening of the shopping center LUCUA and increase in condominium sales.

## **Other Businesses**

Operating income slightly increased mainly as a result of cost reductions, while operating revenues in hotels and travel agencies declined due to the negative effect of the Great East Japan Earthquake.

				¥Billions
	Result	Forecast	YC	ργ
	FY2012/3	FY2013/3 B	Increase/ (Decrease) B-A	% 1-B/A
	862.1			
Operating Revenues	758.7	862.5 760.0	0.3 1.2	0.0
Transportation revenues Other	758.7 103.4	760.0	(0.9)	(0.2)
			( /	· · /
Operating Expenses	772.8	772.0	(0.8)	(0.1)
Personnel costs	237.9	233.5	(4.4)	(1.9)
Non personnel costs	339.5 36.2	347.5 39.5	7.9 3.2	2.3 9.0
Energy costs Maintenance costs	133.3	135.0	3.2 1.6	9.0
Maintenance costs	169.9	173.0	3.0	1.2
Rental payments, etc.	23.6	23.6	(0.0)	(0.1)
Taxes	30.9	32.4	1.4	4.6
Depreciation	140.7	135.0	(5.7)	(4.1)
Operating Income	89.2	90.5	1.2	1.4
Non-operating revenues and expenses	(26.4)	(24.5)	1.9	_
Non-operating revenues	7.1	6.5	(0.6)	_
Non-operating expenses	33.5	31.0	(2.5)	-
Recurring Profit	62.8	66.0	3.1	5.0
Extraordinary profit and loss, net	(1.7)	_	_	_
Extraordinary profit	23.1	-	-	_
Extraordinary loss	24.8	-	-	-
Net Income	22.1	41.0	18.8	85.0

In the current fiscal year, on a non-consolidated basis, operating revenues are anticipated to increase 0.3 billion yen to 862.5 billion yen, owing to 1.2 billion yen of increase in transportation revenues. On the other hand, operating costs are anticipated to decrease 0.8 billion yen to 772.0 billion yen due to decrease in personnel costs and depreciation while non-personnel costs are anticipated to increase. As a result operating income is forecasted to increase 1.2 billion yen to 90.5 billion yen.

				¥Billions
	Result	Forecast	YC	ΡY
	FY2012/3 A	FY2013/3 B	Increase/ (Decrease) B-A	% 1-B/A
Shinkansen	351.5	353.5	2.0	0.6
Kyoto-Osaka-Kobe Area lines	287.3	286.7	(0.5)	(0.2)
Other lines	119.8	119.6	(0.2)	(0.2)
Conventional lines	407.2	406.4	(0.8)	(0.2)
Transportation revenues	758.7	760.0	1.2	0.2

Transportation revenues in the current fiscal year are forecasted to increase 1.2 billion yen to 760.0 billion yen, due to the rebound from negative impact of the Great East Japan Earthquake, the negative impact of Typhoons last autumn, and the positive impact of the leap year.

Operati	ing Expen	ses Fo	recas	sts (I	Non-Consolidated)	JR-WE
					¥Billions	
				Foreca	st FY2013/3	
	Item			ΟΥ	Major factors	
			Increase/ (Decrease)	%	Major ractors	
	Personnel costs	233.5	(4.4)	(1.9)	<ul> <li>Decrease in amortization of accumulated unrecognized actuarial differences due to revision of basic rate of retirement benefits obligation, etc.</li> </ul>	
	Energy costs	39.5	3.2	9.0	Increase in fuel price, etc.	
	Maintenance costs	135.0	1.6	1.2	<ul> <li>Increase in removal costs, etc.</li> </ul>	
	Miscellaneous costs	173.0	3.0	1.8	<ul> <li>Increase in system related costs, etc.</li> </ul>	
	Rental Payments, etc	23.6	(0.0)	(0.1)		
	Taxes	32.4	1.4	4.6	Increase in property taxes, etc.	
	Depreciation and amortization	135.0	(5.7)	(4.1)	Decrease in the conclusion of the additional depreciation of residual value related to the change in the system of depreciation in 2007. etc.	
	Total	772.0	(0.8)	(0.1)		
	Note: Figures in b	racket() are r	egative va	alues.		

Operating costs are forecasted to be decrease 0.8 billion yen to 772.0 billion yen.

A considerable decrease is expected in personnel costs and depreciation and amortization. Personnel costs are anticipated to fall 4.4 billion yen, as amortization of accumulated unrecognized actuarial differences decrease due to the revision of the basic rate for retirement benefits obligations. Depreciation and amortization is anticipated to decrease 5.7 billion yen with the conclusion of the additional depreciation of residual 5% value, stemming from the change in the system for depreciation in 2007

On the other hand, energy costs are anticipated to increase 3.2 billion yen due to the increase in fuel price, and miscellaneous costs are anticipated to increase 3.0 billion yen due mainly to an increase in system related costs.

				¥Billions
	Result FY2012/3	Forecast FY2013/3	YC	iΥ
	A	в	Increase/ (Decrease) B-A	% 1-B/A
Operating Revenues	1,287.6	1,288.0	0.3	0.0
Operating Expenses	1,177.8	1,176.5	(1.3)	(0.1)
Operating Income	109.7	111.5	1.7	1.5
Non-operating revenues and expenses	(27.3)	(25.0)	2.3	_
Non-operating revenues	7.9	7.0	(0.9)	_
Non-operating expenses	35.2	32.0	(3.2)	_
Recurring Profit	82.4	86.5	4.0	4.9
Extraordinary profit and loss, net	(2.2)	(2.0)	0.2	_
Extraordinary profit	27.6	_	_	_
Extraordinary loss	29.8	_	_	_
Net Income	29.4	51.0	21.5	72.9
Net income per share (¥)	152.29	263.37	_	_

In current fiscal year, consolidated operating revenues are forecasted to be 1.2880 trillion yen, slightly smaller than the forecast in "Revision of JR West Group's Medium-Term Management plan 2008-2012", 1.3000 trillion yen. Operating income, recurring profit and net income, however, are anticipated to exceed the forecasts in "Revision of JR West Group's Medium-Term Management plan 2008-2012".

¥Billions							
	Result	Forecast	YC	ργ	1		
	FY2012/3	FY2013/3 B	Increase/ (Decrease) B-A	% 1-B/A	l		
On anothing Dougroups +1	<sub>А</sub> 1,287.6	1,288.0		0.0	1		
Operating Revenues* <sup>1</sup>	1,207.0	839.4	0.3	0.0	1		
Transportation Sales of goods and food services	233.5	235.8	2.2	1.0	1		
Sales of goods and food services	133.4	133.7	0.2	0.2	1		
Department stores	94.9	97.6	2.6	2.8	1		
Real estate	93.5	89.5	(4.0)	(4.4)	1		
Shopping center	54.3	54.3	(0.0)	(0.1)	1		
Real estate lease and sale* <sup>3</sup>	37.6 [10.7]	33.7 [6.5]	(3.9)	(10.5)	l		
Other businesses	121.4	123.3	1.8	1.5	1		
Hotel	32.1	32.9	0.7	2.4	1		
Nippon Travel Agency	37.2	38.8	1.5	4.2	1		
Operating Income* <sup>2</sup>	109.7	111.5	1.7	1.5	l		
Transportation	76.7	78.0	1.2	1.6	1		
Sales of goods and food services	(2.9)	(2.4)	0.5	-	1		
Real estate	25.9	26.0	0.0	0.0	1		
Other businesses	10.3	10.2	(0.1)	(1.7)	1		

## Retail Business

Operating revenues are forecasted to increase 2.2 billion yen to 235.8 billion yen taking an increase in sales of JR Osaka Mitsukoshi Isetan into account, and operating loss is forecasted to decrease 0.5 billion yen to 2.4 billion yen.

## Real Estate Business

Operating revenues decrease 4.0 billion yen to 89.5 billion yen due to the decrease in condominium sales. Operating income is forecasted to be the same level as last fiscal year.

## **Other Businesses**

Operating revenues are anticipated to increase 1.8 billion yen to 123.3 billion yen due to the rebound from the Great East Japan Earthquake in hotels and travel agencies. Operating income is anticipated to be 10.2 billion yen, the same level as last fiscal year.

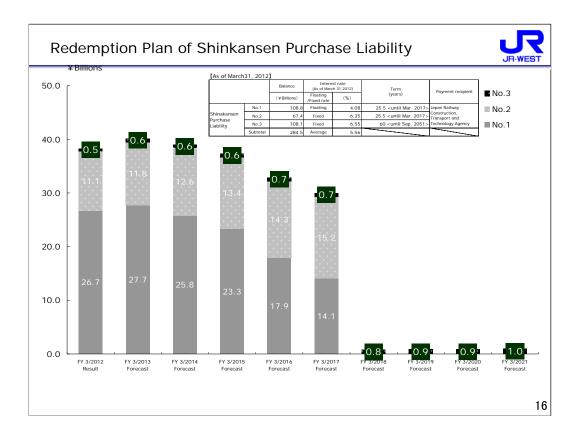
blidated Financial Situation	and Stater	nents of C	ash Flo	ws 🥊
			¥Billions	
	As of March 31, 2011 A	As of March 31, 2012 B	Difference increase/ (decrease) B-A	
Assets	2,672.4	2,642.9	(29.4)	
Liabilities	1,951.1	1,909.4	(41.7)	
Net assets	721.2	733.5	12.2	
Balance of Long-term Debt and Payables at the end of FY [Average interest rate(%)]	1,102.6 【2.97】	1,068.8 【2.86】	(33.7)	
Shinkansen Purchase Liability [Average interest rate(%)]	322.9 【5.46】	284.5 【5.56】	(38.4)	
Bonds [Average interest rate(%)]	444.9 【2.09】	454.9 【2.07】	10.0	
Equity ratio (%)	25.8	26.6	-	
Net assets per share (¥) <sup>*1</sup>	3,557.13	3,632.41	-	
*1 The Company conducted a stock split on July 1, 20	11, at a ratio of 100 or	linary shares for each o	,	
	Result FY2011/3 A	Result FY2012/3 B	YOY increase/ (decrease) B-A	
Cash flows from operating activities	223.2	206.2	(16.9)	
Cash flows from investing activities	(246.2)	(199.1)	47.1	
Free cash flows	(23.0)	7.0	30.1	
Cash flows from financing activities	51.4	(36.8)	(88.2)	
Change in cash and cash equivalents, net	28.4	(29.1)	(57.5)	
Cash and cash equivalents at the end of the period	79.5	50.3	(29.1)	
Note: Figures in bracket () are negative values.				

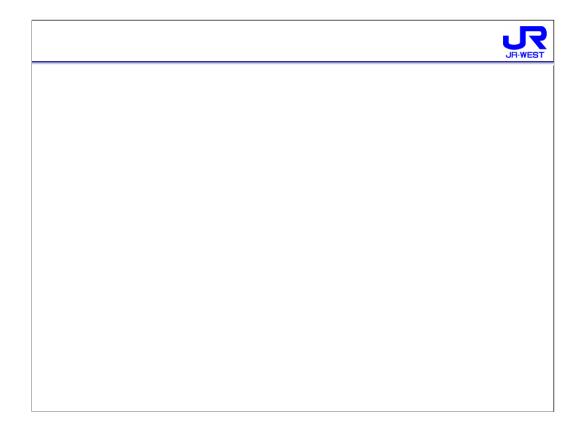


## Other Data



		sult )11/3	Res FY20	sult )12/3	Fore FY20	
ROA (%, Consolidated)		3.7		4.1		4.2
ROE (%, Consolidated)		5.2		4.2		7.1
EBITDA (Consolidated) *1		246.8		279.1		274.5
Depreciation (Consolidated)		150.8		169.3		163.0
Capital Expenditure (Consolidated, own fund)		260.0		195.4		157.0
Capital Expenditure (Non-consolidated, own fund)		208.5		150.8		127.0
Safety related capital expenditure		125.1		97.7		69.0
Dividends per share (¥)*2	8,00		90		100	
*1 EBITDA = Operating Income + De *2 The Company conducted a stock sp		011, at a ratio	o of 100 ordina	ry shares for	each ordinary s	share.
		sult )11/3	Res FY20		Fore FY20	
	Consolidated	Non-Consolidated	Consolidated	Non-Consolidated	Consolidated	Non-Consolidated
No. of employees at the end of period	45,703	26,705	45,402	26,778	-	-
Financial Expenses, net	(33.3)	(32.1)	(32.4)	(31.2)	(30.2)	(29.0)
Interest and dividend income	0.4	1.3	0.4	1.4	0.4	1.3
Interest expenses	33.7	33.4	32.9	32.6	30.7	30.4



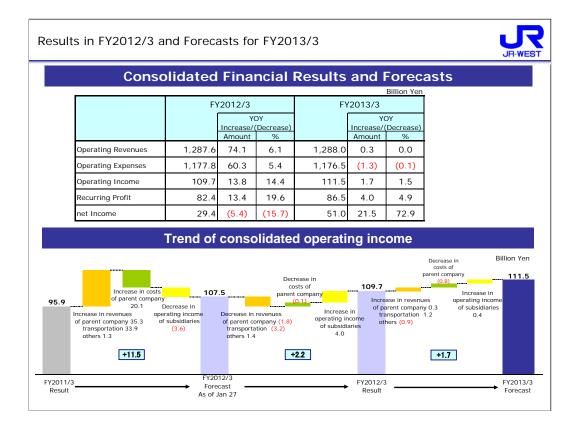




# ${\rm I\!I}$ . Future initiatives

I am Seiji Manabe, president of JR-West.

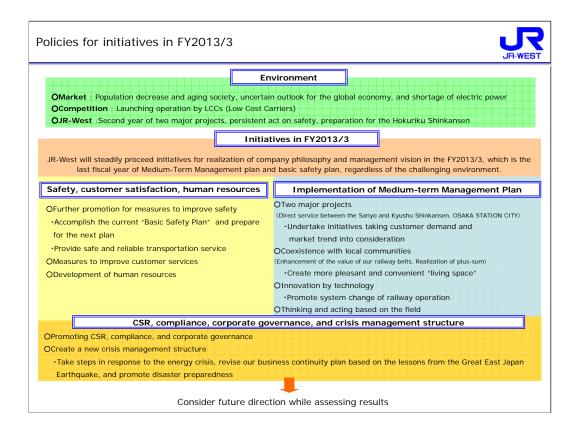
I would like to explain future initiatives.



For FY2013/3 we are forecasting operating income of 111.5 billion yen on a consolidated basis, an upward revision to the Medium-Term Management Plan. While we cannot dismiss the uncertainties in the business environment, such as the summer power shortages, high oil prices and a strong yen, as well as political instability and the risk posed by the European financial situation, we believe that we will be able to reach this target through measures to extract further benefits from our two major projects, which are now in their second year.

FY09/3 Result         FY10/3 Result         FY11/3 Result         FY12/3 Result         FY13/3 Forecast as of Apr 2012           Operating Revenues         1,275.3         1,190.1         1,213.5         1,287.6         1,288.0           Transportation         856.1         797.4         806.4         839.0         839.4           Retail         215.3         201.9         201.3         233.5         235.8           Retail         215.3         201.9         75.7         93.5         89.5           Other businesses         132.6         119.6         129.9         121.4         123.3           Operating Income         122.5         76.5         95.9         109.7         111.5           Transportation         89.1         45.2         61.1         76.7         78.0           Retail         4.7         3.1         3.5         (2.9)         (2.4)           Real Estate         22.6         22.5         22.2         25.9         26.0           Other businesses         6.7         6.7         9.6         10.3         10.2           Recurring Profit         94.8         48.1         68.9         82.4         86.5           Net Income         54.5	Financial Results and Forecasts during Medium-Term Management Plan									
FY10/3 Result         FY10/3 Result         FY11/3 Result         FY12/3 Result         Forecast as of Apr 2012           Operating Revenues         1,275.3         1,190.1         1,213.5         1,287.6         1,288.0           Transportation         856.1         797.4         806.4         839.0         839.4           Retail         215.3         201.9         201.3         233.5         235.8           Retail         215.3         201.9         75.7         93.5         89.5           Other businesses         132.6         119.6         129.9         121.4         123.3           Operating Income         122.5         76.5         95.9         109.7         111.5           Transportation         89.1         45.2         61.1         76.7         78.0           Retail         4.7         3.1         3.5         (2.9)         (2.4)           Retail         4.7         3.1         3.5	Billion Yer									
Operating Revenues         1,275.3         1,190.1         1,213.5         1,287.6         1,288.0           Transportation         856.1         797.4         806.4         839.0         839.4           Retail         215.3         201.9         201.3         233.5         235.8           Retail         215.3         201.9         75.7         93.5         89.5           Other businesses         132.6         119.6         129.9         121.4         123.3           Operating Income         122.5         76.5         95.9         109.7         111.5           Transportation         89.1         45.2         61.1         76.7         78.0           Retail         4.7         3.1         3.5         (2.9)         (2.4)           Retail         4.7         3.1         3.5         (2.9) <td< td=""><td></td><td></td><td></td><td></td><td></td><td>Forecast</td><td>FY13/3 Forecast as of Oct 2010</td></td<>						Forecast	FY13/3 Forecast as of Oct 2010			
Retail         215.3         201.9         201.3         233.5         235.8           Real Estate         71.1         70.9         75.7         93.5         89.5           Other businesses         132.6         119.6         129.9         121.4         123.3           Operating Income         122.5         76.5         95.9         109.7         111.5           Transportation         89.1         45.2         61.1         76.7         78.0           Retail         4.7         3.1         3.5         (2.9)         (2.4)           Retail         4.7         9.6         10.3         10.2           Retail         94.8         48.1         68.9         82.4         86.5           Net Income	Operating Revenues	1,275.3	1,190.1	1,213.5	1,287.6		1,300.0			
Real Estate         71.1         70.9         75.7         93.5         89.5           Other businesses         132.6         119.6         129.9         121.4         123.3           Operating Income         122.5         76.5         95.9         109.7         111.5           Transportation         89.1         45.2         61.1         76.7         78.0           Retail         4.7         3.1         3.5         (2.9)         (2.4)           Real Estate         22.6         22.5         22.2         25.9         26.0           Other businesses         6.7         6.7         9.6         10.3         10.2           Recurring Profit         94.8         48.1         68.9         82.4         86.5           Net Income         54.5         24.8         34.9         29.4         51.0           Transportation Revenues         773.7         720.0         728.0         758.7         760.0           ROA         5.0%         3.1%         3.7%         4.1%         4.2%	Transportation	856.1	797.4	806.4	839.0	839.4	824.5			
Other businesses         132.6         119.6         129.9         121.4         123.3           Operating Income         122.5         76.5         95.9         109.7         111.5           Transportation         89.1         45.2         61.1         76.7         78.0           Retail         4.7         3.1         3.5         (2.9)         (2.4)           Real Estate         22.6         22.5         22.2         25.9         26.0           Other businesses         6.7         6.7         9.6         10.3         10.2           Recurring Profit         94.8         48.1         68.9         82.4         86.5           Net Income         54.5         24.8         34.9         29.4         51.0           Transportation Revenues         773.7         720.0         728.0         758.7         760.0	Retail	215.3	201.9	201.3	233.5	235.8	258.5			
Operating Income         122.5         76.5         95.9         109.7         111.5           Transportation         89.1         45.2         61.1         76.7         78.0           Retail         4.7         3.1         3.5         (2.9)         (2.4)           Real Estate         22.6         22.5         22.2         25.9         26.0           Other businesses         6.7         6.7         9.6         10.3         10.2           Recurring Profit         94.8         48.1         68.9         82.4         86.5           Net Income         54.5         24.8         34.9         29.4         51.0           Transportation Revenues         773.7         720.0         728.0         758.7         760.0           ROA         5.0%         3.1%         3.7%         4.1%         4.2%	Real Estate	71.1	70.9	75.7	93.5	89.5	88.0			
Transportation         89.1         45.2         61.1         76.7         78.0           Retail         4.7         3.1         3.5         (2.9)         (2.4)           Real Estate         22.6         22.5         22.2         25.9         26.0           Other businesses         6.7         6.7         9.6         10.3         10.2           Recurring Profit         94.8         48.1         68.9         82.4         86.5           Net Income         54.5         24.8         34.9         29.4         51.0           Transportation Revenues         773.7         720.0         728.0         758.7         760.0           ROA         5.0%         3.1%         3.7%         4.1%         4.2%	Other businesses	132.6	119.6	129.9	121.4	123.3	129.0			
Retail         4.7         3.1         3.5         (2.9)         (2.4)           Real Estate         22.6         22.5         22.2         25.9         26.0           Other businesses         6.7         6.7         9.6         10.3         10.2           Recurring Profit         94.8         48.1         68.9         82.4         86.5           Net Income         54.5         24.8         34.9         29.4         51.0           Transportation Revenues         773.7         720.0         728.0         758.7         760.0           ROA         5.0%         3.1%         3.7%         4.1%         4.2%	Operating Income	122.5	76.5	95.9	109.7	111.5	95.5			
Real Estate         22.6         22.5         22.2         25.9         26.0           Other businesses         6.7         6.7         9.6         10.3         10.2           Recurring Profit         94.8         48.1         68.9         82.4         86.5           Net Income         54.5         24.8         34.9         29.4         51.0           Transportation Revenues         773.7         720.0         728.0         758.7         760.0           ROA         5.0%         3.1%         3.7%         4.1%         4.2%	Transportation	89.1	45.2	61.1	76.7	78.0	59.0			
Other businesses         6.7         6.7         9.6         10.3         10.2           Recurring Profit         94.8         48.1         68.9         82.4         86.5           Net Income         54.5         24.8         34.9         29.4         51.0           Transportation Revenues         773.7         720.0         728.0         758.7         760.0           ROA         5.0%         3.1%         3.7%         4.1%         4.2%	Retail	4.7	3.1	3.5	(2.9)	(2.4)	2.5			
Recurring Profit         94.8         48.1         68.9         82.4         86.5           Net Income         54.5         24.8         34.9         29.4         51.0           Transportation Revenues         773.7         720.0         728.0         758.7         760.0           ROA         5.0%         3.1%         3.7%         4.1%         4.2%	Real Estate	22.6	22.5	22.2	25.9	26.0	26.5			
Net Income         54.5         24.8         34.9         29.4         51.0           Transportation Revenues         773.7         720.0         728.0         758.7         760.0           ROA         5.0%         3.1%         3.7%         4.1%         4.2%	Other businesses	6.7	6.7	9.6	10.3	10.2	9.0			
Transportation Revenues         773.7         720.0         728.0         758.7         760.0           ROA         5.0%         3.1%         3.7%         4.1%         4.2%	Recurring Profit	94.8	48.1	68.9	82.4	86.5	68.0			
ROA 5.0% 3.1% 3.7% 4.1% 4.2%	Net Income	54.5	24.8	34.9	29.4	51.0	38.5			
	Transportation Revenues	773.7	720.0	728.0	758.7	760.0	740.0			
ROE 8.4% 3.7% 5.2% 4.2% 7.1%	ROA	5.0%	3.1%	3.7%	4.1%	4.2%	3.6%			
	ROE	8.4%	3.7%	5.2%	4.2%	7.1%	5.4%			
EBITDA 259.5 218.4 246.8 279.1 274.5	EBITDA	259.5	218.4	246.8	279.1	274.5	266.0			

All the figures are the revenues from third parties ( = customers). The breakdowns of operating income by each segment are the sums of incomes of major subsidiaries before eliminating internal transactions. Transportation revenues mean the railway revenues of JR-West included in operating revenues of "transportation" segment



Looking at policy initiatives for FY2013/3, this will be the final fiscal year for both the Medium-Term Management Plan and the Basic Safety Plan.

Recognizing this, we plan to steadily implement strategies such as "Coexistence with local communities" and "Innovation by technology," aiming to realize the corporate principles and management vision that reflect our aspirations as a company.

We also plan to improve the level of customer satisfaction, further CSR initiatives, and implement measures to counter natural disasters such as earthquakes and tsunami.

				Outline		
(Compariso	n between S	hinkansen and airline	s)		As of April 1, 2012	
		Shinkansen		Airl		
Travel time	Osaka⇔Kagoshima	"Mizuho" 3 hours 42 minut "Sakura" 4 hours 6 minute (Shin-Osaka⇔Kagoshima-Chu	es <sup>*1</sup> approx. 3 hot	ANA urs 10 minutes Central Kagoshima)	Peach Aviation approx. 3 hours 40 minutes (Central Osaka⇔Central Kagoshima)	
Traver time	Osaka⇔Kumamoto	"Mizuho" 2 hours 58 minut "Sakura" 3 hours 18 minut (Shin-Osaka⇔Kumamoto)	approx	. 3 hours Central Kumamoto)	-	<ordinary car<br="">reserved seats&gt;</ordinary>
Price	Osaka⇔Kagoshima	Normal "Mizuho" ¥21, "Sakura" ¥21,3 Discount ¥17,	00 Normal 4	€26,800 €17,000~¥22,000	¥4,280~¥13,280 [¥5,980~¥17,780* <sup>3</sup> ]	144 Star
(one way)	Osaka⇔Kumamoto	Normal "Mizuho" ¥18, "Sakura" ¥18,0 Discount ¥14,4	20 Normal A	€23,500 €14,400~¥19,300	-	
Frequency	Osaka⇔Kagoshima	22.5	12 (AN/	45,JAL7) <sup>*2</sup>	2	<green car=""></green>
(return/day)	Osaka⇔Kumamoto	23	8 (AN/	45,JAL3)	-	
*3 "The Happy Pe (Effects of Route and Travel time Kumamoto Kagoshima -Chuo *Times are for fasti	started operation b ach Price' including reducing trav Hiroshima 1 hour 36 min (53 minute: 2 hours 20 mir (74 minute: est "Mizuho" Shinkans	Okayama           utes         2 hours 13minutes (53 minutes)           putes         2 hours 56 minutes (75 minutes)	e, and free internet reserved Shin-Osaka 2 hours 58 minutes (59 minutes) 3 hours 42 minutes (80 miuntes)	Opened on March between Hakata ar Yatsushiro	Hink Shin-Shinonoseki Hakata Kokura Tokuyama 12. 2011 Kumamota	na Diavama Ehin-Koba

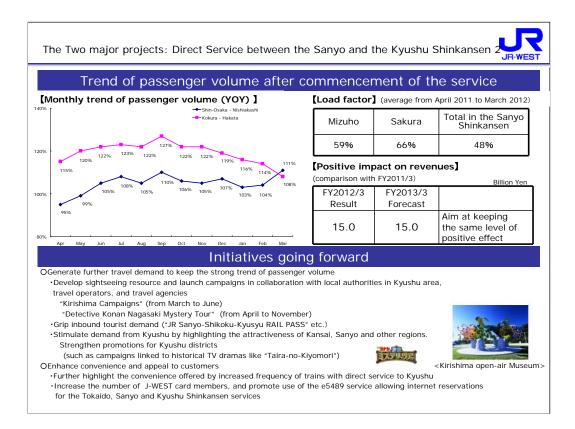
Next I would like to explain the current state of individual businesses and our planned initiatives.

First, for the direct through-service with the Kyushu Shinkansen, which is one of our two major projects, the ridership on the direct service trains Mizuho and Sakura has increased to around 60%, while that of the Sanyo Shinkansen overall is roughly 50%.

Passenger volume of the Sanyo Shinkansen between Kokura and Hakata has increased by approximately 20%. Looking at combined use of Shinkansen and airline services, preliminary calculations up to June 2011 reveal that the market size has increased by approximately 40% between the Kyoto-Osaka-Kobe area and Kumamoto, and by approximately 30% between the Kyoto-Osaka-Kobe area and Kagoshima.

Regarding our market share in comparison with the airlines, the same preliminary calculations up to June reveal that JR-West's share of travel between the Kyoto-Osaka-Kobe area and Kumamoto has increased from 30% to around 60%, and for travel between the Kyoto-Osaka-Kobe area and Kagoshima from 10% to around 40%. Looking at the trend of passenger volume, we believe that this trend remained roughly unchanged throughout the fiscal year.

Going forward, to ensure that this mutual passenger service provision is more than just a temporary development, we will further broaden the relationship between Kansai and Kyushu, conduct travel campaigns targeting widespread areas across Kyushu, and take steps to capture inbound travel demand. We are also planning measures aimed at increasing the number of passengers traveling to Kansai from Kyushu.



Specifically, to expand use of trains across the Kyushu region, we conducted such promotions as the "Detective Konan Mystery Tour" in Nagasaki. Tours such of these promote travel not only on the north-south line along the Kyushu Shinkansen, but also the east-west lines around the Kyushu Shinkansen,

To capture inbound tourist demand, in addition to the JR-West Rail Pass we offer to foreign tourists visiting Japan, from April 2012 we began selling the JR Sanyo-Shikoku-Kyusyu Rail Pass, a discount ticket that allows unlimited use of Shinkansen and limited express trains in the Sanyo, Shikoku and Kyushu area. From July, we will also conduct the "Detective Konan Okayama/Kurashiki Mystery Tour" targeting visitors from Taiwan.

For measures to attract visitors from Kyushu to Kansai, we are planning large-scale promotions, such as those linked to NHK's "Taira-no-Kiyomori" historical drama.

In terms of expanding use on weekdays, the current situation is that railway use on Saturdays and holidays is around 1.4 times that on weekdays. However, considering that the baby boomer generation is reaching retirement age, we are exploring measures to allow them to enjoy trips without regard to the day of the week.

We further enhanced convenience with the timetable revision in March, including increasing the number of trains providing direct service with the Kyushu Shinkansen from 15 to 23 round trips per day, and shortened the fastest service between Shin-Osaka and Kagoshima-Chuo by 3 minutes, to 3 hours and 42 minutes. We undertook measures to highlight these timetable revisions, as well as other basic information such as the e5489 internet reservation service, in an effort to meet the needs of not only the tourists who currently account for around 40% of our business, but businesspersons, individuals, and all manner for travelers.

We expect that the direct through-service with the Kyushu Shinkansen will provide a revenue boost of around 15.0 billion yen in FY2013/3, roughly equivalent to that in the previous fiscal year. We are wary of the possibility of a falloff in demand from the rebound effect following the extraordinary demand when the service was launched, and are steadily implementing a variety of measures to maximize the benefit from the new service.

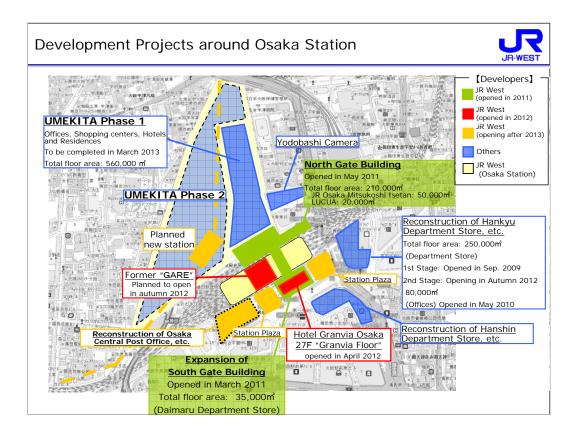
The Two major projects: OSAKA STATION CITY								
Outline Outline OSAKA STATION CITY NORTH GATE BUILDING								
<ul> <li><originally existe<="" li=""> <li>HOTEL GRAN</li> <li>DAIMARU Umeda</li> <li><expanded area=""></expanded></li> <li>DAIMARU Umeda</li> <li>Developing area</li> <li>Total cost: 210.</li> </originally></li></ul>	i(B2F-15F) a: 245,000 m <sup>2</sup> 0 billion yen			(Restaurant, Wedding: 28F) (B2F-10F) LUCUQ (B1F-10F) (Cinema complex: 11F) (Nursery: 11F) GRANCISE (Sports club: 12-13F) LUCUQ DINING COL (10F)				
<b>(Positive impac</b> (comparison with FY	ct on revenu (2011/3) FY2012/3	es] Billion Yen FY2013/3	d opening and initiatives OAttracting more customers •Hold events to draw customers (The first anniversary	5 5				
Transportation Retail	Result 5.0 31.0	Forecast 5.0 34.0	·Group-wide product development	ON CITY 1st BIRTHDAY PARTY" etc. ) nt and promotions nanagement for the Umeda District				
Real estate Total	10.9 46.9	11.3 50.3		of Phase I of the Umekita project				

The other major project, Osaka Station City, had attracted a cumulative total of more than 120 million visitors as of the end of March. Osaka Station City has also promoted use of the railway, with short-distance trips around Osaka Station up 10%.

The LUCUA shopping center has been popular since its opening, with tenant sales of 34.0 billion yen, far exceeding the initial target of 25.0 billion yen. Revenue from JR Osaka Mitsukoshi Isetan, however, was just 31.0 billion yen, falling below initial targets. We think the reasons for this are that the department store failed to sufficiently convey its attractiveness to customers, and that the store development and product lineup did not meet the expectations of Osaka consumers. We have already implemented improvement measures, including replacing certain brands and revising in-store signs, as well as holding special sales limited to cardholders. While we are still a long way from raising the level overall, I think there have been some positive signs, such as the fact that year-end gift sales exceeded that of summer gift sales, and the popularity of limited-time events held in conjunction with Valentine's Day in February.

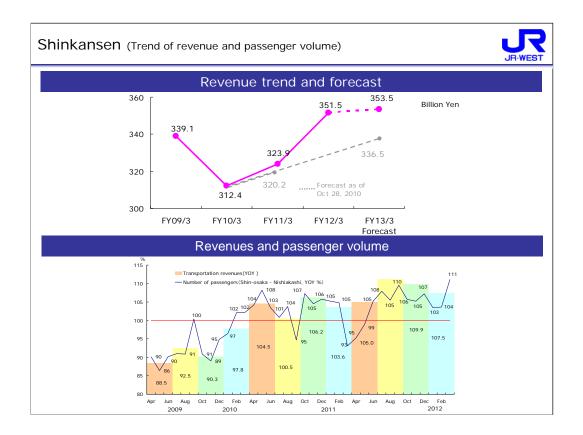
The overall revenue boost provided by Osaka Station City during FY2012/3 was 46.9 billion yen. Broken down by segment, this comprised 5.0 billion yen from Transportation, 31.0 billion yen from Sales of goods and food services, and 10.9 billion yen from Real estate. Each of these businesses had highs and lows, but overall I think we can say the project is off to a good start. I also think that completion of the new station building will stimulate activity at Osaka Station, which will provide a steady increase in earnings over the longer term.

In this second year for the project, we consider further enhancing customer drawing power to be an issue, and are planning various events to generate excitement. For example, at JR Osaka Mitsukoshi Isetan, we are attracting customers by holding a storewide lottery drawing, and providing special incentives to cardholders. We are also furthering concerted group efforts in product development and promotions, such as offering travel packages and promotional tickets that include special benefits in Osaka Station City.

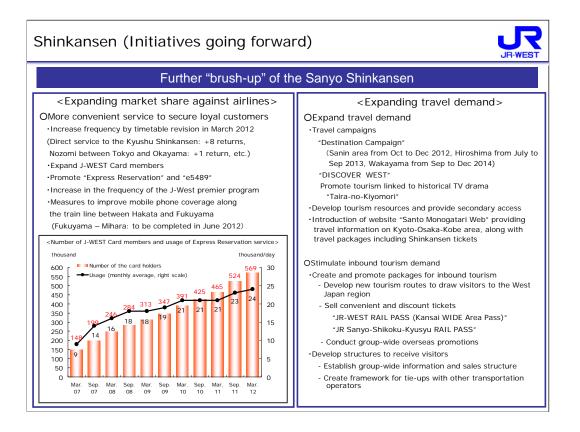


Also, since the Umekita Phase I project will open in spring 2013, we will focus more intently on area management with local businesses, and take steps to enhance the appeal of the Umeda district around Osaka Station.

By these initiatives, 50.3 billion yen of positive impact is expected in total, including 5.0 billion in transportation revenues, 34.0 billion yen in retail business which is 3.0 billion yen higher than last year, and 11.3 billion yen in real estate business.

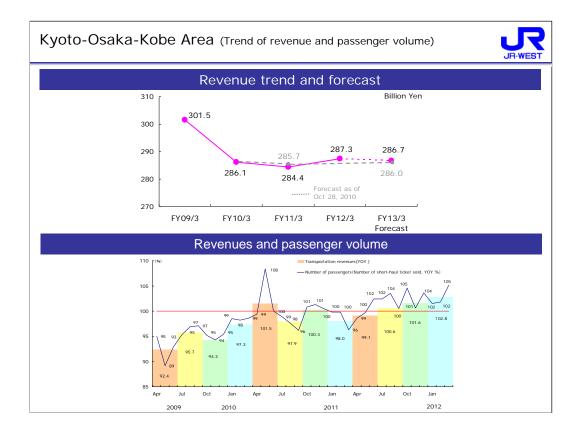


Next, I would like to explain Shinkansen business.



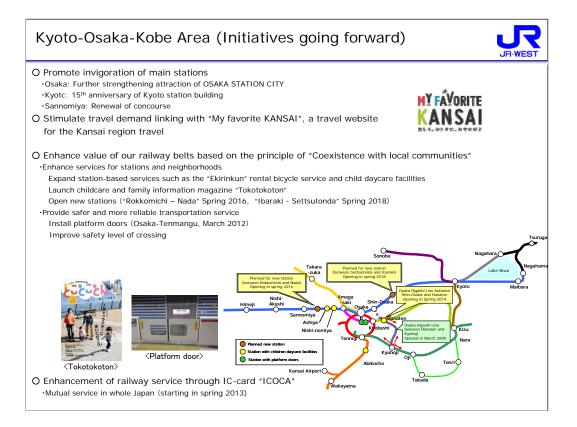
For the Sanyo Shinkansen, we expect competition with airlines to become more intense. Rather than focus just on simple price competitiveness, we plan maximize the appeal of the Shinkansen to customers by emphasizing such aspects as the greater frequency of trains, the highly convenient internet reservation system, and measures to expand the usage area for electronic devices in cars.

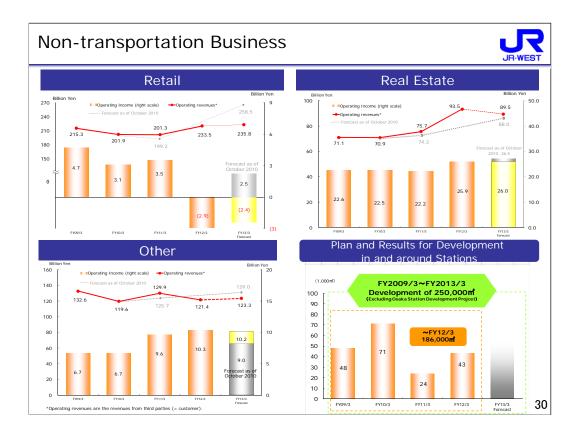
We also plan to capture inbound travel demand through such measures as the Sanyo Destination Campaign and other tourism campaigns, the JR Sanyo-Shikoku-Kyushu Rail Pass mentioned earlier, and launch of the JR-West Rail Pass (Kansai Wide Area Pass). We expect these measures to increase revenues both in market size and share.



The trend of passenger volume in Kyoto-Osaka-Kobe area is positive due mainly to the opening of Osaka Station City.

In current fiscal year, JR West makes an effort to attract more customers and steadily promotes "Coexistence with local communities" .





Next I would like to explain future initiatives in non-transportation business.

The JR West Group makes an effort to enhance the value of our railway belt by renovating stores in stations, as well as through station reforms and developing station buildings in both the retail and real estate businesses.



For the JR Osaka Mitsukoshi Isetan department store, up to this point we have made incremental improvements in the merchandise lineup, but in addition to these efforts, we are currently working with West Japan Railway Isetan and Isetan Mitsukoshi Holdings to develop more fundamental strategies. We are not at the stage where we can discuss these ideas, but hope to finalize them as soon as possible.

The competitive environment will become more intense in FY2013/3 with the opening of the Umekita Phase I project, and the renovation of the Umeda Hankyu Department Store in the fall. At the same time, however, since commercial facilities will be even more concentrated in the Umeda district, we will take steps to draw shoppers to our facilities and increase sales.

## Real Estate Businesses



#### O Lease:

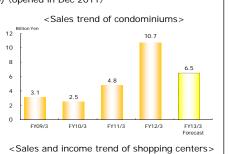
Development of the former Kyoto Yayoi Kaikan building (Nijo) (opened in Dec 2011)

- •Grand opening of Viera-Nara (opened in March 2012)
- •Hold events to commemorate the 15th anniversary of the opening of the Kyoto Station Building

## O Sale:Sales of condominiums

(Plans of condominiums)

(Plans of condominiums)			
Name	Location	Month of handover	Houses
J-Gran Suita Senrioka	Suita, Osaka	July 2012(Planned)	117
J-Gran.EL Kobe Hyogo	Hyogo, Kobe	Feb. 2013(Planned)	99
Nada-Kobe project (provisional name)	Nada, Kobe	Feb. 2013(Planned)	77
J-Gran Okamoto	Higashi-nada, Kobe	Mar. 2013(Planned)	39
J-Gran Abeno Fuminosato	Abeno, Osaka	Nov. 2013(Planned)	113



54.

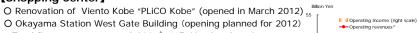
FY13/3 Forecast omer).

32

8.2

FY12/3

#### [Shopping Center]



Total floor space: approx. 8,900m, 14F, Hotel & shopping center 50 . O Himeji Station Building (opening planned for 2013)

Total floor space: approx. 31,000m,B1-6F



(Image) Himeji Station Building

(Image) Okayama Station West Gate building

45

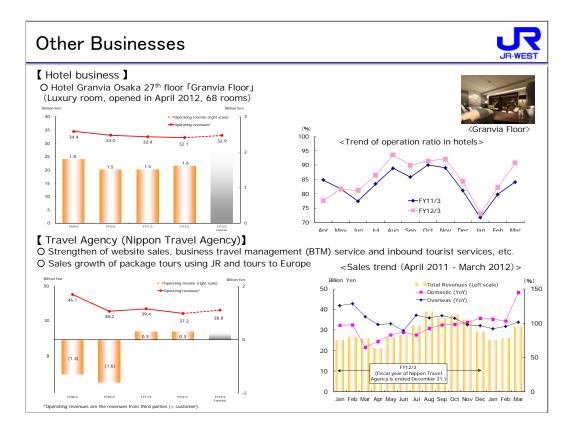
40

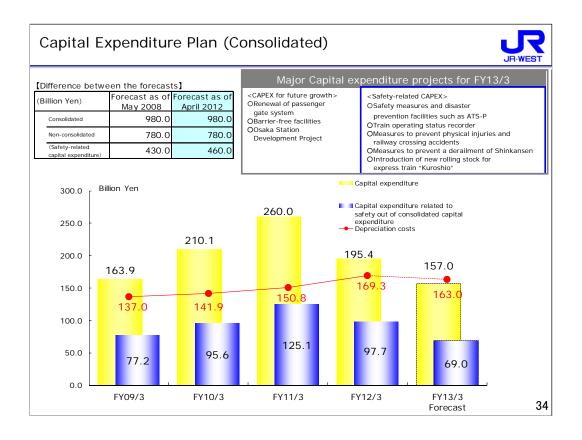
FY09/3

FY10/3

FY11/3

\*Operating revenues are the revenues from third parties (= cust

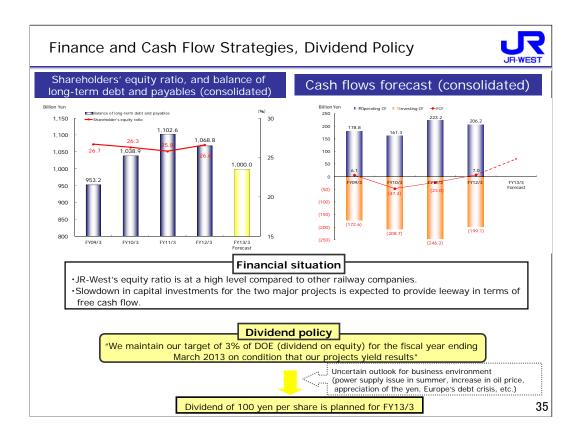




Capital expenditure peaked in the fiscal year ending March 2011 due to the investment for two major project and introduction of new rolling stocks and so on. Capital expenditure for current fiscal year is forecasted to be 157.0 billion yen on a consolidated basis and 127.0 billion yen on a non-consolidated basis including 69.0 billion yen of safety related capital expenditure.

As a result, total capital expenditure over 5 years until the fiscal year ending March 2013 would be 980.0 billion yen on a consolidated basis and 780.0 billion yen on a non-consolidated basis, as shown in "Revision of JR West Group's Medium-Term Management plan 2008-2012".

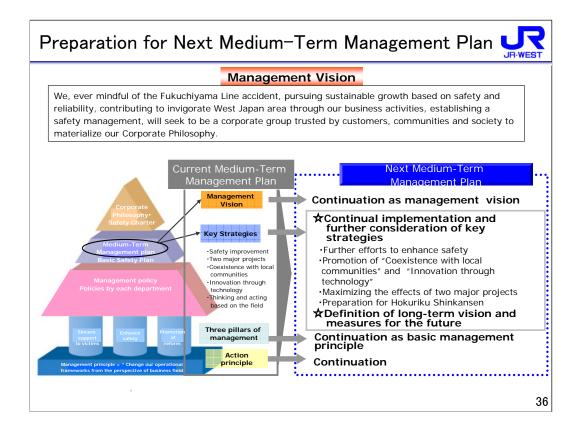
Safety-related capital expenditure is anticipated to increase 30.0 billion yen from original plan of 430.0 billion yen to 460.0 billion yen, due mainly to the introduction ahead of schedule of the "225 series" rolling stocks for commuter trains with a stronger body, and to additional anti-earthquake measures.



Free cash flow in the current fiscal year is forecast to greatly exceed that in the last fiscal year, during which it turned to positive for the first time in three years.

In terms of dividend for current fiscal year, JR-West increased annual dividend per share by 10 yen from last fiscal year to 100 yen. JR-West has not changed its policy to aim for consolidated DOE of 3% in current fiscal year ending March 2013, last fiscal year in the current medium term management plan, on condition that projects yield results.

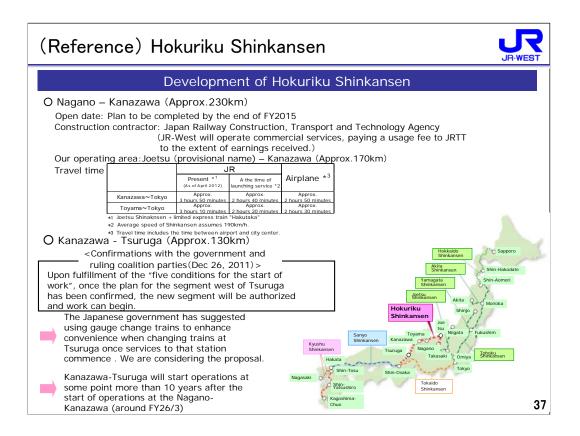
However, mentioned earlier, we cannot dismiss the uncertainties in the business environment. Therefore, we plan to decide on our dividend plan for the current fiscal year after taking into consideration such factors as whether we can achieve the financial targets of "JR West Group's Medium Term Management Plan," taking into account such risks as the potential for downturn arising from a global recession, and monitoring the results of our two major projects.



For the next medium-term management plan, we plan to maintain our three management pillars of "Support for accident victims," "Enhancing safety" and "Furthering reform," as well as the management vision that reflects our aspirations as a company. We will also keep in place priority strategies in our current management plan, "Coexistence with local communities" and "Innovation by technology."

As we reach the 25th anniversary of our founding, we will be looking back on our management record up to now, painting a long-term picture of what we hope to accomplish as a company, and considering carefully the means to achieve it.

At this point we are still holding internal discussions, and I am not able to provide specific contents, including the timing of the announcement. In the meantime, to achieve the goals of the current medium-term management plan we will steadily implement the measures noted at the beginning of this presentation, and while confirming the results, hold through discussions going forward, including on the next Safety Plan.



For reference, I would like to explain the Hokuriku Shinkansen plans.

The Japan Railway Construction, Transport and Technology Agency (JRTT) is currently constructing the section linking Nagano and Kanazawa, with completion planned for the end of fiscal 2015. JR-West plans to operate services on the section west of Joetsu Station in Niigata Prefecture, paying rent to JRTT to the extent of earnings received. Specific timetables are still being formulated, but once opened the travel time from Kanazawa and Toyama to Tokyo will be shortened considerably, enhancing convenience.

JR-West expects the need for new capital investments such as trains, but at this point plans are still being formulated. We will disclose specifics on train equipment and investment costs and other details at a later date.

The Japanese government and ruling party has also indicated an intention to authorize construction of the segment between Kanazawa and Tsuruga, presuming the fulfillment of the "five conditions" for the start of work, and the formulation of a plan for the segment west of Tsuruga. JR-West would naturally prefer the opening of a line to Osaka as early as possible, but for the time being this segment will be a link between the Kansai/Chukyo and Hokuriku regions, and we consider the extension to Tsuruga, which will provide a certain degree of benefit, to be a firm step forward toward the opening of the complete line.

In the plan for the extension of the line to Tsuruga, the Japanese government and ruling party has indicated the necessity to "avoid as much as possible any inconvenience to passengers caused by changing trains at Tsuruga," and in this connection has suggested using gauge change trains. We think that despite the technology issues, this is preferable in terms of avoiding the difficulties when changing between conventional lines and the Shinkansen at Tsuruga, and are studying the issue.

## Cautionary Statement Regarding Forward-looking Statements

- This presentation contains forward-looking statements that are based on JR-West's current expectations, assumptions, estimates and projections about its business, industry, and capital markets around the world.
- These forward-looking statements are subject to various risks and uncertainties. Generally, these forward-looking statements can be identified by the use of forward-looking terminology such as "may", "will", "expect", "anticipate" "plan" or similar words. These statements discuss future expectations, identify strategies, contain projections of results of operations or of JR-West's financial condition, or state other forward-looking information.
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- Important risks and factors that could cause actual results to be materially different from expectations include, but are not limited to:
- •expenses, liability, loss of revenue or adverse publicity associated with property or casualty losses;
- ·economic downturn, deflation and population decreases;
- •adverse changes in laws, regulations and government policies in Japan;
- service improvements, price reductions and other strategies undertaken by competitors such as passenger railway and airlines companies;
- $\boldsymbol{\cdot}$  infectious disease outbreak and epidemic;
- $\boldsymbol{\cdot}$  earthquake and other natural disaster risks; and
- $\boldsymbol{\cdot}$  failure of computer telecommunications systems disrupting railway or other operations
- All forward-looking statements in this release are made as of May 2012 based on information available to JR-West as of May 2012 and JR-West does not undertake to update or revise any of its forward-looking statements or reflect future events or circumstances.
- Compensation for damages caused by the accident on Fukuchiyama Line happened on April 25, 2005 is NOT considered in this presentation.